



Division of Fee for Service Management update



DFSM Statistics

- 6,429,809-Claims received SFY14
- 86.04%-Percentage of electronic claims
- 57,114-Calls received in CCS
- 41,034-Calls received in UM/CM
- 99.54%-30 day turnaround
- 99.95%-90 day turnaround

IHS/638 Recycle

- Began the week of May 19th
- 255,762 claims to be recycled
- 123,970 claims have been completed

Auditing

- PERM audit year
- High error rate when auditing IHS/638 facilities
- Common errors
 - Part D drugs
 - Unbundling
 - No documentation
 - Non-covered services

Training Schedule

- Jun 16 Ambulatory Surgical Center (ASC) Billing
- Jul 14 Non-Emergency Transport/ Trip Report (275) Attachment
- Jul 28 Submitting a Prior Authorization utilizing the AHCCCS website
- Aug 11 On-Line Claim Submission Process
- Aug 25 How to Submit a Replacement or Voided Claim Online
- Sep 08 Medicare Remit Easy Print (MREP) Usage
- Sep 22 To Be Determined
- Oct 06 To Be Determined
- Oct 20 Non-Emergency Transport/ Trip Report (275) Attachment
- Nov 03 Submitting a Prior Authorization utilizing the AHCCCS website
- Nov 17 On-Line Claim Submission Process
- Dec 01 How to Submit a Replacement or Voided Claim Online
- Dec 15 Ambulatory Surgical Center (ASC) Billing

Important Documents

- AHCCCS Medical Policy Manual
 - DFSSM FFS Provider Billing Manual
 - DFSSM IHS/638 Provider Billing Manual
 - IHS/638 Telehealth Manual
 - AHCCCS Behavioral Health Services Guide
- <http://www.azahcccs.gov/commercial/ProviderBilling/manuals/manuals.aspx>

Questions?

Thank You.