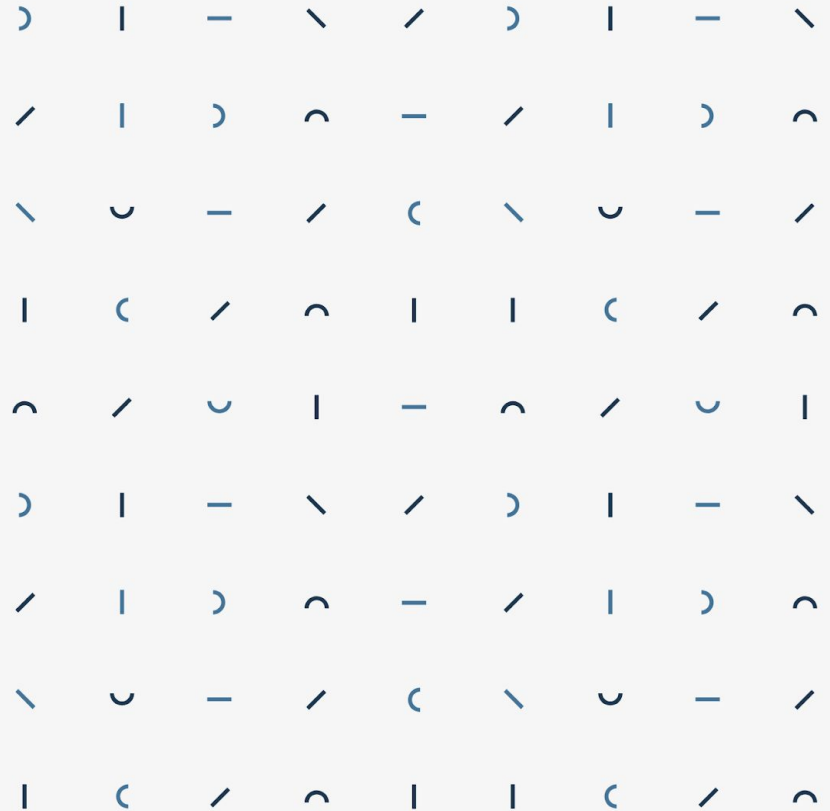


# Adult Protective Services



DEPARTMENT OF  
ECONOMIC SECURITY

*Division of Aging and Adult Services*





# Agenda


- Priority Projects
  - Abuse and Neglect Task Force
  - APS Action Plan
- Adult Protective Services
- APS Registry
- Information Sharing



# Priority Projects

PROGRESS UPDATE

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Four hands are shown on the left side of the slide, each giving a thumbs-up gesture. The hands are stacked vertically, with the top hand being the largest and the bottom hand being the smallest. They are all pointing towards the right, towards the main text.

# Abuse and Neglect Prevention Task Force

Successes

---

## Mandated Reporter Trainings

- AZ Post/Bar Association Training
- APAAC Training
- AHCCCS CM Training
  
- Upcoming: VR Counselors
- Upcoming: AZ Nursing Association
- Upcoming: Financial Institutions




# Abuse and Neglect Prevention Task Force

Successes

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## Information Sharing

- Interagency collaboration
- Clarification of confidentiality laws

Four hands are shown vertically on the left side of the slide, each giving a thumbs-up gesture. The hands are of different skin tones and are positioned against a solid green background.

# Abuse and Neglect Prevention Task Force

Successes

## APS Registry

- Timely updates
- Easy access
- User Friendly

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<https://azdhs.gov/licensing/index.php#azcarecheck>



# Abuse and Neglect Prevention Task Force

Successes

---

## Training

- NAPSA certification modules
- Expanded New Investigator Training
- Specific modules for risk/safety and DDD/ID to start



# APS ACTION PLAN

## SUCCESSSES



Website  
Redesign

---

<https://des.az.gov/services/basic-needs/adult-protective-services>





# APS ACTION PLAN

## SUCCESSSES



Website  
Redesign



Community  
Outreach

---

# APS ACTION PLAN

## SUCCESSSES



Website  
Redesign



Community  
Outreach



Data  
Dashboard

---

<https://des.az.gov/APSDData>

# APS ACTION PLAN

## SUCCESSSES



Website  
Redesign



Community  
Outreach



Data  
Dashboard



Retention &  
Recruitment

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# APS ACTION PLAN

## SUCCESSSES



Website  
Redesign



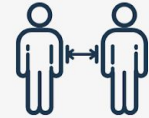
Community  
Outreach



Data  
Dashboard



Retention &  
Recruitment



Social Work  
Response

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# APS

PROJECTS

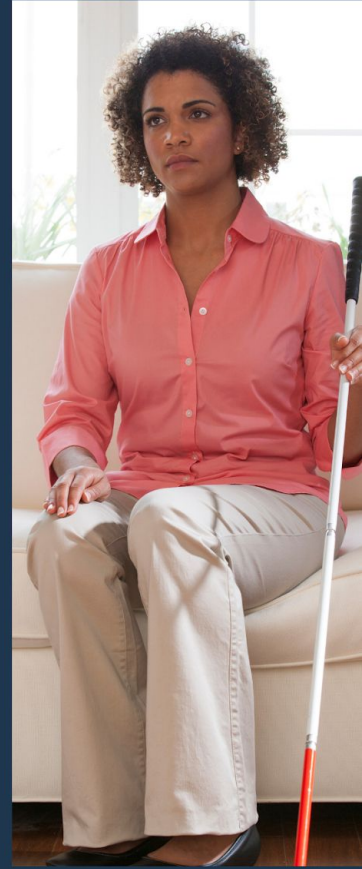
IN

PROGRESS



# APS

Brief Overview of Services Provided



# APS Can

## Report

- Abuse
- Neglect (including Self-Neglect)
- Exploitation

## Evaluate

- Protective services
- Request medical and financial records when appropriate

## Refer

- To other agencies
- To the Public Fiduciary



# APS Cannot

Remove an adult from their home

Require an adult to accept services.

Make financial decisions.

Serve as a guardian.

Interfere in a capacitated adult's lifestyle.

APS has no jurisdiction on tribal lands.





# APS Cannot

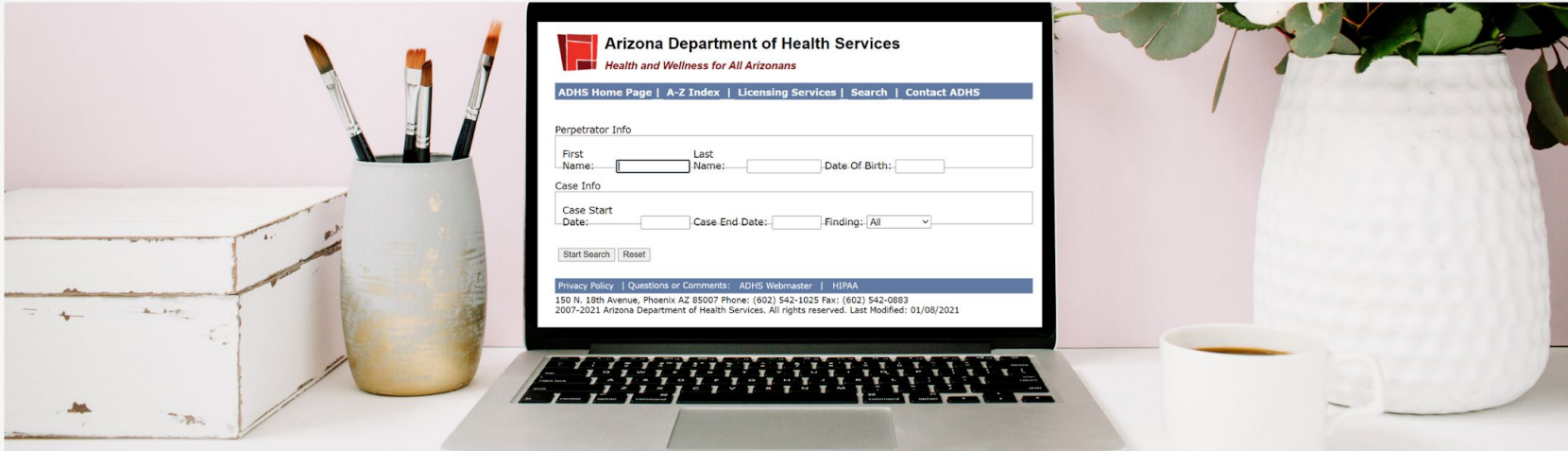
APS has no jurisdiction on tribal lands.



WORKING TOGETHER

# APS REGISTRY

Updates and Review



# APS Registry

- Name, Date of Birth, and description of maltreatment
- 25 years
- Publicly available
- Searchable
- Updated Weekly

<https://des.az.gov/APSRegistry>



# Information Sharing

CONFIDENTIALITY AND CROSS-REPORTING

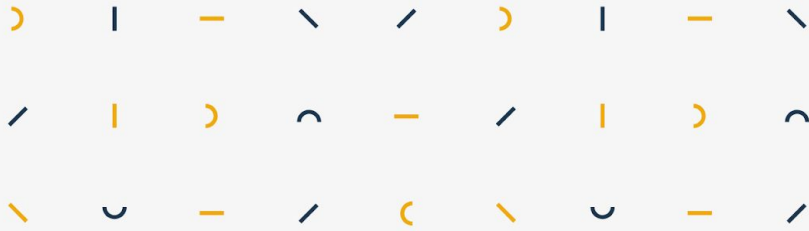
A.R.S. § 46-460



# A.R.S. § 46-460



A. Unless otherwise provided by law, all personally identifying information concerning any person who is involved in an adult protective services program, including the reporting source's identity, other than a perpetrator against whom an allegation of abuse, neglect or exploitation has been substantiated pursuant to section 46-458, and all information that is gathered or created by adult protective services and that is contained in adult protective services records is confidential and may not be released except as provided in subsections B, C and D of this section.



## A.R.S. § 46-460

During an investigation APS is authorized to share the information:

- During Supreme Court Proceedings
- With law enforcement
- With partner agencies



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# A.R.S. § 46-460

During an investigation APS is authorized to share the information:

- During pre-approved judicial proceedings
  - With subdivisions of state and tribal governments
- 



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# A.R.S. § 46-460

During an investigation APS is authorized to share the information when there is an agreement in place, it has been approved by the director, or in other extenuating circumstances.

<https://www.azleg.gov/ars/46/00460.htm>





# Thank you!

## Questions? Comments?

Email:

[daascommunityoutreach@azdes.gov](mailto:daascommunityoutreach@azdes.gov)



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*Division of Aging and Adult Services*