

**DATE:** January 25, 2023,  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

### NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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### AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:

### [AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[\*\*AHCCCS RELATED ACRONYMS\*\*](#)

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

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[\*\*UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)\*\*](#)

To view the policies and attachments, please access the following link:

[\*\*AHCCCS MEDICAL POLICY MANUAL \(AMPM\)\*\*](#)

**AMPM POLICY 310-M – IMMUNIZATIONS**

AMPM Policy 310-M was revised to allow for pharmacists and pharmacy interns, under the supervision of a pharmacist within the scope of practice, to administer AHCCCS covered immunizations to adults 19 years of age or older.

**AMPM POLICY 320-Q – GENERAL AND INFORMED CONSENT**

AMPM Policy 320-Q was revised to align with Arizona House Bill 2161 amending A.R.S. §15-117. Section D was updated to include survey compliance. Additional revisions include minor formatting and language updates. Duplicative definitions moved to Contract and Policy Dictionary.

- **ATTACHMENT A – RESERVED**

Attachment A, formerly titled “Application for Voluntary Evaluation (Pursuant to A.R.S. §36-522) is reserved as information is not pertinent to the policy.

- **ATTACHMENT B – SUBSTANCE USE PREVENTION PROGRAM EVALUATION CONSENT**

No changes.

**POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES**

AMPM Policy 320-Q was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 11/07/22.

### **AMPM POLICY 320-U – PRE-PETITION SCREENING, COURT ORDERED EVALUATION, AND COURT ORDERED TREATMENT**

AMPM Policy 320-U was revised to align with Arizona Senate Bill 1114 and Senate Bill 1210 (2022) amending A.R.S. §§36-501, 36-503.02, 36-524 and 36-526. Section D and E were updated regarding who can transport clients for evaluation/treatment and to include GD/PAD as eligible for emergent petition.

- **ATTACHMENT B - A.R.S. § 12-136 FLOW CHART, RECOGNITION OF TRIBAL COURT ORDER PROCESS**

No changes.

### **AMPM POLICY 410 – MATERNITY CARE SERVICES**

AMPM Policy 410 was revised for minor edits. Throughout the policy, references to ‘mother’ were changed to ‘birthing parent’ and references to ‘pregnant women’ were updated to ‘pregnant members’.

- **ATTACHMENT A - SEMIANNUAL REPORT OF NUMBER OF PREGNANT MEMBERS WHO ARE HIV-AIDS POSITIVE**

The title was revised from ‘Semiannual Report of Number of Pregnant Women Who Are HIV-Positive’ to ‘Semiannual Report of Number of Pregnant Members who are HIV-AIDS Positive’.

- **ATTACHMENT B - AHCCCS REQUEST FOR STILLBIRTH SUPPLEMENT**

No changes.

- **ATTACHMENT C - AHCCCS CERTIFICATE OF NECESSITY FOR PREGNANCY TERMINATION**

Throughout attachment C, references to ‘mother’ were revised to ‘birthing parent’.

- **ATTACHMENT D - AHCCCS VERIFICATION OF DIAGNOSIS BY CONTRACTOR FOR A PREGNANCY TERMINATION**

No changes.

- **ATTACHMENT E - AHCCCS PREGNANCY TERMINATION REPORT**

The title was revised from ‘AHCCCS Monthly Pregnancy Termination Report’ to ‘AHCCCS Pregnancy Termination Report’.

### **AMPM POLICY 950 - CREDENTIALING AND RE-CREDENTIALING PROCESSES**

AMPM Policy 950 was revised to align with the National Committee for Quality Assurance (NCQA). Language was added requiring MCOs to backdate payments to providers who are approved through credentialing committee. Additional language was added regarding monthly reporting requirements when out of compliance with standards.

- **ATTACHMENT A - AHCCCS CONTRACTOR QUARTERLY CREDENTIALING REPORT**

Minor revision made to Attachment A to include summary for data reported in load times section of report.

### **POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES**

AMPM Policy 950 was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 11/07/22.

### **AMPM POLICY 1230-C - COMMUNITY RESIDENTIAL SETTINGS**

AMPM Policy 1230-C was revised for a general five-year review including definition alignment with the Contract and Policy Dictionary and minor formatting.

### **AMPM POLICY 1240-E – HABILITATION SERVICES**

AMPM Policy 1240-E was revised for a general five-year review including minor formatting.

### **AMPM EXHIBIT 1620-10 – AHCCCS PERSON CENTERED SERVICE PLAN**

AMPM Exhibit 1620-10 was revised to align with NCQA requirements (e.g., numbered goals in goal section of the policy for prioritization). Gap report removed as deliverable and replaced with electronic verification (EVV) system. Clarification language and person-centered language added throughout policy to align with integrated care practices.

### **POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:**

AMPM Exhibit 1620-10 was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 11/07/22.

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**PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE**  
**AHCCCS MEDICAL POLICY MANUAL (AMPM)**

**AMPM POLICY 1230-A – ASSISTED LIVING FACILITIES**

Refer to Revision Memo 09/28/22.

*Implementation Date 03/01/23.*

**AMPM POLICY 1240-B – ADULT DAY HEALTH CARE FACILITIES**

Refer to Revision Memo 09/01/22.

*Implementation Date 03/01/23.*

**AMPM POLICY 1240-J – EMPLOYMENT SERVICES**

Refer to Revision Memo 09/14/22.

*Implementation Date 03/01/23.*

**AMPM EXHIBIT 1620-15 – ASSISTED LIVING FACILITY RESIDENCY AGREEMENT**

Refer to Revision Memo 09/28/22.

*Implementation Date 03/01/23.*