

DATE: October 30, 2020
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances the FAQs take precedence and are controlling.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf

AMPM POLICY 310-M, IMMUNIZATIONS

AMPM Policy 310-M, was revised to expand reimbursement to pharmacists within their scope of practice for members above 19 years of age and immunization for children over the age of three, effective 10/01/2020.

AMPM POLICY 310-V, PRESCRIPTION MEDICATIONS PHARMACY SERVICES

AMPM Policy 310-V, was revised to expand reimbursement to pharmacists within their scope of practice for members above 19 years of age and immunization for children over the age of three, effective 09/01/2020.

- **ATTACHMENT A, INFORMED CONSENT-ASSENT FOR PSYCHOTROPIC MEDICATION TREATMENT**

No changes.

- **ATTACHMENT B, 5 DAY SUPPLY OF SHORT-ACTING OPIOID AND LONG-LASTING OPIOID MEDICATION EXCLUSION SPECIFICATIONS**

No changes.

- **ATTACHMENT C, ICD-10-CM DIAGNOSIS CODE**

No changes.

AMPM POLICY 960, QUALITY OF CARE CONCERNS

AMPM Policy 960, formerly titled “Tracking and Trending of Member and Provider Issues” was revised to include changes as a result of the AHCCCS Complete Care (ACC) RFP YH19-0001 and DDD RFP Integration. Per A.R.S. 41-3803 and 3804, the term Human Rights Committee (HRC) has been renamed to Independent Oversight Committee (IOC). Other changes include recommendations provided by the Abuse and Neglect Prevention Task Force to Governor Douglas A. Ducey (November 01, 2019) developed in response to Executive Order 2019-03. *Policy has a retro effective date of 10/01/20.*

- **ATTACHMENT A, CONTRACTOR QUALITY MANAGEMENT REPORT**

Attachment A was revised to update formatting and clarified language in the table header. *Attachment A has a retro effective date of 10/01/20.*

- **ATTACHMENT B, HEALTH CARE ACQUIRED CONDITIONS (HCAC)/OTHER PROVIDER PREVENTABLE CONDITIONS (OPPC) REPORT TEMPLATE**

Attachment B was revised to update formatting.
Attachment B has a retro effective date of 10/01/20.

- **ATTACHMENT C, HEALTH AND SAFETY UPDATE IMMEDIATE JEOPARDY FORM**

No changes.

Attachment C has a retro effective date of 10/01/20.

○ **ATTACHMENT D, INDIVIDUALS WITH INTELLECTUAL DISABILITIES INVESTIGATION TRAINING**

Attachment D is a new attachment developed in response to recommendations provided by the Abuse and Neglect Prevention Task Force to Governor Douglas A. Ducey (November 01, 2019) developed in response to Executive Order 2019-03.

Attachment D has a retro effective date of 10/01/20.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

AMPM Policy 960 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 08/27/2020.

APPROVED NOT YET EFFECTIVE

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN

AMPM Exhibit 1620-10 is a New Exhibit developed by the Person-Centered Planning Advisory workgroup beginning in August 2017. The workgroup was comprised of interested members, family members, service providers, advisory groups, and ALTCS Contractors including representatives from the Tribal ALTCS Program. The result of the workgroups efforts is now known as the AHCCCS Person-Centered Service Plan (PCSP).

The goal is to ensure a standardized method for assessing and documenting discussions with members during assessment and service planning meetings for all ALTCS members regardless of which ALTCS Contractor or Program coordinates their care. We focused on developing a document that helps to document information shared during a conversation with the member that helps to inform personal goal development and service planning. Effective date is upon publishing.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

AMPM Exhibit 1620-10, was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 06/24/2020.

AMPM MEDICAL POLICY MANUAL (AMPM)

PREVIOUSLY APPROVED NOT YET EFFECTIVE

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-13, ALTCS MEMBER SERVICE PLAN

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.