

Provider Training Schedule Second Quarter 2019

701 E. Jefferson St. Phoenix AZ 85034

WebEx/Teleconference information will be emailed via Constant Contacts 7 days prior to the scheduled training.
(Schedule is subject to change. Providers will be notified via Constant Contacts of any changes.)

Behavioral Health Residential Facility (BHRF) Trainings	
April 09, 2019 Tuesday 10:30 AM-12:00 PM	Behavioral Health Residential Facility (BHRF) Prior Authorization Submission Training How to submit a PA request for BHRF providers only. <i>Webex Only</i>
May 14, 2019 Tuesday 10:30 AM-12:00 PM	Behavioral Health Residential Facility (BHRF) Prior Authorization Submission Training How to submit a PA request for BHRF providers only. <i>Webex Only</i>
June 11, 2019 Tuesday 10:30 AM-12:00 PM	Behavioral Health Residential Facility (BHRF) Prior Authorization Submission Training How to submit a PA request for BHRF providers only. <i>Webex Only</i>
Direct Care Agency (DCA) Worker Trainings	
April 19, 2019 Friday 10:00am – 11:00am	General Direct Care Agency (DCA) Worker Training : Audit Tool The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. <i>Webex Only</i>
May 15, 2019 Tuesday 10:30am – 11:30am	General Direct Care Agency (DCA) Worker Training : Audit Tool The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. <i>Webex Only</i>
June 04, 2019 Tuesday 10:00am – 11:00am	General Direct Care Agency (DCA) Worker Training : Audit Tool The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. <i>Webex Only</i>
Non-Emergency Medical Transportation Trainings	
April 24, 2019 Wednesday 9:00am – 10:00am	Non-Emergency Transportation Daily Trip Report Overview How to properly fill out the trip report.
One on One Provider Trainings	
<p>* Note: When a provider emails ProviderTrainingFFS@azahcccs.gov to schedule a session, the session is <i>not</i> yet scheduled. Confirmation is required from AHCCCS and will be received by email from the Provider Training Unit. The confirmation will include the date and time that the provider has been scheduled. Please note there is often a wait list for one on one provider trainings and the provider's requested time and date may not always be available.</p>	
April 23, 2019 Tuesday 9:00am – 10:00	One on One Provider Training By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.

<p>10:15 am – 11:15am-</p>	<p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>May 07, 2019 Tuesday</p> <p>9:15am – 10:15am</p> <p>10:30am – 11:30am</p> <p>11:45am – 12:45pm</p>	<p>One on One Provider Training</p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>May 21, 2019 Tuesday</p> <p>9:15am – 10:15am</p> <p>10:30am – 11:30am</p>	<p>One on One Provider Training</p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>June 18, 2019 Tuesday</p> <p>9:15am – 10:15am</p> <p>10:30am – 11:30am</p>	<p>One on One Provider Training</p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
Claims & Disputes Trainings	
<p>Time and Date in May to be scheduled</p>	<p>AHCCCS CLAIMS DISPUTE OVERVIEW - TBD</p>
IHS/638 Quarterly Forum	
<p>May 02, 2019 Thursday 2:00 PM – 3:30PM</p>	<p>IHS/638 Quarterly Forum</p> <p><i>Discussion of policy updates, changes, or challenges AHCCCS and the IHS Facilities are experiencing.</i></p> <p><i>Webex Only</i></p>