

DATE: November 28, 2023
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCS Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DHCMContractsandPolicy@azahcccs.gov.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 430 - EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT (EPSDT) SERVICES

AMPM Policy 430 was revised to align with AMPM Policy 431 and AMPM Exhibit 400-3, to include Substance Use Disorder (SUD) screening beginning at age 12 and to highlight the importance of screening for Social Determinants of Health (SDOH) and trauma. Language was revised to clarify Contractor expectations.

- **ATTACHMENT A – AHCCCS EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT PERIODICITY SCHEDULE**

Attachment A was revised to include Substance Use Disorder (SUD) screening for ages 12 and older. Fluoride varnish application with recurrent applications was increased to up to five years of age.

- **ATTACHMENT B – AHCCCS CERTIFICATE OF MEDICAL NECESSITY FOR COMMERCIAL ORAL NUTRITIONAL SUPPLEMENTS**

Attachment B was revised for minor grammatical edits.

- **ATTACHMENT C – PROCEDURES FOR THE COORDINATION OF SERVICES UNDER EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT INTERVENTIONS**

Attachment C was revised to ensure awareness of the Arizona Early Intervention Program (AzEIP) Speech Therapy Fee Schedule, and added clarity related to Contractor expectations. In addition, minor grammatical edits were made.

- **ATTACHMENT D – ARIZONA EARLY INTERVENTION PROGRAM AHCCCS MEMBER SERVICES REQUEST FORM**

Attachment D was revised to include an EPSDT Coordinator as possible point person. In addition, minor grammatical edits were made.

- **ATTACHMENT E – AHCCCS EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT CLINICAL SAMPLE TEMPLATES**

Attachment E was revised to add a statement reminding providers not to send Clinical Sample Templates to the AHCCCS office, aligned language regarding fluoride varnish and Substance Use Disorder (SUD) screening.

- **ATTACHMENT F – EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT PROGRAM PLAN CHECKLIST**

Attachment F was revised to align with other Maternal Child Health (MCH) plan checklists, remove gendered language, align with AMPM Policy 430 updates, and made minor grammatical edits.

POST PUBLIC COMMENT CHANGES:

AMPM Policy 430 was revised to further clarify original changes after being posted for public comment on 08/21/23.

AMPM POLICY 510 – PRIMARY CARE PROVIDERS

AMPM Policy 510 was revised to strengthen the language for coordination and collaboration between Primary Care Providers (PCPs) and Behavioral Health Providers (BHPs). Division of Developmental Disabilities Tribal Health Program (DDD THP) was added to the purpose statement to reflect programmatic changes. Fee-For-Service (FFS) coordination requirements were clarified throughout the Policy. American Indian Medical Home (AIMH) was added as an entity for coordination of physical and behavioral health services for enrolled AIHP members to include coordination with Tribal Regional Behavioral Health Authorities (TRBHAs) when applicable, updated minimum requirements for coordinating of medical care for members, and included relevant policy references for additional information.

POST PUBLIC COMMENT CHANGES:

AMPM Policy 510 was revised to further clarify original changes after being posted for public comment on 08/21/23.

AMPM POLICY 570 - PROVIDER CASE MANAGEMENT

AMPM Policy 570 was revised to address annual contract updates and compliance expectations of the Contractor and providers. The Policy was re-organized for flow and had general formatting edits.

- **ATTACHMENT A – PROVIDER CASE MANAGEMENT CASELOAD RATIOS**

Attachment A was revised to bring Assertive Community Treatment (ACT) team ratios into Substance Abuse and Mental Health Service Administration (SAMSHA) Fidelity Compliance.

POST PUBLIC COMMENT CHANGES:

AMPM Policy 570 and Attachment A were revised to further clarify original changes after being posted for public comment on 08/21/23.

AMPM POLICY 590 – BEHAVIORAL HEALTH CRISIS SERVICES AND CARE COORDINATION

No changes.

- **ATTACHMENT A – CRISIS SERVICES REPORT**

Attachment A was revised to remove duplicative information.

- **ATTACHMENT B – CRISIS SERVICES REPORT OVERALL STATE TOTALS**

Attachment B was revised to add an “Anonymous Callers” section to align with Attachment A.