

**DATE:** November 27, 2019  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

**AHCCCS Medical Policy Manual (AMPM)**

**AMPM POLICY 320-P, SERIOUS MENTAL ILLNESS ELIGIBILITY DETERMINATION POLICY**

AMPM Policy 320-P was revised to include DDD integration of behavioral health. The Policy includes language pertaining to the requirements associated with the referral for an Serious Mental Illness (SMI) Evaluation and SMI Eligibility Determination.

○ **ATTACHMENT A- SERIOUS MENTAL ILLNESS DETERMINATION**

No changes.

○ **ATTACHMENT B- SERIOUS MENTAL ILLNESS QUALIFYING DIAGNOSIS**

No changes.

○ **ATTACHMENT C- ADMINISTRATIVE SMI DECERT FORM**

Attachment C was revised to replace individual contact information with the AHCCCS Member Services Line to assist members with identifying or contacting their health plans.

**AMPM POLICY 410, MATERNITY CARE SERVICES**

AMPM 410, was revised due to the public health crisis and statewide epidemic of syphilis by adding language surrounding the Rapid Plasma Reagin (RPR) screening requirement in the third trimester. In addition, changed the 60 day postpartum requirement, to the HEDIS measure, 57 day postpartum requirement.

○ **ATTACHMENT B - AHCCCS REQUEST FOR STILLBIRTH SUPPLEMENT**

Attachment B was revised to verify that the RPR was performed for all members who experience a stillbirth.

○ **ATTACHMENT E- AHCCCS MONTHLY PREGNANCY TERMINATION REPORT**

Attachment E was revised to include changes when terminations have been authorized by the Contractor. The 'Amount Paid' has been removed due to claims delay that will preclude the total amount paid.

**AMPM POLICY 580, BEHAVIORAL HEALTH REFERRAL AND INTAKE PROCESS**

AMPM Policy 580 was revised to provide clarity for the behavioral health intake and referral requirements for Title XIX and Non-Title XIX eligible members. Language was also added surrounding substance use disorders being part of the intake referral process and to align with the AHCCCS Complete Care (ACC) RFP YH19-0001.

**POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:**

AMPM Policy 580 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on September 23, 2019.

**AMPM 962-REPORTING AND MONITORING OF SECLUSION AND RESTRAINT**

AMPM 962 was revised to add new language and formatting standards regarding the removal of all Personally Identifiable Information (PII) prior to saving and submissions.

○ **ATTACHMENT A- SECLUSION AND RESTRAINT INDIVIDUAL REPORTING FORM**

Attachment A was revised to align with the new reporting standards of how each report shall be saved.

○ **ATTACHMENT B- SECLUSION AND RESTRAINT MONTHLY REPORT**

Attachment B was revised to align with the new reporting standards of how each report shall be saved.

○ **ATTACHMENT C- SECLUSION AND RESTRAINT REDACTED MONTHLY REPORT**

Attachment C is newly added to AMPM 962 for Independent Oversight Committee (IOC) reports.

**POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:**

AMPM Policy 962 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on October 3, 2019.

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**AMPM POLICY 1250-C, RESERVED**

AMPM Policy 1250-C, Acute Care Services is being reserved. Information regarding dental coverage is found in AMPM Policy 310-D1, Dental Services for Members 21 Years of Age and Older and AMPM Policy 310-D2, Arizona Long Term Care System Adult Dental Services. Information regarding physical health coverage is found in various policies within AMPM Chapter 300.

- **ATTACHMENT A, RESERVED**

Attachment A, Authorization of ALTCS Services is being moved and re-named to AMPM Exhibit 1620-20, Prior Authorization of Services for ALTCS Members. Endnotes have been updated to reflect current practice and will remain in the Exhibit.

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**APPROVED NOT YET EFFECTIVE****AMPM Approved Not Yet Effective****AMPM POLICY 1200, RESERVED****AMPM POLICY 1300, Exhibit 1300-1, RESERVED****AMPM POLICY 1300, Exhibit 1300-4 RESERVED****AMPM POLICY 1300, EXHIBIT 1300-4 - RESERVED****AMPM POLICY 1300, RESERVED****AMPM POLICY 1310, RESERVED****AMPM POLICY 1311, RESERVED****AMPM POLICY 1312, RESERVED****AMPM POLICY 1313, RESERVED****AMPM POLICY 1321, RESERVED****AMPM POLICY 1322, RESERVED****AMPM POLICY 1323, RESERVED****AMPM POLICY 1324, RESERVED**