

March 1, 2018

Mr. Paul Barnes  
Chief Executive Officer  
Bridgeway Health Solutions  
1850 W. Rio Salado Pkwy, Suite 201  
Tempe, AZ 85281

Dear Mr. Barnes:

Attached are the final results of the Encounter Data Validation studies for Bridgeway Health Solutions for Contract Year Ending (CYE) 2015. The review was conducted in accordance with Section D, paragraph 74 of Contract YH12-0001-01 and the Encounter Data Validation Technical Document. The review scope includes two sections: ALTCS study “A” for Home Health, Therapies, and Personal Care and the ALTCS study “B” for Nursing Facilities. The studies measured:

- Claim included in the Contractor’s claim submission and encountered in AHCCCS’ Prepaid Medical Management Information System (PMMIS) (Match) – reviewed for accuracy and timeliness.
- Claims included in the Contractor’s claim submission but not encountered in PMMIS (NotEnc InCIm) – reviewed for omission.
- Encounters reported in PMMIS but not included in the Contractor’s claim submission (InEnc NotCIm) – reviewed for omission from claim submission file.

A preliminary report was provided to allow the Contractor the opportunity to review and submit any additional information that may have affected the final error rate calculations. After considering the Contractor response, the results have been applied to the total population of “A” and “B” encounters.

For study “A” Match, there were 582,010 encounter/claim matches identified from a sample size of 625,126 claims; a subsample of 153 was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 49 accuracy errors and 0 timeliness errors, yielding an overall error rate of 32.03% for accuracy and 0.00% for timeliness. For study “B” Match, there were 33,703 encounter/claim matches identified from a sample size of 35,097 claims; a subsample of 152 was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 47 accuracy errors and 2 timeliness errors, yielding an overall error rate of 30.92% for accuracy and 1.32% for timeliness.

For study “A” NotEnc InCIm, there were 43,116 possible omissions identified from a sample size of 625,126 claims; a subsample of 316 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 254 omission errors, yielding an overall error rate of 5.54%. For study “B” NotEnc InCIm, there were 1,394 possible omissions identified from a sample size of 35,097 claims; a subsample of 263 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 229 omission errors, yielding an overall error rate of 3.46%.

Mr. Barnes  
March 1, 2018  
Page 2

For study "A" InEnc NotCIm, there were 2,780 possible omissions identified from a sample size of 626,131 encounters; a subsample of 288 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 104 omission errors, yielding an overall error rate of 0.16%. For study "B" InEnc NotCIm, there were 1,295 possible omissions identified from a sample size of 37,268 encounters; a subsample of 260 claims was randomly selected. AHCCCS manually compared the supporting information provided by the Contractor to the adjudicated encounters within PMMIS resulting in 258 omission errors, yielding an overall error rate of 3.45%.

For each study, if the error rate falls below the acceptable rate of 5%, no sanction will be applied. The Contractor's error rates and sanction amounts, if applicable, for each study are as follows:

STUDY	Error Rate	Sanction
A Match Accuracy	32.03%	\$251,877.39
A Match Timeliness	0.00%	\$0.00
A NotEnc InCIm	5.54%	\$942.53
A InEnc NotCIm	0.16%	\$0.00
B Match Accuracy	30.92%	\$13,506.58
B Match Timeliness	1.32%	\$0.00
B NotEnc InCIm	3.46%	\$0.00
B InEnc NotCIm	3.45%	\$0.00

Per the terms of the Contract, sanctions are not the Administration's exclusive remedy. In particular and without limiting possible future actions, if any legal action is brought against the Administration as the result of your non-compliance with the Contract, the Administration will seek compensation from you for any damages arising from such legal action including but not limited to the Administration's cost of representation as well as the cost of any attorneys' fees and costs payable to the party bringing the action.

Within 24 hours of receipt of this letter, the final workpapers for each study will be uploaded to the SFTP at <https://sftp.statemedicaid.us/BWY/OTHER/DHCM/OUT/>.

Thank you for your assistance with this Centers for Medicare and Medicaid Services (CMS) requirement. If you have any questions, please contact Linda Oakley at (602) 417-4308 or [linda.oakley@azahcccs.gov](mailto:linda.oakley@azahcccs.gov).

Sincerely,



Meggan Harley, CPPO, MSW  
Chief Procurement Officer  
Division of Business and Finance  
Mail Drop #5700

C: Lori Petre, AHCCCS  
DHCM/DA&R File