

Foster children in the custody of the Department of Child Safety (DCS) have physical healthcare coverage from the Comprehensive Medical and Dental Program (CMDP). In addition, the Regional Behavioral Health Authority (RBHA) provides behavioral health services (such as counseling). Physical and behavioral health covered services provided by CMDP and RBHA are also provided by the AHCCCS Complete Care (ACC) plans. Covered services are provided at no cost to foster children while in the custody of DCS.



Health Care Coverage Options After Foster Care

CMDP and RBHA health care insurance does not continue once a child leaves DCS custody. Children who leave DCS custody do NOT automatically receive AHCCCS health care coverage.

- When a child returns to their natural parents*
 - Natural parents can apply for AHCCCS Complete Care benefits.
 - Natural parents can add the child to private insurance.
- When a child is adopted:
 - Adoptive parents can apply for AHCCCS Complete Care coverage .
 - Adoptive parents can add the child to private insurance.
- When a child turns 18 years old and transitions out of foster care :
 - The child may be eligible for AHCCCS Complete Care coverage through the [Young Adult Transitional Insurance \(YATI\) program](#).

When the child is returned to natural parents who already have AHCCCS coverage:

- The child will be enrolled with an AHCCCS Complete Care plan that provides both physical and behavioral health services.
- The ACC plan the child is enrolled with may have a different provider network than when they were in foster care. It is important to ask the current providers and specialists the child uses to determine if they are contracted with the new ACC plan.
- Once enrolled with an ACC plan, there may be a cost for services, prescriptions, office co-pays, etc. It is important to ask your providers about potential costs, and plan ahead.
- **The natural parents must contact AHCCCS to apply for coverage, or to have their child added to their AHCCCS coverage.**

*“Natural Parent” refers to the individual(s) who had legal guardianship of the child prior to the child entering DCS custody.

AHCCCS Health Plan Contacts

| AHCCCS ACUTE CARE/INTEGRATED HEALTH PLANS | |
|---|--|
| <p>Arizona Complete Health - Complete Care Plan Customer Service 1-888-788-4408 www.azcompletehealth.com/completecure</p> | <p>Mercy Care Customer Service 1-800-624-3879 www.mercycareaz.org</p> |
| <p>Care 1st Health Plan Customer Service 1-866-560-4042 www.care1staz.com</p> | <p>Molina Complete Care Customer Service 1-800-424-5891 www.mccofaz.com</p> |
| <p>Banner – University Family Care Customer Service 1-800-582-8686 www.bannerufc.com/acc</p> | <p>United Healthcare Community Plan Customer Service 1-800-348-4058 www.uhccommunityplan.com</p> |
| <p>Health Choice Arizona Customer Services 1-800-322-8670 www.healthchoiceaz.com</p> | <p>Mercy Care Department of Child Safety Comprehensive Health Plan Customer Service 1-833-711-0776 mercycareaz.org/members/chp-members</p> |

| LONG TERM CARE HEALTH PLANS (PROGRAM CONTRACTORS) | |
|--|---|
| <p>Banner – University Family Care LTC Customer Service 1-833-318-4146 www.bannerufc.com</p> | <p>Mercy Care LTC Customer Services 1-800-624-3879 www.mercycareaz.org</p> |
| <p>United Healthcare LTC Customer Service 1-800-293-3740 www.uhccommunityplan.com</p> | <p>Department of Economic Security/ Division of Developmental Disabilities (DES/DDD) Customer Service 1-844-770-9500 www.azdes.gov/ddd/</p> |

| AHCCCS COMPLETE CARE - REGIONAL BEHAVIORAL HEALTH AGREEMENTS | | |
|---|--|---|
| <p>Arizona Complete Health - ACC-RBHA Customer Service 1-888-788-4408 www.azcompletehealth.com/completecure</p> | <p>Mercy Care ACC-RBHA Customer Service 1-800-564-5465 www.mercycareaz.org</p> | <p>Care1st ACC-RBHA Customer Service 1-866-560-4042 www.care1staz.com</p> |