



FAQs for the American Indian Health Program

What is the American Indian Health Program (AIHP)?

The AHCCCS Acute Fee For Service Program for American Indians, administered by the State through the Division of Fee For Service Management at AHCCCS.

Who can treat AIHP members?

Any AHCCCS Registered Provider that has not opted out of fee for service. The AHCCCS FFS Program does not contract with individual providers.

How do you submit a claim for an American Indian?

If member is enrolled in AIHP and you are an AHCCCS FFS Provider (any AHCCCS Registered Provider that has not opted out of fee for service).	Claims are submitted to AHCCCS/Division of Fee For Service Management (DFSM).
If member is enrolled with managed care or a program contractor and services are NOT provided at an IHS/Tribal 638 facility.	Claims are submitted directly to the plan / program contractor.
If member is enrolled with managed care or a program contractor and services ARE provided at an IHS/Tribal 638 facility.	Claims are submitted to AHCCCS/DFSM.
If member is receiving Behavioral Health services at an IHS/Tribal 638 facility.	Claims are submitted to AHCCCS/DFSM.
If member's Behavioral Health Services are NOT provided at an IHS/Tribal638 facility.	Claims are submitted to the member's RBHA or TRBHA.
If member receives Transportation and Case Management services for Behavioral Health, regardless of where the services were received.	Claims are submitted to the member's RBHA or TRBHA.

Please use this link to submit your AHCCCS/DFSM claims online.

<https://azweb.statemedicaid.us/Home.asp>

What about Referral Services?

AIHP members do not need referrals to see an AHCCCS registered provider. For more details: http://www.azahcccs.gov/commercial/Downloads/ClaimsClues/2009/ClaimsClues_Jan09.pdf

What AHCCCS eligibility cards would a provider see for a FFS American Indian?

Please use this link to view samples of AHCCCS FFS ID Cards. (create link)

Which services need PA requirements for AIHP members?

Please use these links to Chapter 820 in the AMPM; Chapter 6 in the IHS/638 Provider Billing Manual; and Chapter 8 in the FFS Provider Manual.

<http://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/Chap800.pdf>

<http://www.azahcccs.gov/commercial/Downloads/IHS-TribalManual/IHS-Chap06PA-IHSRef.pdf>

http://www.azahcccs.gov/commercial/Downloads/FFSProviderManual/FFS_Chap08PriorAuthorizations.pdf

Can an American Indian switch from a health plan to FFS and back again?

Yes. Under federal law, American Indians may not be required to choose a managed care plan. Please use this link to sign in and verify eligibility online at the time of service.

<https://azweb.statemedicaid.us/Home.asp>

What are the FFS Programs?

AIHP, FES (Federal Emergency Services), Tribal ALTCS (including Gila River Indian Community, Hopi Tribe, Navajo Nation, Pascua Yaqui Tribe, San Carlos Apache Tribe, Tohono O'odham Nation, White Mountain Apache Tribe, and Native American Community Health), and QMB Only. A QMB Only is a Non-AHCCCS Member who retains original Medicare coverage and has no AHCCCS health plan enrollment. The member opts out of "QMB Dual" coverage, and AHCCCS pays for coinsurance and deductible for Medicare.

Please use this link for information on ALTCS Tribal Case Management.

<http://www.azahcccs.gov/tribal/providers/tribalALTCS.aspx>

Where do you go for answers to further questions regarding AIHP eligibility, coverage, and provider billing rates?

The AHCCCS Website/AIHP Portal

<http://www.azahcccs.gov/tribal/default.aspx>

The IHS/Tribal Provider Billing Manual

<http://www.azahcccs.gov/commercial/ProviderBilling/manuals/IHSTribalBillingManual.aspx>

AHCCCS Medical Policy Manual (AMPM)

<http://www.azahcccs.gov/shared/MedicalPolicyManual/MedicalPolicyManual.aspx?ID=providermanuals>

FFS Provider Manual

<http://www.azahcccs.gov/commercial/ProviderBilling/manuals/FFSProviderManual.aspx>

Provider Billing Rates

<http://www.azahcccs.gov/commercial/ProviderBilling/rates/rates.aspx>

Behavioral Health Services Guide

<http://www.azahcccs.gov/commercial/shared/BehavioralHealthServicesGuide.aspx?ID=providermanuals>

If you have further questions, you may call AHCCCS Provider Services at (602) 417-7670 for specific billing and eligibility questions.

Acute Care Card



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #:
Member Name:
Health Plan Name: AHCCCS AMERICAN INDIAN HP
Telephone #: 602-778-1800
For Behavioral Health - Substance Abuse Services: 1-800-564-5465

IMPORTANT INFORMATION CCSI-021206

Carry this card with you at all times. Present this card when requesting services. Photo ID may be requested. Possession of this card does not certify eligibility. Unauthorized use of this card is a violation of federal and state law and may result in criminal prosecution. In a life threatening emergency call 911 or go to the nearest emergency room.
For medical services call the health plan telephone number listed on the front of this card.
For other information call AHCCCS at 602-417-7000 from area codes 602, 480, and 623.
Call 1-800-962-6690 from area codes 520 and 928. Out of State call 1-800-523-0231.

Presente esta tarjeta cuando solicite servicios. El uso no autorizado de esta tarjeta es una violación de la ley federal y estatal y podría resultar en prosecución criminal. En una emergencia en la que su vida se vea amenazada, llame al 911 o vaya a la sala de emergencia mas cercana. Para servicios médicos, llame al número del plan de salud listado en frente de esta tarjeta.
Para más información, llame a AHCCCS al 602-417-7000 de las áreas 602, 480 y 623.
Llame al 1-800-962-6690 de las áreas 520 y 928. Fuera del estado, llame al 1-800-523-0231.

Long Term Care Cards



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED] 002
Member Name: [REDACTED]
Health Plan Name: NAVAJO NATION FEE FOR SER
Telephone #: 928-871-7329



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED] 002
Member Name: [REDACTED]
Health Plan Name: NACHC/FFS
Telephone #: 602-279-5262



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED] 006
Member Name: [REDACTED]
Health Plan Name: TOHONO O'ODHAM
Telephone #: 520-383-6075



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED] 006
Member Name: [REDACTED]
Health Plan Name: GILA RIVER TRIBE
Telephone #: 602-528-1200



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED]
Member Name: [REDACTED]
Health Plan Name: HOPI
Telephone #: 928-734-3552



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED]
Member Name: [REDACTED]
Health Plan Name: SAN CARLOS APACHE
Telephone #: 928-475-2798

Long Term Care Cards



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED]

Member Name: [REDACTED]

Health Plan Name: WHITE MOUNTAIN APACHE

Telephone #: 928-338-1808



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #: [REDACTED]

Member Name: [REDACTED]

Health Plan Name: PASCUA YAQUI TRIBE

Telephone #: 520-879-6000

Cards for Other DFSM (state) Services



**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #:

Member Name:

Health Plan Name: AHCCCS QMB - ONLY

Telephone #: 1-800-624-3879

IMPORTANT INFORMATION CCSI-021206

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**ARIZONA HEALTH CARE
COST CONTAINMENT SYSTEM**
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*Medical
Identification Card*

AHCCCS ID #:

Member Name:

Health Plan Name: FEDERAL EMERGENCY SERVICE

Telephone #: 1-800-962-6690

EMERGENCY SERVICES ONLY

IMPORTANT INFORMATION CCS EMS 091803

Carry this card with you at all times. Present this card when requesting services. Photo ID may be requested. Possession of this card does not certify eligibility. Unauthorized use of this card is a violation of federal and state law and may result in criminal prosecution. In a life threatening emergency call 911 or go to the nearest emergency room.

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