

- Performance measure is below the CMS lower quartile for the associated year
- Performance measure is between the CMS lower quartile and the CMS median for the associated year
- Performance measure is at or above the CMS median for the associated year
- CMS median and/or performance measure has not been reported for the associated year
- CMS median
- AHCCCS rate

Last Updated: 1/31/2022

Population by Performance Measure (Alphabetical Order)	Contract Year Ending (CYE) ¹⁻⁶		
2019: AHCCCS Complete Care (ACC) ⁷ 2017-2018: Regional Behavioral Health Authority (RBHA) General Mental Health and/or Substance Use Needs (GMH/SU)	2017	2018	2019
Follow-Up After Emergency Department Visit for Mental Illness within 7 Days: Ages 18-64	41.2% 38.4%	47.3% 38.4%	39.6% 39.6%
Follow-Up After Emergency Department Visit for Mental Illness within 30 Days: Ages 18-64	51.5% 54.5%	58.5% 52.1%	49.6% 52.1%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 7 Days: Ages 18-64	24.3% 11.7%	20.5% 13.9%	20.5% 15.2%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 30 Days: Ages 18-64	31.5% 17.1%	27.8% 21.7%	28.0% 22.5%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 18-64 ⁹	41.4% 38.0%	42.1% 32.3%	39.1% 33.1%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 18-64 ⁹	61.7% 58.6%	60.3% 54.8%	58.3% 54.7%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 6-17 ⁹	61.2% 44.7%	69.1% 41.9%	66.8% 45.6%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 6-17 ⁹	77.7% 67.1%	85.7% 66.3%	84.8% 66.0%
Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose & Cholesterol Testing ¹⁰	42.7% NA	42.4% NA	40.9% 35.4%
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics: Ages 1-17 ¹¹	68.5% 63.5%	71.3% 62.8%	70.7% 65.0%
Physical Health: Acute/Arizona Complete Care (ACC) ⁸	2017	2018	2019
Adolescent Well-Care Visits: Ages 12-21 ¹²	39.2% 48.9%	40.6% 50.6%	41.5% 53.2%
Breast Cancer Screening: Ages 50-64	56.1% 54.6%	56.6% 53.4%	55.9% 54.7%
Developmental Screening in the First Three Years of Life: Ages 0-3 ¹²	26.2% 42.2%	29.9% 32.7%	34.4% 35.6%
Well-Child Visits in the First 15 Months of Life ¹²	59.5% 63.2%	61.5% 64.0%	64.1% 65.6%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life ¹²	60.7% 69.3%	61.4% 69.0%	63.1% 70.4%

Population by Performance Measure (Alphabetical Order)	Contract Year Ending (CYE) ¹⁻⁶		
Arizona Department of Child Safety Comprehensive Health Plan (DCS-CHP), Formerly Comprehensive Medical & Dental Program (CMDP) ⁸	2017	2018	2019
Adolescent Well-Care Visits: Ages 12-21 ¹²	72.3%	72.4%	73.0%
	48.9%	50.6%	53.2%
Developmental Screening in the First Three Years of Life: Ages 0-3 ¹²	34.4%	37.7%	44.5%
	42.2%	32.7%	35.6%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life ¹²	74.5%	72.6%	75.4%
	69.3%	69.0%	70.4%
Developmentally Disabled (DD) Arizona Long-Term Care System (ALTCS)	2017	2018	2019
Adolescent Well-Care Visits: Ages 12-21 ¹²	43.4%	45.8%	47.7%
	48.9%	50.6%	53.2%
Breast Cancer Screening: Ages 50-64	46.8%	45.7%	43.5%
	54.6%	53.4%	54.7%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life ¹²	53.4%	55.2%	57.6%
	69.3%	69.0%	70.4%
Elderly & Physically Disabled (EPD) Arizona Long-Term Care System (ALTCS)	2017	2018	2019
Breast Cancer Screening: Ages 50-64	39.2%	37.3%	40.2%
	54.6%	53.4%	54.7%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 18-64 ⁹	40.0%	44.3%	38.8%
	38.0%	32.3%	33.1%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 18-64 ⁹	62.7%	60.4%	66.9%
	58.6%	54.8%	54.7%
Serious Mental Illness (SMI)	2017	2018	2019
Breast Cancer Screening: Ages 50-64	40.0%	39.5%	39.2%
	54.6%	53.4%	54.7%
Follow-Up After Emergency Department Visit for Mental Illness within 7 Days: Ages 18-64	63.1%	61.0%	58.7%
	38.4%	38.4%	39.6%
Follow-Up After Emergency Department Visit for Mental Illness within 30 Days: Ages 18-64	80.2%	77.7%	78.7%
	54.5%	52.1%	52.1%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 7 Days: Ages 18-64	20.2%	20.7%	19.6%
	11.7%	13.9%	15.2%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 30 Days: Ages 18-64	27.4%	28.7%	31.0%
	17.1%	21.7%	22.5%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 18-64 ⁹	71.9%	68.6%	68.9%
	38.0%	32.3%	33.1%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 18-64 ⁹	87.8%	85.7%	85.6%
	58.6%	54.8%	54.7%

Population by Performance Measure (Alphabetical Order)	Contract Year Ending (CYE) ¹⁻⁶		
	2017	2018	2019
Statewide¹³			
Adolescent Well-Care Visits: Ages 12-21 ¹²	NA	41.5% 50.6%	42.9% 53.2%
Breast Cancer Screening: Ages 50-64	NA	NA	53.6% 54.7%
Developmental Screening in the First Three Years of Life: Ages 0-3 ¹²	NA	NA	35.0% 35.6%
Follow-Up After Emergency Department Visit for Mental Illness within 7 Days: Ages 18-64	NA	NA	46.0% 39.6%
Follow-Up After Emergency Department Visit for Mental Illness within 30 Days: Ages 18-64	NA	NA	59.3% 52.1%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 7 Days: Ages 18-64	NA	NA	20.3% 15.2%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence within 30 Days: Ages 18-64	NA	NA	28.3% 22.5%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 18-64 ⁹	NA	54.0% 32.3%	51.8% 33.1%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 18-64 ⁹	NA	71.6% 54.8%	70.1% 54.7%
Follow-Up After Hospitalization for Mental Illness within 7 Days: Ages 6-17 ⁹	NA	69.5% 41.9%	67.1% 45.6%
Follow-Up After Hospitalization for Mental Illness within 30 Days: Ages 6-17 ⁹	NA	85.8% 66.3%	85.1% 66.0%
Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose & Cholesterol Testing ¹⁰	NA	NA	40.0% 35.4%
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics: Ages 1-17 ¹¹	NA	NA	70.5% 65.0%
Well-Child Visits in the First 15 Months of Life ¹²	NA	61.6% 64.0%	63.6% 65.6%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life ¹²	NA	61.8% 69.0%	63.9% 70.4%

Notes:

1. CMS Medicaid Median is reported in gray/filled cells and the AHCCCS rate is reported in the unfilled cells
2. AHCCCS Contract Year Ending (CYE) rates for each measure are reported and compared with the associated Federal Fiscal Year (FFY) CMS Medicaid Median (e.g., CYE 2019 is reported and compared with FFY 2020). FFY begins on October 1 and ends on September 30. In most cases, the CYE also begins on October 1 and ends on September 30
3. The included performance measure rates are reflective of the CMS publicly reported age ranges for the purposes of comparison with the CMS Medicaid median and quartile data. As such, performance measure rates included within this dashboard may not align with performance measure data found within other AHCCCS reports
4. Trending across years should be considered with caution, or a break in trending recommended, in alignment with measure steward's recommendations(s)
5. Higher rate indicates better performance unless otherwise indicated
6. NA: Rate is not available for the associated measurement year
7. Integration of behavioral health services for Acute/AHCCCS Complete Care (ACC) members began in CYE 2019; therefore, CYE 2017-2018 behavioral health services-related rates are available for GMH/SU, but are unavailable for Acute/ACC
8. Prior to CYE 2019, the Acute/ACC aggregate rates were inclusive of the DCS CHP population; beginning in CYE 2019, the ACC aggregate rates are no longer inclusive of the DCS CHP population (Formerly known as CMPD)
9. CYE 2017 Follow Up After Hospitalization for Mental Illness rates are reflective of the following age groups: 6-20 years and 21-64 years
10. CYE 2017 and CYE 2018 rates are reflective of cross line of business rates
11. CYE 2018 rate is reflective of a cross line of business rate; as such, trending between CYE 2017 and CYE 2018 should be considered with caution
12. CMS Medicaid Median and associated quartile data is reflective of administrative and hybrid data; as such, comparison should be considered with caution as AHCCCS rates are reflective of administrative data collection only
13. Statewide rates are reflective of Managed Care enrolled members meeting continuous enrollment criteria within the Arizona Medicaid program (Title XIX and Title XXI). Statewide measures began in CYE 2018; therefore, CYE 2017 rates are unavailable