

INDEPENDENT PROVIDER MODEL

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Presenters:

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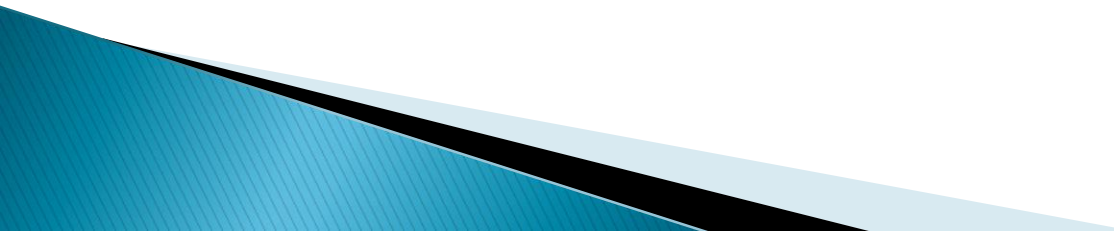
Reaching across Arizona to provide comprehensive,
quality health care for those in need



HISTORY

- Historically, Direct Care Service Agencies available to provide attendant care, personal care, and homemaker services on the reservations were limited in number.
- As an alternative, individuals who were able to meet the basic caregiver qualifications were allowed to register with AHCCCS as “independent providers” of these services.

CURRENT MODEL

- The current model used by the ALTCS Managed Care Organizations includes contracts with registered Direct Care Service Agencies to provide services to their members. These Direct Care Service Agencies employ, provide training and various benefits to the Direct Care Worker.
 - After working with the Tribes and bringing this to the Tribal Leadership this is the proposed model for the Fee For Service population.
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TRIBAL ENTITIES UTILIZING INDEPENDENT PROVIDERS

- Gila River Indian Community
- Hopi Tribe
- Native Health
- Navajo Nation
- Pascua Yaqui Tribe
- San Carlos Apache Tribe
- Tohono O'odham Nation
- White Mountain Apache Tribe

** Direct Care Service Agencies also provide services on the reservations.*

There are a Total of **446** Independent Providers across the State

County and Tribal Entities in each County

Active Independent Providers by County

Apache County:	Navajo Nation _ White Mountain Apache Tribe	22
Cochise County:	Tohono O'odham Nation	4
Coconino County:	Navajo Nation _ Hopi Tribe	8
Gila County:	Gila River Indian Community _ White Mountain Apache Tribe _ San Carlos Apache Tribe	82
Graham County:	White Mountain Apache Tribe _ San Carlos Apache Tribe	32
Greenlee County:		0
Maricopa County:	Fort McDowell Yavapai Nation Salt River Pima Maricopa Community	50
Mohave County:	Hualapai Tribe _ Fort Mohave Tribe	2
Navajo County:	Navajo Nation _ White Mountain Apache Tribe _ Hopi Tribe	28
Pima County:	Tohono O'odham Nation _ Pascua Yaqui Tribe	148
Pinal County:	Tohono O'odham Nation _ San Carlos Apache Tribe Gila River Indian Community	29
Santa Cruz:		0
Yavapai County:	Yavapai Prescott Tribe _ Yavapai Apache Nation	9
Yuma County:	Quechan Tribe _ Cocopah Tribe	8
La Paz County:	Colorado River Tribes	23
Out of State :		1

SUCCESSFUL TRANSITION PASCUA YAQUI TRIBE

Successfully partnered with a Direct
Care Service Agency (*ResCare
Homecare*) to transition their
Independent Providers



BENEFITS



- Improved quality of care to members
- Additional monitoring of member care and needs
- Providers who have been trained and passed the standard competency testing requirements
- Ongoing provider training and supervision by the Direct Care Service Agency
- Employment with a Direct Care Service Agency may lead to additional work opportunities for the provider
- Providers will have access to more support through the Direct Care Service Agency

DIRECT CARE SERVICE AGENCY REQUIREMENTS

- Application and Interview Process
- Background Check/Finger Printing
- Direct Care Worker Training
 - Skills Testing
 - Written Test



WORKGROUP TASK FORCE

- ▶ A workgroup was formed with participation from AHCCCS and ALTCS Tribal representatives to facilitate the transition.
- ▶ Recently the Tribal Health Directors joined the workgroup.



WORKGROUP TASK FORCE

- ▶ The workgroup is focused on ensuring continuity of care and services without a negative impact to members.
- ▶ The workgroup is focused on providing Independent Providers with the information and resources necessary to seek employment with a Direct Care Service Agency.



OPTIONS FOR TRIBES

- Utilize Direct Care Service Agencies

AND/OR

- Create a tribally owned and operated Direct Care Service Agency



NEXT STEPS

- ▶ New Independent Providers will no longer be able to register with AHCCCS as of May 1, 2014.
 - Currently, very few new independent providers are seeking AHCCCS registration.
- ▶ Send letters to Tribal Leaders, Members, Independent Providers, and Direct Care Service Agencies in May 2014.



NEXT STEPS

- ▶ Schedule regional (North, Central and South) informational meetings and forums with Direct Care Service Agencies and Independent Providers beginning in June 2014.
- ▶ AHCCCS is available to visit individual tribes upon request to discuss the transition.
- ▶ Target for completion of this transition is December 2014.



FEEDBACK



Your input is important to
AHCCCS.

QUESTIONS/SUGGESTIONS

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THANK YOU

