
DATE: June 12th, 2018
TO: Holders of the AHCCCS Medical Policy Manual
FROM: Contracts and Policy Unit
Division of Health Care Management, AHCCCS
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

PLEASE NOTE: We are currently converting the AMPM Headers and Footers to a new format, aligning Policy language for consistency, and changing Exhibits to Attachments. Changes will be done over the next several months.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[**AHCCCS MEDICAL POLICY MANUAL \(AMPM\)**](#)

POLICY 1620-H, TRANSITIONAL PROGRAM STANDARD

Policy 1620-H was revised for general formatting updates. Policy language was clarified and purpose statement updated.

NEWLY ADDED APPROVED NOT YET EFFECTIVE

To view the policies and attachments, please access the following link:

[**AMPM Approved Not Yet Effective**](#)

APPENDIX E, CHILDHOOD AND ADOLESCENT BEHAVIORAL HEALTH TOOL KITS

Appendix E was reserved as AHCCCS will refer to nationally recognized resources. *This Policy will have an implementation date of 10/01/18.*

EXHIBIT 300-2A, AHCCCS COVERED SERVICES BEHAVIORAL HEALTH

Exhibit 300-2A was revised to include Behavioral Health Residential Facility as part of AHCCCS Covered Services for ALTCS E/PD and DES/DDD members. Revised to indicate assessment and peer support services are covered services for DDD members. *This Policy will have an implementation date of 10/01/18.*

POLICY 310-N, LABORATORY

Policy 310-N was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 310-P, MEDICAL SUPPLIES, DURABLE MEDICAL EQUIPMENT AND ORTHOTIC-PROSTHETIC DEVICES

Policy 310-P was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 310-V, PRESCRIPTION MEDICATIONS/PHARMACY SERVICES

Policy 310-V was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 320-A, AFFILIATED PRACTICE DENTAL HYGIENIST

Policy 320-A was reserved. The information will be moved into AMPM Policy 431, Oral Health Care for EPSDT Age Members, effective October 1, 2018. *This Policy will have an implementation date of 10/01/18.*

POLICY 320-L, NEUROPHYSIOLOGICAL TESTING

Policy 320-L was reserved. Policy is no longer needed due to AHCCCS Complete Care (ACC) integration and explanation of benefit coordination and fiscal responsibility for behavioral health services and physical health services for members who are not enrolled in an integrated line of business are outlined in ACOM Policy 432. *This Policy will have an implementation date of 10/01/18.*

EXHIBIT 400-2C, DENTAL PLAN AND EVALUATION CHECKLIST

Exhibit 400-2C was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 420, FAMILY PLANNING

Policy 420 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 530, MEMBER TRANSFERS BETWEEN FACILITIES

Policy 530 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 900, CHAPTER OVERVIEW

Policy 900 was reserved. Definitions from this Policy were added within the appropriate Chapter 900 policies. *This Policy will have an implementation date of 10/01/18.*

POLICY 980, PERFORMANCE IMPROVEMENT PROJECTS

Policy 980 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

POLICY 1600, CHAPTER OVERVIEW

Policy 1600 was reserved as the contents of the chapter overview were determined to be non-substantive and no longer needed. *This Policy will have an implementation date of 10/01/18.*

PREVIOUSLY ADDED TO THE APPROVED NOT YET EFFECTIVE

To view the policies and attachments, please access the following link:

[AMPM Approved Not Yet Effective](#)

The following Policies are posted for Contactor reference. However, the below Policies will not be in effect until the date referenced in each Policy. Policies which are newly approved but not yet effective will be added at the beginning of this section.

POLICY 310-D1, DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE AND OLDER

Policy 310-D1 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

EXHIBIT 300-3B, RESERVED

Exhibit 300-3B, Inpatient Limit: Members & Contractor Responsibility Acute & ALTCS Members 21 Years of Age and Older (Medicaid Only, QMB Dual and Non QMB Dual Status) has been Reserved due to the 25 day limitation being repealed from rule A.A.C. R9-22-204(c). *This Exhibit will have an implementation date of 10/01/18.*

EXHIBIT 300-3A, RESERVED

AMPM Exhibit 300-3A, Application of Physical Therapy Visit Outpatient Limit Acute & ALTCS Members 21 Years of Age and Older was reserved due to the contents are duplicative of what is currently outlined in AMPM Policy 310-X. *This Exhibit will have an Implementation Date of 10/01/18.*

POLICY 310-O, RESERVED

Policy 310-O, Maternal and Child Health Services was reserved due to no substantive information see AMPM Chapter 400 for Maternal and Child Care Policies. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 330, RESERVED

Policy 330, Covered Conditions and Services for Children's Rehabilitative Services (CRS) Program was reserved due to information is no longer applicable with 10-01-18 integration. Pertinent information is being moved to AMPM Policy 560, CRS Care Coordination and Service Plan Management. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 930, RESERVED

Policy 930, Member Rights and Responsibility was reserved due to language being available within other areas: Contracts, HIPAA regulations, AHCCCS Privacy Notice. Pertinent information will be incorporated into The Handbook for Members of the American Indian Health Program and/or the Tribal Regional Behavioral Health Authorities and Tribal ALTCS Member Handbook to include language regarding members obtaining services from any FFS provider. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 970, PERFORMANCE MEASURES

AMPM Policy 970 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting.. *This policy will have an implementation date of 10/01/18.*

POLICY 1060, RESERVED

Policy 1060, Training Requirements for RBHAs and Behavioral Health Providers was reserved. A new Policy, ACOM Policy 407, is being developed, effective October 1, 2018, to incorporate Workforce Development requirements for all lines of business. *This Policy will have an Implementation Date of 10/01/18.*

APPENDIX F, (RESERVED)

AMPM Appendix F, Adult Behavioral Tool Kits was Reserved as AHCCCS is moving away from maintaining clinical tool kit documents and will instead refer to nationally recognized resources. Appendix F includes the following list of tools: Adult ADHD, Adult Anxiety, Adult Depression, Postpartum Depression. *This Appendix will have an implementation date of 10/01/18.*