Health-e-Arizona Plus Status Report Presented to: Health Directors Representing IHS, 93-638 Tribal and Urban Health Facilities and Tribal Leaders March 21, 2013

- 1. Governor Brewer made a decision November 28, 2012 to defer to the Federally Facilitated Exchange (FFE) rather than build a State Based Exchange in Arizona. As a result of the Governor's decision there will be two systems that can access Insurance Affordability Programs (IAPs) in Arizona. IAPs include Medicaid, CHIP, Tax Credits and Cost Sharing Reduction programs.
- 2. Arizona will implement a new eligibility system on October 1, 2013, taking the first big step to consolidating, modernizing and streamlining its eligibility systems and processes as part of new Medicaid requirements under the Affordable Care Act. (ACA).
- 3. The new system, Health-e-Arizona Plus will provide on line access to community assisters, consumers and state employees through three different portals. Each portal will provide slightly different information, tools and access to the system, based on the needs of each group.
- 4. Individuals using the system can submit applications and renewals for AHCCCS, KidsCare, SNAP, TANF, FQHC sliding fee scale programs, PCAP and Santa Cruz Health Connection. AHCCCS applications can potentially be processed and a determination made by consumers or community assisters, without sending the application to an eligibility worker, if all necessary information and verification can be provided by the system user. Other applications will be processed by eligibility workers or community agency staff as required.
- 5. If individuals are ineligible for AHCCCS because their income is over the limit, the system will forward their data to the FFE for a determination of tax credit and cost sharing reduction eligibility. The FFE will notify the individual of their determination. If the individual is eligible for tax credits and/or cost sharing reductions or is not eligible, but still wants to purchase insurance, they will need to go on line into the FFE system or call the FFE Call Center in order to select and purchase a Qualified Health Plan for services effective 1/1/14.
- 6. Individuals may start the application process on line at the FFE web site, where they can apply for IAPs. If individuals apply for Medicaid in the FFE system, the system will assess eligibility for Medicaid and forward Medicaid application to Health-e-Arizona Plus for determination of AHCCCS eligibility in Health-e-Arizona Plus. Health-e-Arizona Plus will notify the FFE system of the outcome of the Medicaid application.
- 7. Arizona and the FFE will work toward coordination of notices, appeals, transfer of calls, and information materials as we move forward with implementation October 1, 2013.