

# AHCCCS' Tribal Health Care Management Plan Update

*Presented By:*

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# UM/CM Care Coordination (Con't)

## Current Facilities/In-Patient Census:

Medical Facility	In-Patient	Care Coordination F/U
Tucson Medical Center	56	56
Phoenix Children's Hospital	86	86
St Joseph's Hospital	120	97
Maricopa Medical Center	141	141
St. Mary's Hospital (added 08/01/2012)	33	33
<b>Total:</b>	<b>436</b>	<b>413</b>

UM/CM Census dates: 02/06/12-08/25/12



# Tribal Outreach Overview

- Total Member Contact: 413
- Weekly averages:
  - Average Calls per week: 150
  - Successful weekly contacts: 40
  - I.H.S/638 Referrals: 30
  - Pharmacy: 5
  - Transportation: 23
  - Diabetic Education/Nutrition: 28
  - Behavioral Health: 6
  - Other: 12



# Referred Services

- Daycare Assistance
- Food Box Programs
- Car Seat Programs
- Clothing Programs
- Domestic Abuse Shelters/Programs
- Housing Information
- Educational Assistance/Information
- DES Services
- Parenting Classes
- Employment Agencies
- Utilities Assistance
- Traditional Belief
- Community Support Groups
- Behavioral Health





# Common Issues

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- ❑ No established Primary Care Provider (PCP)
- ❑ Limited Specialty Providers at IHS/638
- ❑ Lack of Continuity of Care
- ❑ Appointment accessibility
- ❑ Limited Services



# Questions?/Comments?

Division of Fee For Service Management

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