

# Welcome to today's Tribal Consultation Meeting!

**We will begin shortly. All lines have been automatically muted.**

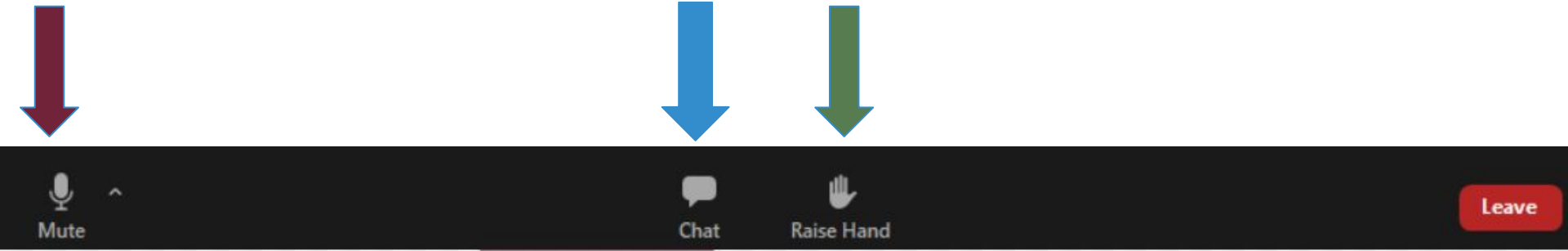
You may ask questions or make comments utilizing the following functions:

1. Chat feature
2. Raise your hand to be unmuted

When unmuted by the host, avoid feedback by:

- Ensuring your phone AND computer microphone are muted
  - Refraining from putting us on hold

# How to Navigate This Zoom Webinar



- **Windows:** You can also use the **Alt+Y** keyboard shortcut to raise or lower your hand.
- **Mac:** You can also use the **Option+Y** keyboard shortcut to raise or lower your hand.



# Special Tribal Consultation Meeting

September 16, 2020



# AHCCCS Updates

Jami Snyder, AHCCCS Director

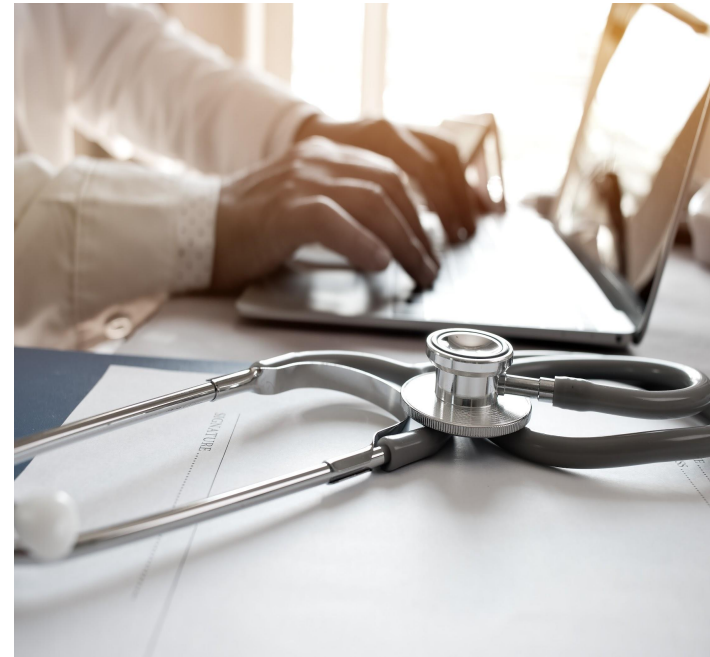




# 2020 Priorities

# Update on 2020 Priorities

- **HEAplus M&O Contract**
  - On track for 10/1 start date
- **AZ Provider Enrollment Portal**
  - Original go-live: 6/1/2020
  - Now: 8/31/2020
- **Electronic Visit Verification**
  - Original go-live: 6/2020
  - Now: 1/1/2021
- **1115 Waiver Renewal Application**
  - Original submission date: 10/1/2020
  - Now: 12/31/2020

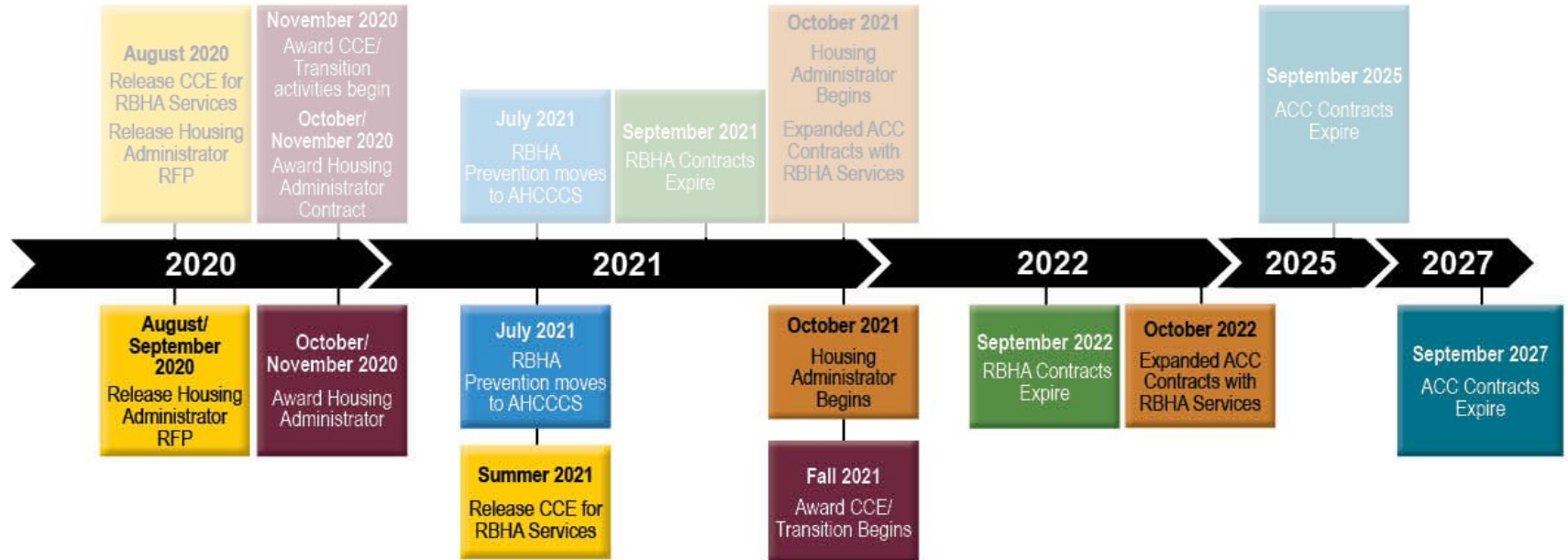


# Update on 2020 Priorities

- **CMDP Integrated Care Transition**
  - Original go-live: 10/1/2020
  - Now: 4/1/2021
- **Enhanced School Based Claiming Program**
  - Original go-live: 10/1/2020
  - Now: 10/1/2021
- **RBHA Competitive Contract Expansion**
  - Original go-live: 10/1/2021
  - Now: 10/1/2022
- **Development of MMIS Roadmap**
  - Original: Finalize in Fall 2021
  - Now: On hold



# Revised RBHA CCE Timeline



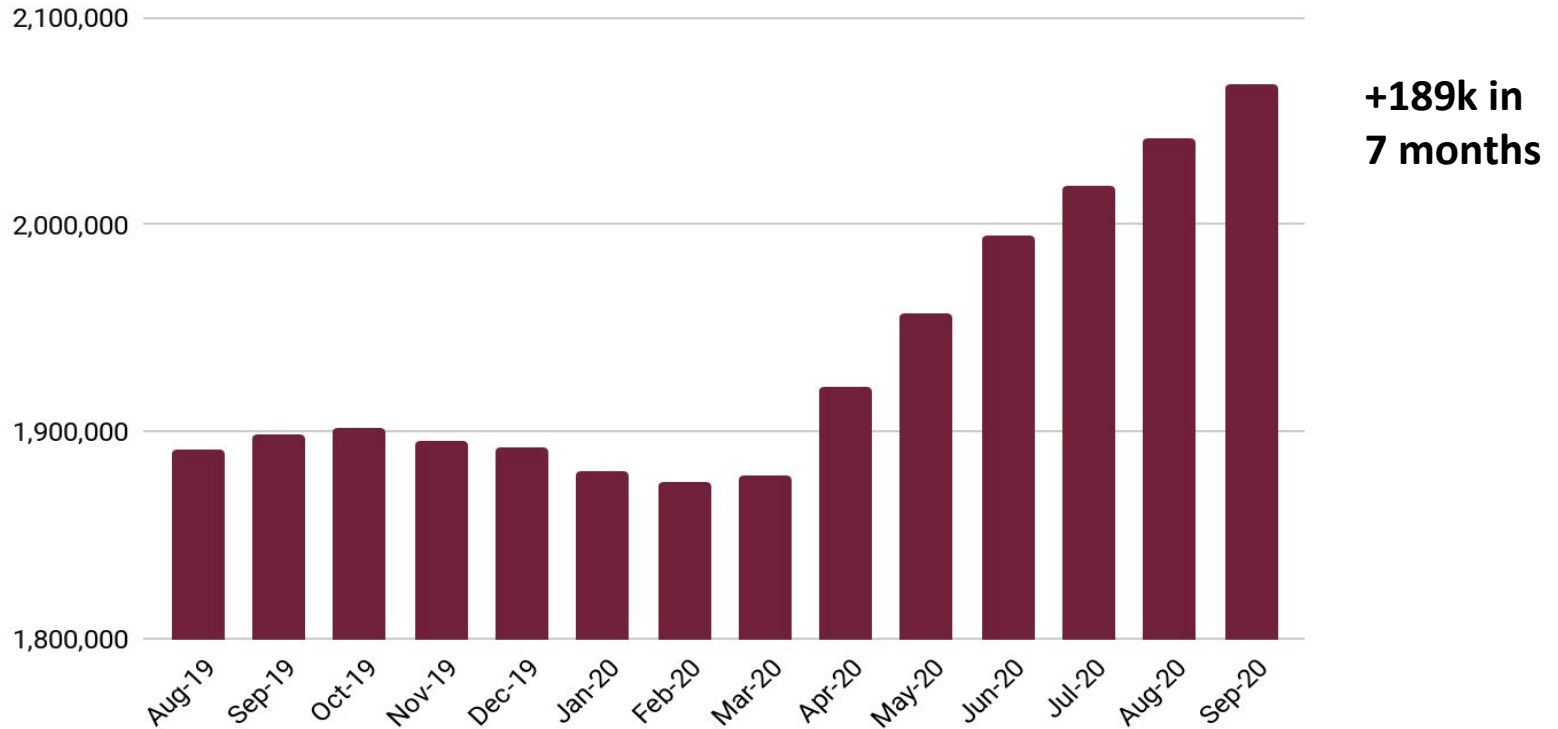


# Public Health Emergency (PHE) Extension

The U.S. Secretary of the Department of Health and Human Services may extend the COVID-19 Public Health Emergency (PHE) declaration for 90-day periods for as long as the PHE continues to exist, and may terminate the declaration whenever he determines that the PHE has ceased to exist

Currently, the PHE is scheduled to expire on October 22, 2020, unless renewed by the Secretary

# AHCCCS Enrollment: August 2019 - September 2020



# AHCCCS Enrollment Renewal Activity

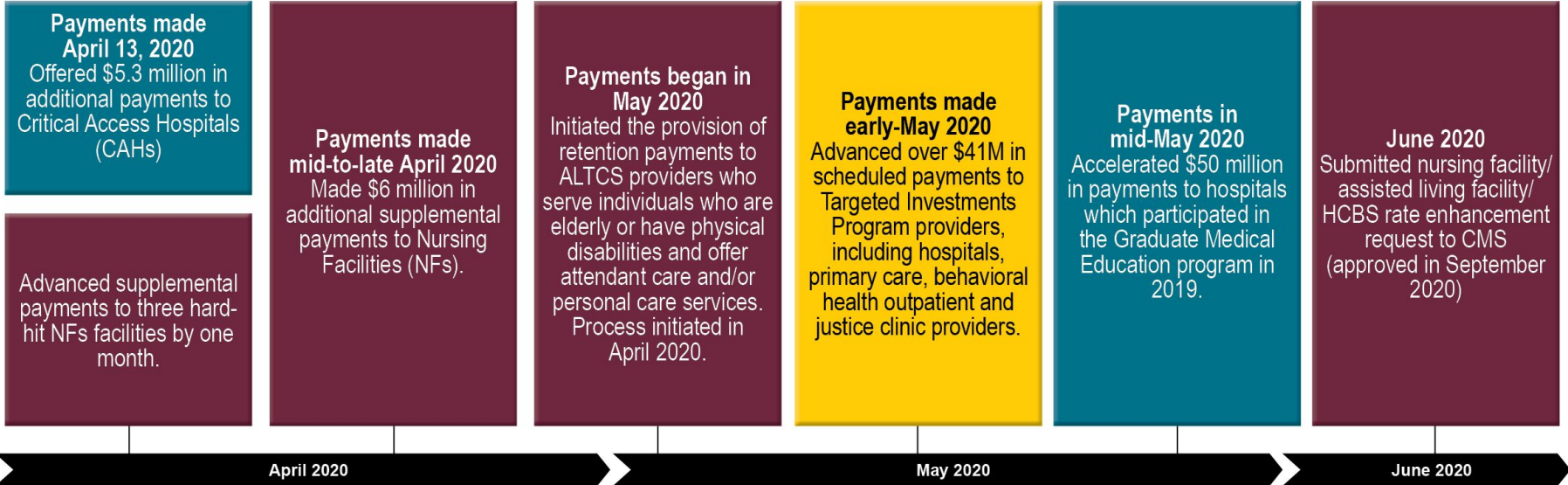
- Resuming with October member renewals, AHCCCS will send requests for information (RFI) to those members who need to submit documentation
  - **However, NO MEMBER WILL BE DISENROLLED during the PHE (except for death, voluntary withdrawal, KC age out, residency change)**
  - RFIs for the October renewals will be mailed during the last weeks in August
- Approximately 75,162 members need to submit additional information before AHCCCS can complete the renewals that were placed on hold at the beginning of the PHE
  - At least a portion of these members will continue to be eligible; AHCCCS can complete them in their entirety if the member responds to the RFI

# AHCCCS Flu Vaccine Strategy During COVID-19

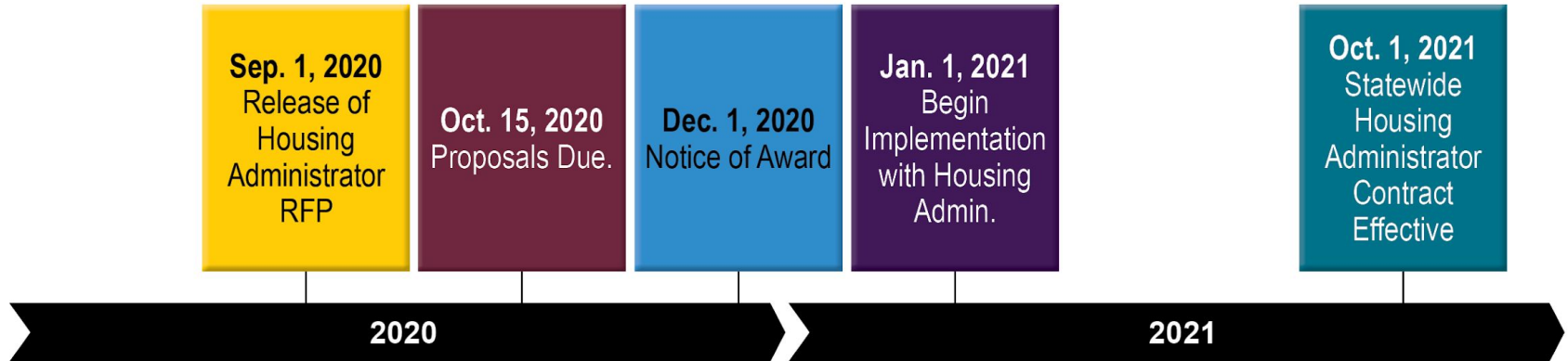
- Multi-pronged strategy to:
  - Reimburse influenza vaccine administration by pharmacists for children ages 3 through 18 years of age
  - Increase rates for in office influenza vaccination and administration codes, as well as pharmacy influenza vaccination codes, by 10%
  - Provide a \$10 gift card to all managed care members who obtain an influenza vaccination.

Effective with dates of service on and after September 1, 2020

# AHCCCS Financial Relief



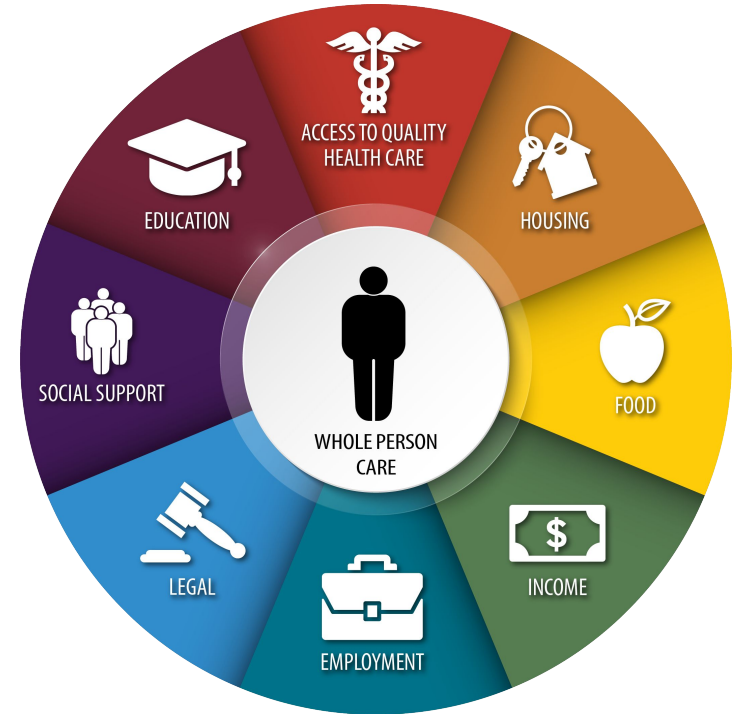
# Housing Administrator Timeline



# Whole Person Care

## Next steps

- Options for advancing WPCI outside of the 1115 waiver renewal
- Closed-loop referral system
- Moving forward with housing administrator



# Health Equity

## Health Equity Committee at AHCCCS

- Representatives from each AHCCCS division
- Meeting monthly

## Training for Staff

- Unconscious Bias





# Health Equity Community Forums

AHCCCS invites you to participate in a discussion regarding the presence of disparities within Arizona's health care delivery system as well as opportunities to address those disparities in order to foster improved health outcomes for all AHCCCS enrollees.

Scheduled meetings listed below are intended to accommodate varying schedules. Each meeting will be held online on Zoom.

Please plan to attend one of the four meeting options. We appreciate your participation.



## **All forums will be virtual on Zoom!**

- Saturday, September 12, 2020 (10:00 a.m. - 11:30 a.m.)
- Friday, September 18, 2020 (4:00 p.m. - 5:30 p.m.)
- Monday, September 21, 2020 (6:00 p.m. - 7:30 p.m.)
- Tuesday, September 29, 2020 (9:30 a.m. - 11:00 a.m.) \*in-person Spanish interpreters
- Thursday, October 1, 2020 (1:00 p.m. - 2:30 p.m.) \*focused on tribal communities

# Abuse and Neglect Task Force Update

- Convened by the Governor's Executive Order to ensure the health and safety of Arizona's most vulnerable citizens.
- Met monthly from March- September 2019.
- [Abuse and Neglect Prevention Task Force Report](#) - approximately 30 recommendations
- Posted **Minimum Subcontract Provisions** in August, effective 10/1/20 for AHCCCS Providers:
  - **ADULT PROTECTIVE SERVICES (APS) REGISTRY CHECK**
  - **ABUSE, NEGLECT, AND EXPLOITATION PREVENTION**
  - **CORPORATE GOVERNANCE FOR PROVIDERS**
- AHCCCS and our contractors will continue to develop and enforce policies and processes to implement, oversee and monitor the operation of these provisions.

# AHCCCS Provider Enrollment Portal (APEP)

- New automated provider enrollment system
- Training and technical assistance
  - Mid-July
    - Two demonstration videos - registration and new enrollment
    - Email address for APEP questions: [APEPTrainingQuestions@azahcccs.gov](mailto:APEPTrainingQuestions@azahcccs.gov)
    - Written instructional tutorials posted to AHCCCS website
  - Mid to Late August
    - Virtual training sessions offered to providers
    - AHCCCS to begin mailing letters to providers inviting them to create their new account in APEP and validate their converted data is correct
- Go-live date: 08/31/2020

# Open Discussion



# Future Integration



# DDD-AIHP Update

Markay Adams, DFSM Assistant Director



# Future Integration

- DES and AHCCCS are contemplating future integration efforts and overall improved system delivery for DD-AIHP members
- Tribal Consultations: DES- June 25, 2020, August 19, 2020 and August 27, 2020 and AHCCCS- July 7, 2020, July 31, 2020 and August 13, 2020
- TRBHA Quarterly Meeting on August 28, 2020
- Goal: Improve care coordination and increase system transparency for members and providers

# Guide to Acronyms

BH	Behavioral Health
CRS	Children's Rehabilitative Services
DDD-AIHP	DDD-American Indian Health Plan
DDD	Division of Developmental Disabilities
DFSM	Division of Fee-for-Service Management
HCBS	Home and Community Based Services
LTSS*	Long Term Care Services and Supports
PH	Physical Health
TRBHA	Tribal Regional Behavioral Health Authorities
SMI	Serious Mentally Ill

\*Includes HCBS, home-based nursing, therapies, attendant care, respite, habilitation, etc.



# Current and Potential Future Options for AI/AN ALTCS Members

Current					Potential Future	
Current Health Plan Enrollment / Assignments	Physical Health	Behavioral Health	CRS*	LTSS**	Proposed Division of Developmental Disabilities Options for American Indian / Alaska Native members	
Option 1	DDD HP	DDD HP (SMI)	DDD HP	DDD	No change	Approx. 1,780
Option 2	DDD HP	TRBHA (SMI)	DDD HP	DDD	No change	Approx. 212
Option 3	DDD AIHP	TRBHA (SMI)	DDD AIHP	DDD	DDD AIHP with AHCCCS *AHCCCS DFSM would become responsible for <b>PH (CRS)</b> claims/care management, no sooner than 10/1/21 (including SMI)	Approx. 313
Option 4	DDD AIHP	DDD AIHP (SMI)	DDD AIHP	DDD	DDD AIHP with AHCCCS *AHCCCS DFSM would become responsible for <b>PH and BH (CRS)</b> claims/care management, no sooner than 10/1/21 (including SMI)	Approx. 209

\* If eligible

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# Open Discussion



# Division of Fee for Service Management





# Care Coordination Agreements

Leslie Short, DFMS Integrated Services Administrator



# 100% Federal Funding for Services Furnished via Care Coordination Agreements

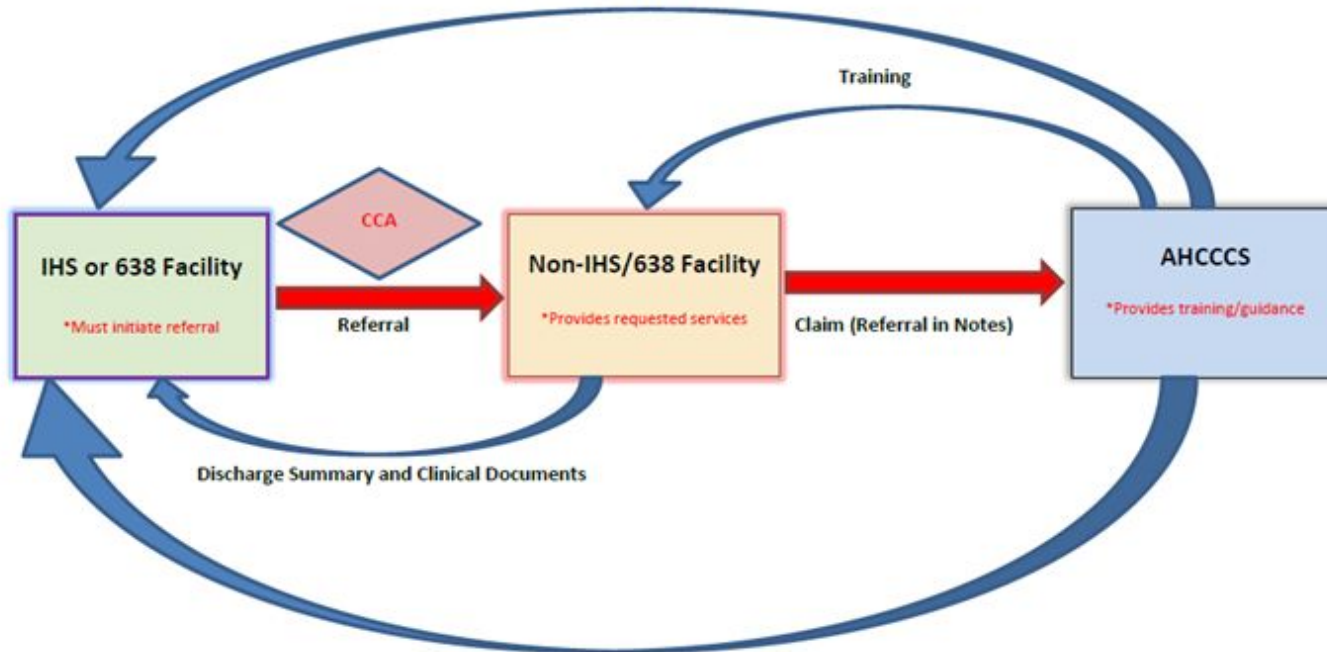
- 100% federal match (“FMAP”) for services “received through” IHS/Tribal Facilities, per CMS reinterpretation of statute
- Extends 100% FMAP for services provided by Non-IHS/638 facilities under a written Care Coordination Agreement (“CCA”)
- Payment policy update is intended to help states, IHS, and Tribes to improve delivery systems for AI/ANs by increasing access to care, strengthening continuity of care, and improving population health
- Tuba City Regional Healthcare and Northern Arizona Healthcare are in the process of entering into a CCA

# CCA Requirements

- Minimum requirements must be met - examples:
  - Valid CCA, with billing option defined
  - Both referring and servicing facility must be a registered AHCCCS provider
  - Must be established relationship between member and referring IHS/638 provider
  - Valid referral process in place
  - IHS/638 facility continues to assume responsibility for the member

# Process Flow

CCA 100% FMAP Flow



AHCCCS to Validate Claims to Determine Compliance and Ability to Claim 100% FMAP

# Open Discussion



# Electronic Visit Verification



# Electronic Visit Verification

Dara Johnson, AHCCCS Program Development Officer

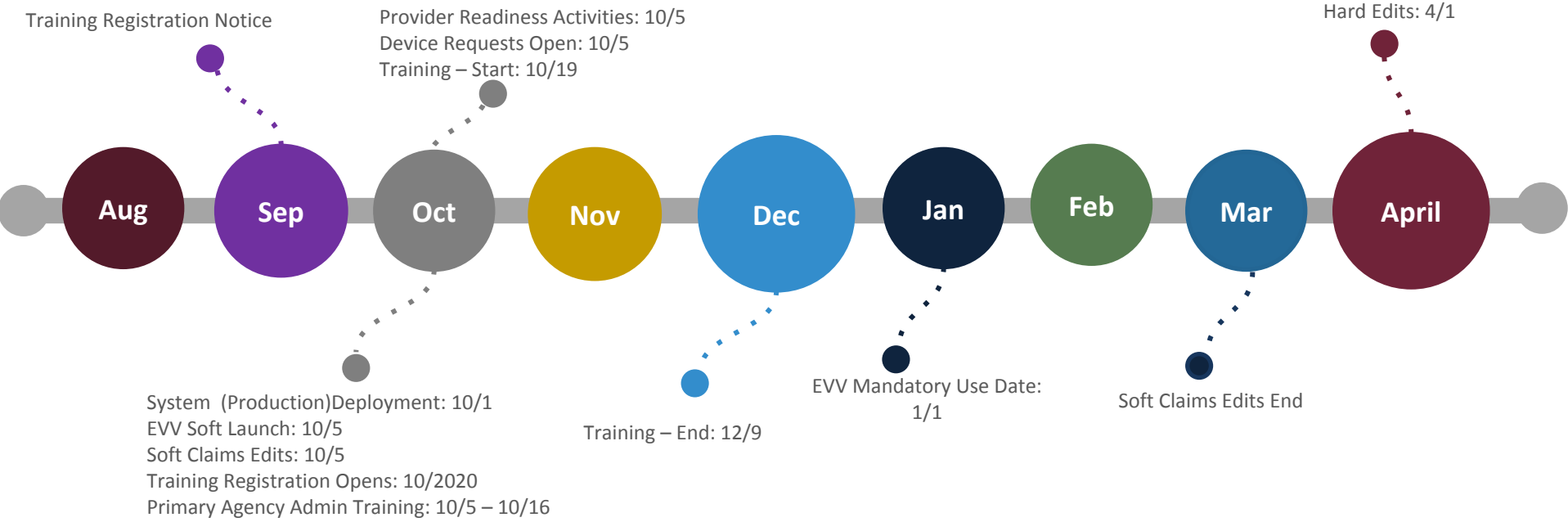


# Agenda

- Timeline
- EVV Provider Types
- EVV Services and Place of Service
- CMS Certification
- EVV Claims Requirements
- EVV Claims Compliance
- Training



# Timeline



# EVV Provider Types

Provider Description	Provider Type
Attendant Care Agency	PT 40
Behavioral Outpatient Clinic	PT 77
Community Service Agency	PT A3
Fiscal Intermediary	PT FI
Habilitation Provider	PT 39
HomeHealth Agency	PT 23
Integrated Clinic	PT IC
Non-Medicare Certified HomeHealth Agency	PT 95
Private Nurse	PT46

# EVV Services and Place of Service

Service	HCPCS Service Codes	DDD Focus Codes
Attendant Care	S5125	ATC
Companion Care	S5135	
Habilitation	T2017	HAH, HAI
Home Health Services (aide, therapy, and part-time/intermittent nursing services)		
Nursing	G0299 and G0300	
Home Health Aide	T1021	
Physical Therapy	G0151 and S9131	
Occupational Therapy	G0152 and S9129	
Respiratory Therapy	S5181	
Speech Therapy	G0153 and S9128	
Private Duty Nursing (continuous nursing services)	S9123 and S9124	HN1, HNR
Homemaker	S5130	HSK
Personal Care	T1019	
Respite	S5150 and S5151	RSP, RSD
Skills Training and Development	H2014	

Place of Service Description	POS Code
Home	12
Assisted Living Facility	13
Other	99

# CMS Certification

- EVV certification is structured around the following elements:
  - Outcome statements. These describe the desired results once the system is implemented. CMS-provided outcomes are based on the Cures Act.
  - Evaluation criteria and required evidence. These correspond to outcome statements and are used by the state and CMS to evaluate the system's functionality and its compliance to laws, regulations, and industry good practices.
    - States must demonstrate to CMS that their EVV system validates claims against authorizations and required EVV data before paying the claim
  - Key performance indicators (KPIs). These metrics support the outcome statements and are used to track the performance of the system over time.

# EVV Claims Requirements

1. the type of service performed;
2. the individual receiving the service;
3. the date of the service;
4. the location of service delivery;
5. the individual providing the service;
6. the time the service begins and ends

# EVV Claims Compliance

- AHCCCS will implement a soft-launch for EVV claims compliance.
  - What does this mean?
    - For 60-90 days, all EVV claims will be paid
      - This means that we will still pay inaccurate or incomplete claims
    - Providers will receive help to let them know what is inaccurate or incomplete on their claims
      - AHCCCS will provide reason codes and error codes on remittance statements to explain what should be corrected for future claims submissions
      - Through the soft-launch, AHCCCS will be able to identify providers who need additional training

# Training

- Training Sessions:
  - Provider Agency Admin Training: Begins 10/5
    - Agency administrators must first complete two pre-requisite training courses including a system overview and security module training.
  - E-Learning Training: Begins 10/05
  - Live Instructor-Led Webinars: 10/19 – 12/9

# EVV Website:

[www.azahcccs.gov/EVV](http://www.azahcccs.gov/EVV)

- CMS Communications
- Timeline
- FAQs
- Information for Members and Family Members
  - Recorded webinars and FAQs (coming soon)
- Information for Providers and MCOs
  - Recorded webinars
  - Alternative vendor specifications and business requirements
- Stay Informed
  - Sign up for email distribution list



# Open Discussion

# Federal Relations Updates



# State Plan Amendments

Alex Demyan, AHCCCS State Plan Manager



# Tribal Dental SPA Update

- On June 30, 2020, AHCCCS submitted a SPA which included language to remove the \$1000 emergency dental limit for members receiving services at IHS/638 facilities in accordance with language passed in HB 2244.
- CMS is currently reviewing the SPA language.
- AHCCCS is also planning to include this request in our 1115 Waiver renewal.

# IHS/638 NF and SNF AIR Update

- On August 17, 2020, AHCCCS received CMS approval to reimburse IHS/638 NF & SNFs at the OMB All Inclusive Rate.
  - This change will be effective October 1, 2020.
- In order for a NF/SNF to receive the AIR reimbursement, the facility must update their provider profile with AHCCCS provider registration portal to ensure there is an associated IHS/638 branding.
- AHCCCS is continuing to research the possibility of making a similar change for Tribal Assisted Living Facilities.

# IHS/638 NF and SNF AIR Update cont.

- AHCCCS will be offering trainings sessions on the following dates to review guidance to providers on this change:
  - Thursday, September 24th - 10:00 a.m. to 10:30 a.m.
  - Wednesday, September 30th - 1:00 p.m. to 1:30 p.m.
  - Tuesday, October 6th - 1:00 p.m. to 1:30 p.m.
  - Thursday, October 15th - 1:00 p.m. to 1:30 p.m.
  - Tuesday, November 10th - 1:00 p.m. to 1:30 p.m.
  - Thursday, December 10th - 1:00 p.m. to 1:30 p.m.
- These sessions are open to everyone, and DFSM will be sending out email alerts via our listserv (constant contacts) inviting participants to sign up.
  - To sign up for the listserv, please visit [https://www.azahcccs.gov/Resources/Training/DFSM\\_Training.html](https://www.azahcccs.gov/Resources/Training/DFSM_Training.html)
  - Any questions regarding upcoming trainings can be directed to [Providertrainingffs@azahcccs.gov](mailto:Providertrainingffs@azahcccs.gov)

# Tribal Consultation and Public Comment Process

- Public Comments or Written Testimony from tribes and I/T/Us may be submitted to AHCCCS via:
  - The Tribal Consultation and Public Comment portal: <https://comments.azahcccs.gov>.
  - Email: [publicinput@azahcccs.gov](mailto:publicinput@azahcccs.gov)
  - Mail: AHCCCS Attn: Office of Intergovernmental Relations 801 E. Jefferson St., MD 4200 Phoenix, AZ 85034



# Waiver Update

Shreya Prakash, AHCCCS Waiver Manager





# Arizona's 1115 Waiver Renewal Timeline



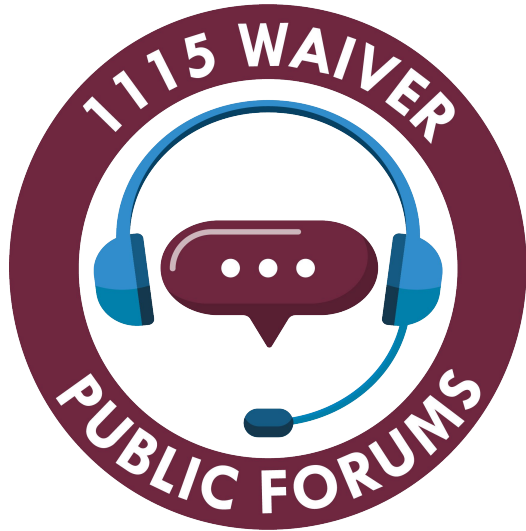
# Tribal Authorities

- Authority to maintain IHS/638 Uncompensated Care Pool
- Authorities for direct payments made to IHS or Tribal 638 providers by the state, which are offset from the managed care capitation rate

# Key Dates

- **Early October 2020:** Waiver draft released to public for review
- **October 19, 2020:** Special Tribal Consultation on Waiver Renewal
- **November 05, 2020:** Quarterly Tribal Consultation - Waiver Renewal included on agenda
- **November 30, 2020:** All comments must be received
  - Comments and questions about the proposed demonstration application can be submitted via:
    - E-mail: [waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov)
    - Mail: AHCCCS c/o Office of Intergovernmental Relations, 801 E. Jefferson Street, MD 4200, Phoenix, AZ 85034.

# Waiver Renewal Public Forums



**10/14/2020**

**1:30 p.m. - 3:30 p.m**

Link: [https://ahcccs.zoom.us/webinar/register/WN\\_BiBmUgozQ2-hyX\\_gOF7\\_mg](https://ahcccs.zoom.us/webinar/register/WN_BiBmUgozQ2-hyX_gOF7_mg)

**10/16/2020**

**1:30 p.m. - 3:30 p.m.**

Link:

[ahcccs.zoom.us/j/93089289712?pwd=Wnc3dVVWRmlpOVY5d3Y2UThZVVVEQT09](https://ahcccs.zoom.us/j/93089289712?pwd=Wnc3dVVWRmlpOVY5d3Y2UThZVVVEQT09)

**11/13/2020**

**1:30 p.m. - 3:30 p.m**

Link: [https://ahcccs.zoom.us/webinar/register/WN\\_JSoe-leSTzuud4rQjHXR9g](https://ahcccs.zoom.us/webinar/register/WN_JSoe-leSTzuud4rQjHXR9g)

\*After registering, you will receive a confirmation email containing information about joining the webinar.

# Announcements

# The AHCCCS Policy Committee (APC) is Seeking Two External Tribal Representatives

## APC:

- Held at least twice a month with representatives from Divisions throughout AHCCCS to assess and endorse proposed Operational and Medical policy revisions for policies within the AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM)
- Designed to allow equal voice in developing Agency Policy - APC representatives contribute by reviewing and providing feedback regarding the drafted policy revisions brought to APC.
- Current representation includes individuals from NAMI Arizona, The Arizona Council of Human Service Providers, The Arizona Alliance for Community Health Centers, ALTCS Advisory Council, and Arizona Advisory Council on Indian Health Care (added June 2020); and four additional Tribal Representatives (*two seats currently open*)

## Member Responsibilities:

- Attend majority of meetings (held the first and third Thursday of each month 10:30AM to 12:30PM and on an ad hoc basis)
- APC Orientation and signed Confidentiality Agreement and Disclosure Agreements are also required prior to participation at APC and annually
- Representatives may also nominate a designee to attend meetings in their absence

**IF YOU ARE INTERESTED IN SERVING ON APC AS A TRIBAL REPRESENTATIVE:**

Send an email to [Amanda.Bahe@azahcccs.gov](mailto:Amanda.Bahe@azahcccs.gov) by November 1, 2020.

# AHCCCS on the Road (Virtually!)

The Arizona Health Care Cost Containment System (AHCCCS) is hosting online forums to inform the community and gather feedback on the upcoming AHCCCS initiatives:

- The Future of Regional Behavioral Health Agreements (RBHA)
- Competitive Contract Expansion
- Whole Person Care Initiative
- Waiver
- AHCCCS COVID 19 Response

**September 29, 2020**

**11:30 am -1:00 pm**

**Location: Webinar**

Register in advance for this webinar: [https://ahcccs.zoom.us/webinar/register/WN\\_ExH4In87RXu1\\_4WcxDqXtw](https://ahcccs.zoom.us/webinar/register/WN_ExH4In87RXu1_4WcxDqXtw)  
After registering, you will receive a confirmation email containing information about joining the webinar.  
Watch the [OIFA newsletter](#) next week for more information and virtual access.



# AHCCCS Health Equity Tribal Forum

AHCCCS invites you to participate in a discussion regarding the presence of disparities within Arizona's health care delivery system as well as opportunities to address those disparities in order to foster improved health outcomes for all AHCCCS enrollees.



**October 1, 2020**

**1:00 pm - 2:30 pm**

**Location: Webinar**

Link: [bit.ly/TribalForumRegistration](https://bit.ly/TribalForumRegistration)

Passcode: AHCCCS5#

After registering, you will receive a confirmation email containing information about joining the webinar.



## Next AHCCCS Tribal Consultation:

**October 19, 2020 at 1 pm (AZ time)**

Please check [AHCCCS Tribal Consultation Webpage](#) for meeting information.

\*Please send any 1115 Waiver questions/recommendations to [Amanda.Bahe@azahcccs.gov](mailto:Amanda.Bahe@azahcccs.gov) by October 9, 2020.

Thank You.

Have a great day!