



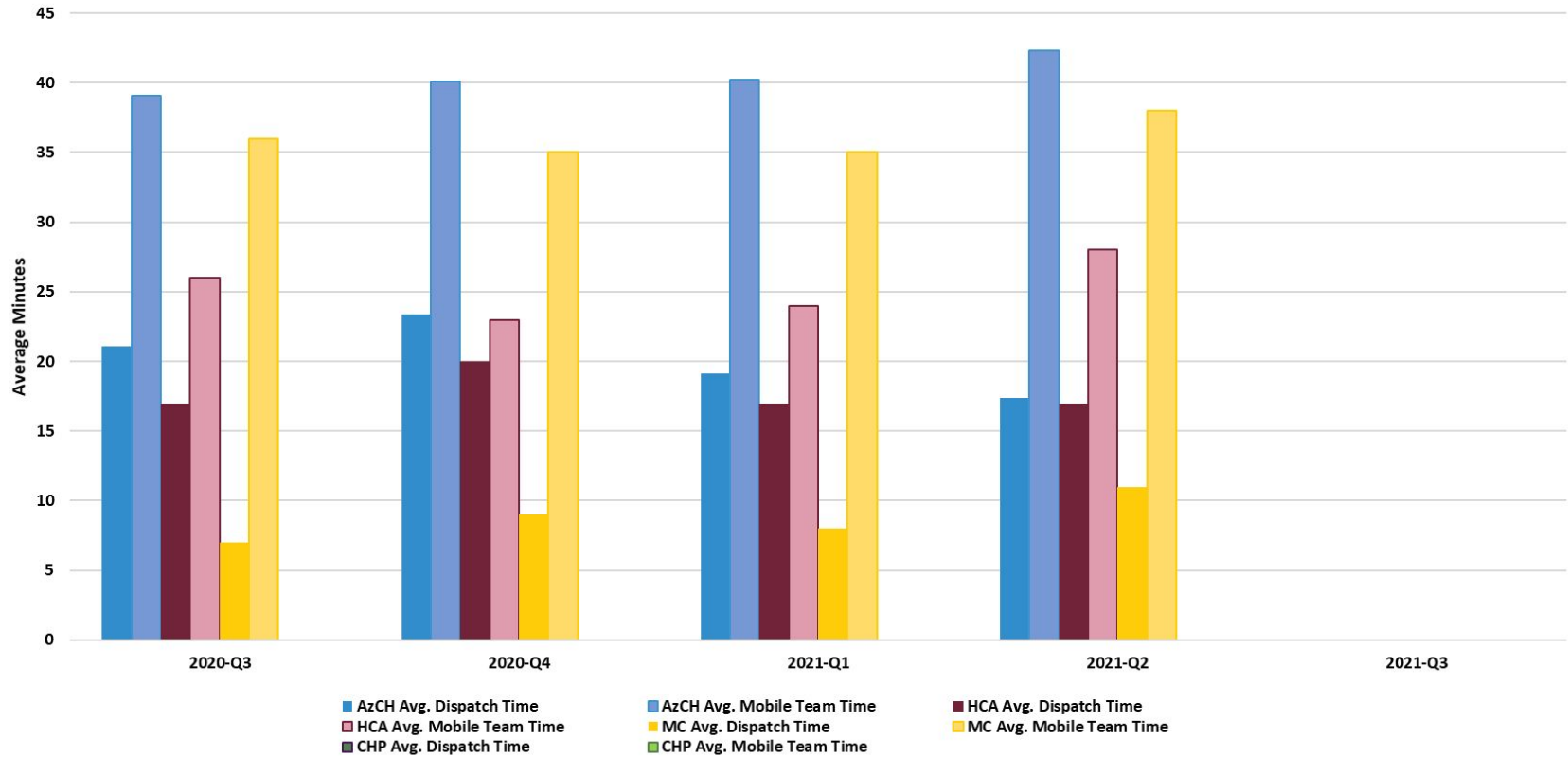
# AHCCCS Foster Care Dashboard

03/31/2022

# Timeframe

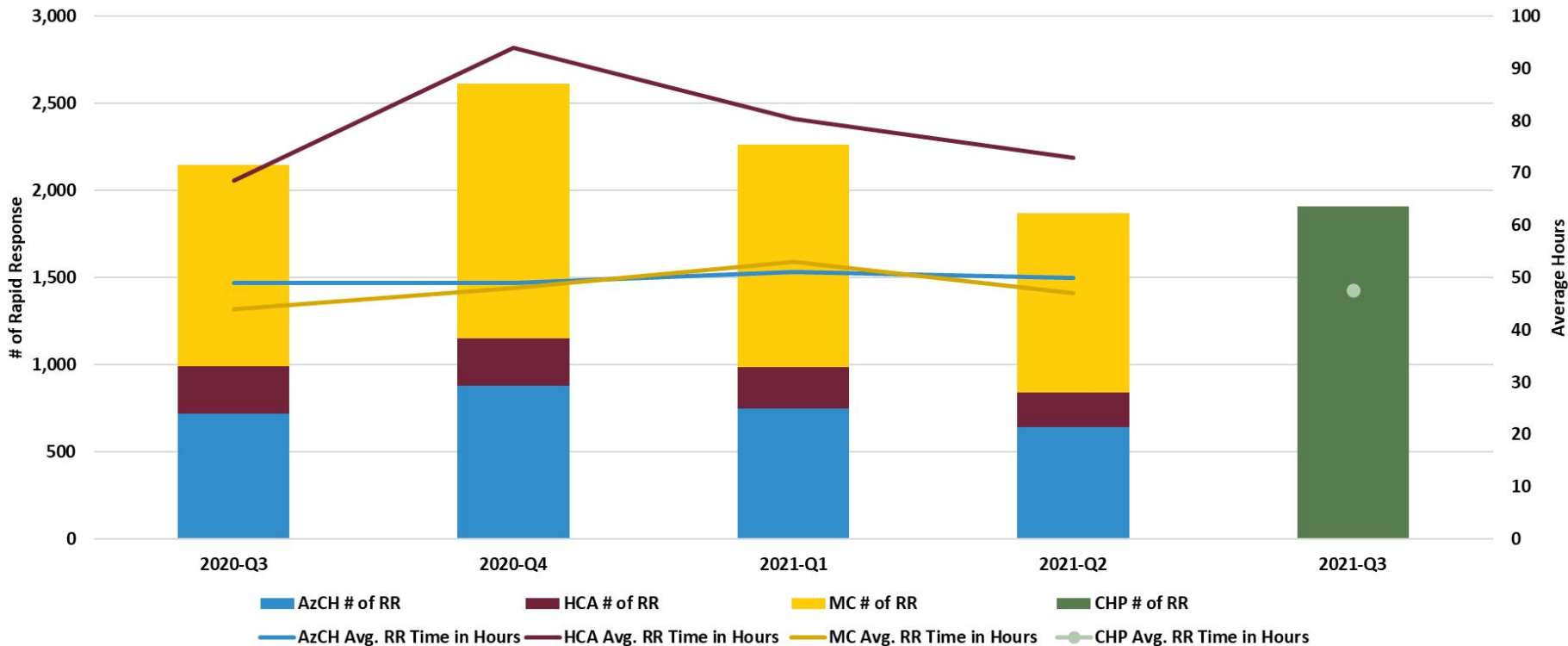
Quarter	Date
2020-Q3	4/1/2020 – 6/30/2020
2020-Q4	7/1/2020 – 9/30/2020
2021-Q1	10/1/2020 – 12/31/2020
2021-Q2	1/1/2021 – 3/31/2021
2021-Q3	4/1/2021 – 6/30/2021

# Crisis Services – HP Self Reported<sup>1</sup>



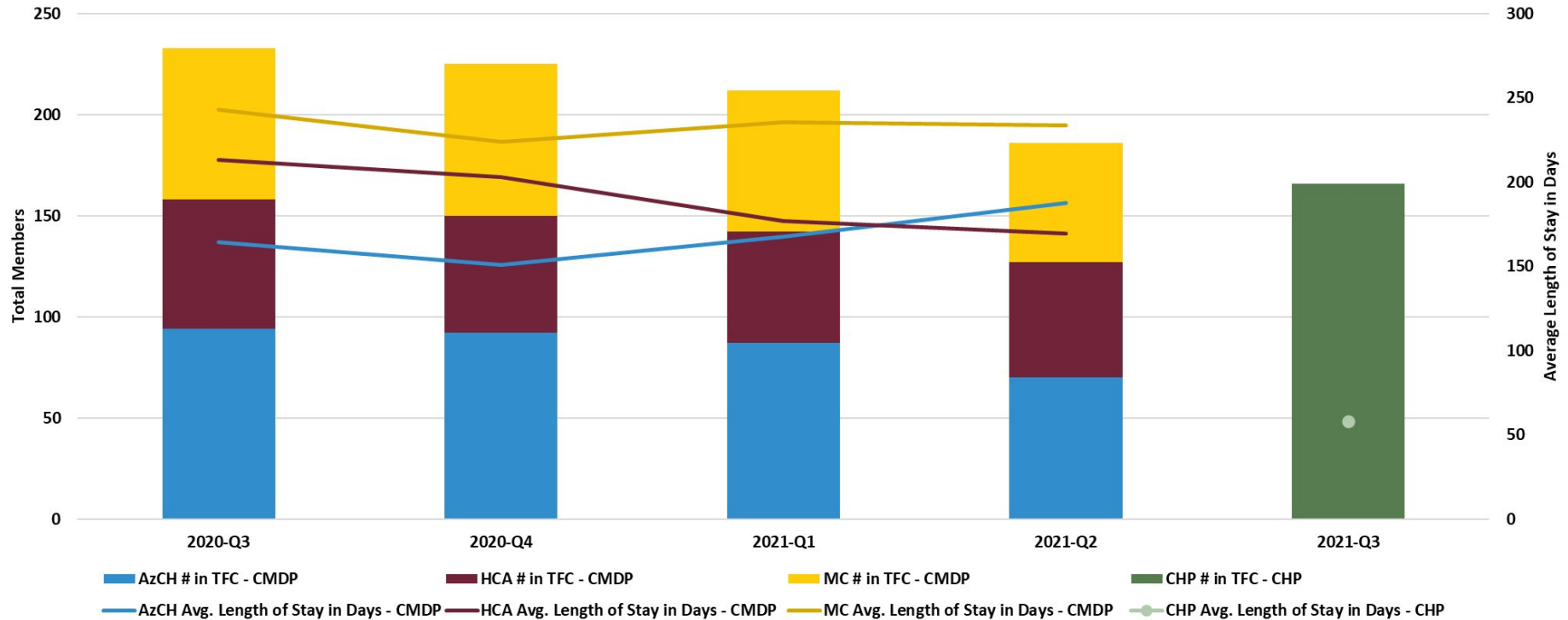
<sup>1</sup>DCS-CHP was unable to provide AHCCCS with 2021-Q3 data or with upcoming data for 2021-Q4. This data will be provided as soon as it is available.

# Rapid Response – HP Self Reported (72-hour requirement)<sup>1</sup>



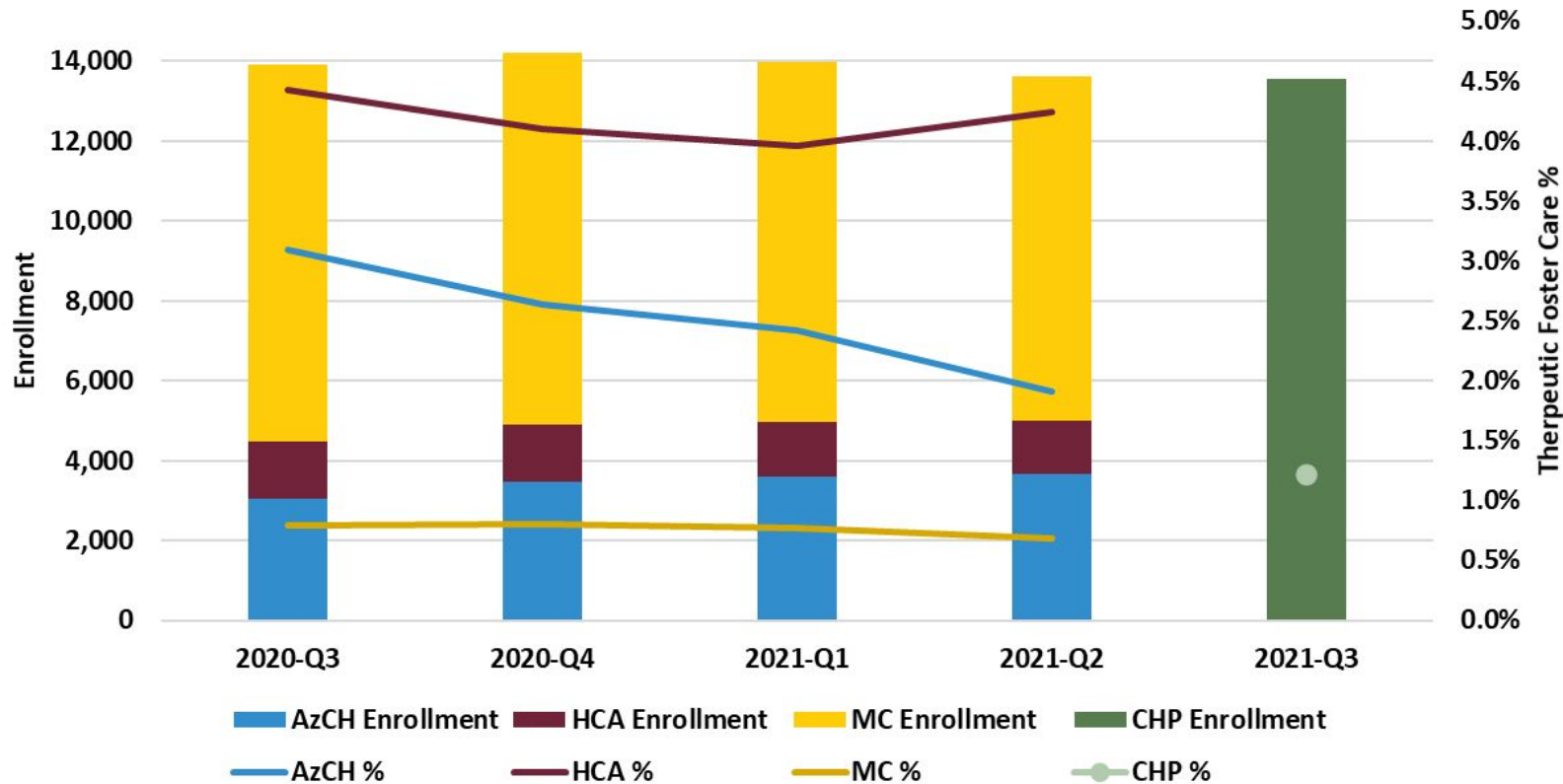
<sup>1</sup>The previous three health plans (AzCH, HCA, MC) have been aggregated from the previously reported quarters. For the current reporting quarter, the data is from Solari, a subcontractor of DCS-CHP. The method is to get an average for the following: Rapid Response and Average Rapid Response Time in Hours.

# TFC Utilization by Avg. Length of Stay – AHCCCS Calculated<sup>1</sup>



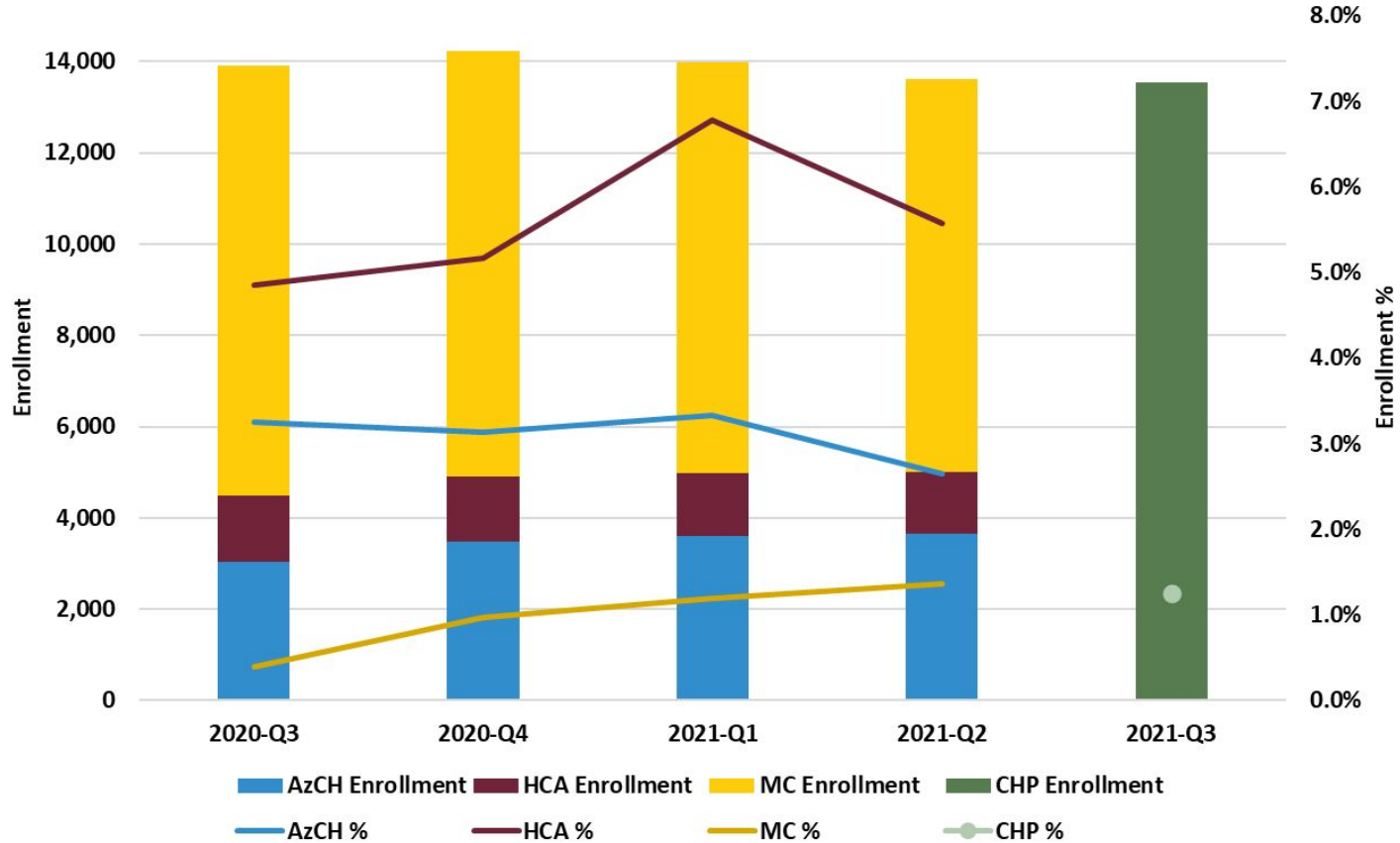
<sup>1</sup>The previous three health plans (AzCH, HCA, MC) have been aggregated from previously reported quarters. The methodology and the data source remain unchanged.

# TFC Utilization – AHCCCS Calculated<sup>1</sup>



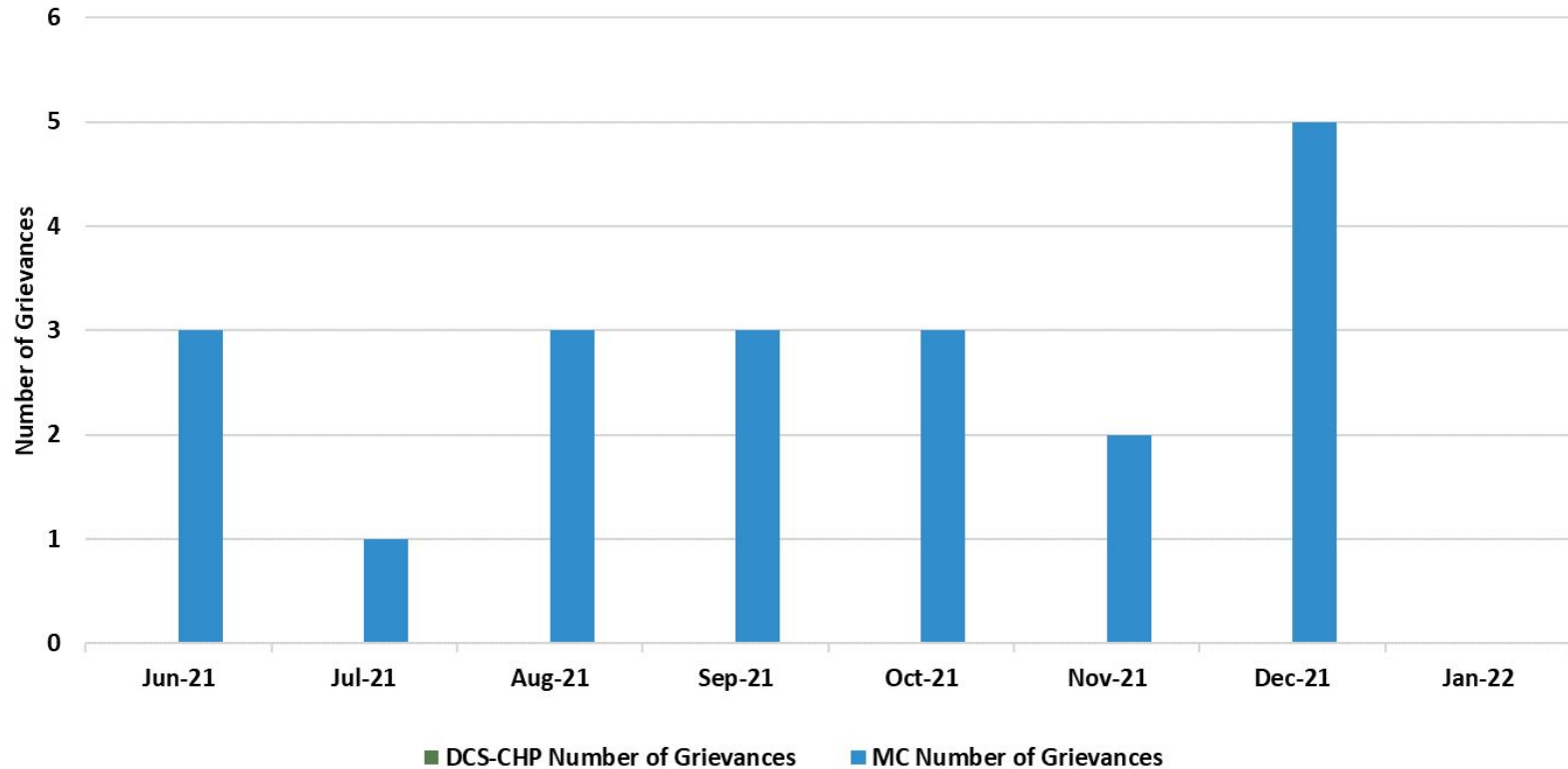
<sup>1</sup>The previous three health plans (AzCH, HCA, MC) have been aggregated from previously reported quarters. The methodology and the data source remain unchanged.

# Respite Utilization – AHCCCS Calculated<sup>1</sup>



<sup>1</sup>The previous three health plans (AzCH, HCA, MC) have been aggregated from previously reported quarters. The methodology and the data source remain unchanged.

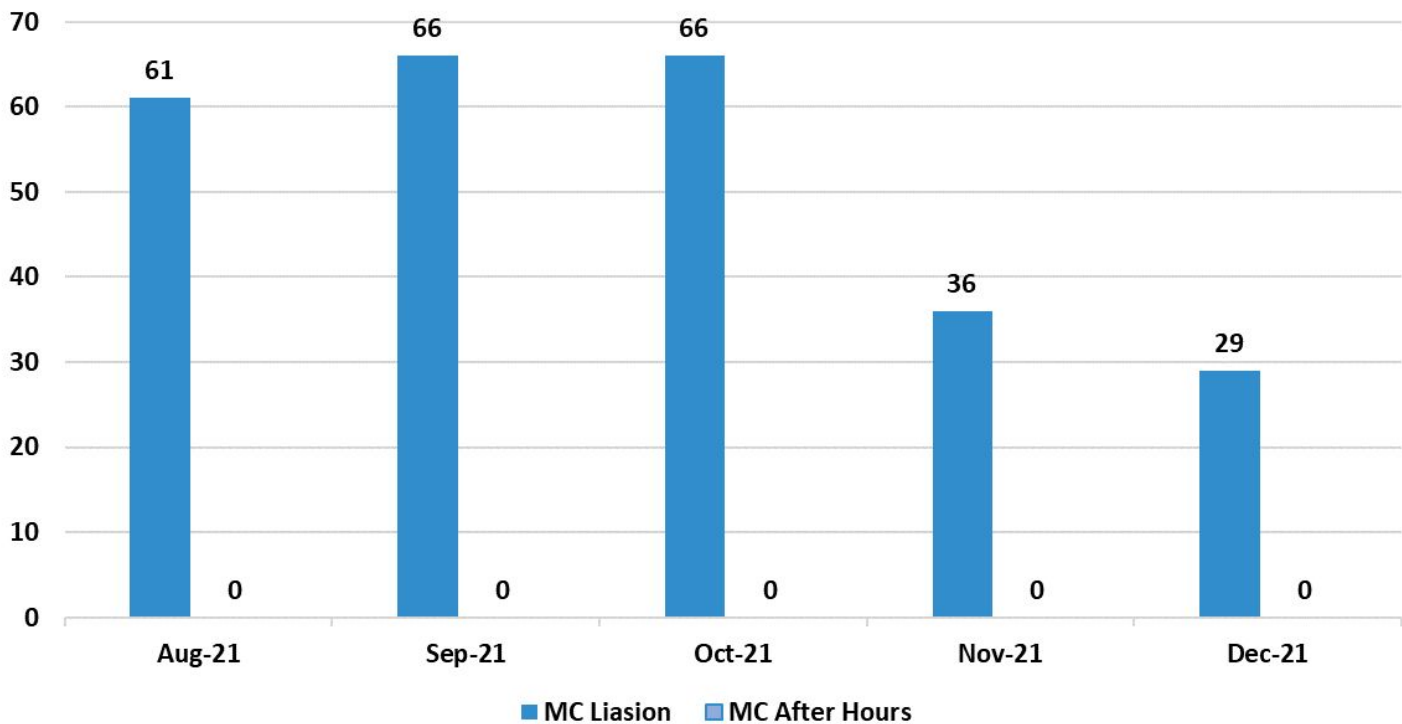
# Grievances – HP Self Reported<sup>1</sup>



<sup>1</sup>The three previous health plans (AzCH, HCA, MC) have been aggregated from previously reported quarters. The data sources for collecting the number of grievances is from The Arizona Department of Child Safety – Comprehensive Health Plan (DCS-CHP) and Mercy Care (a subcontractor of DCS-CHP).

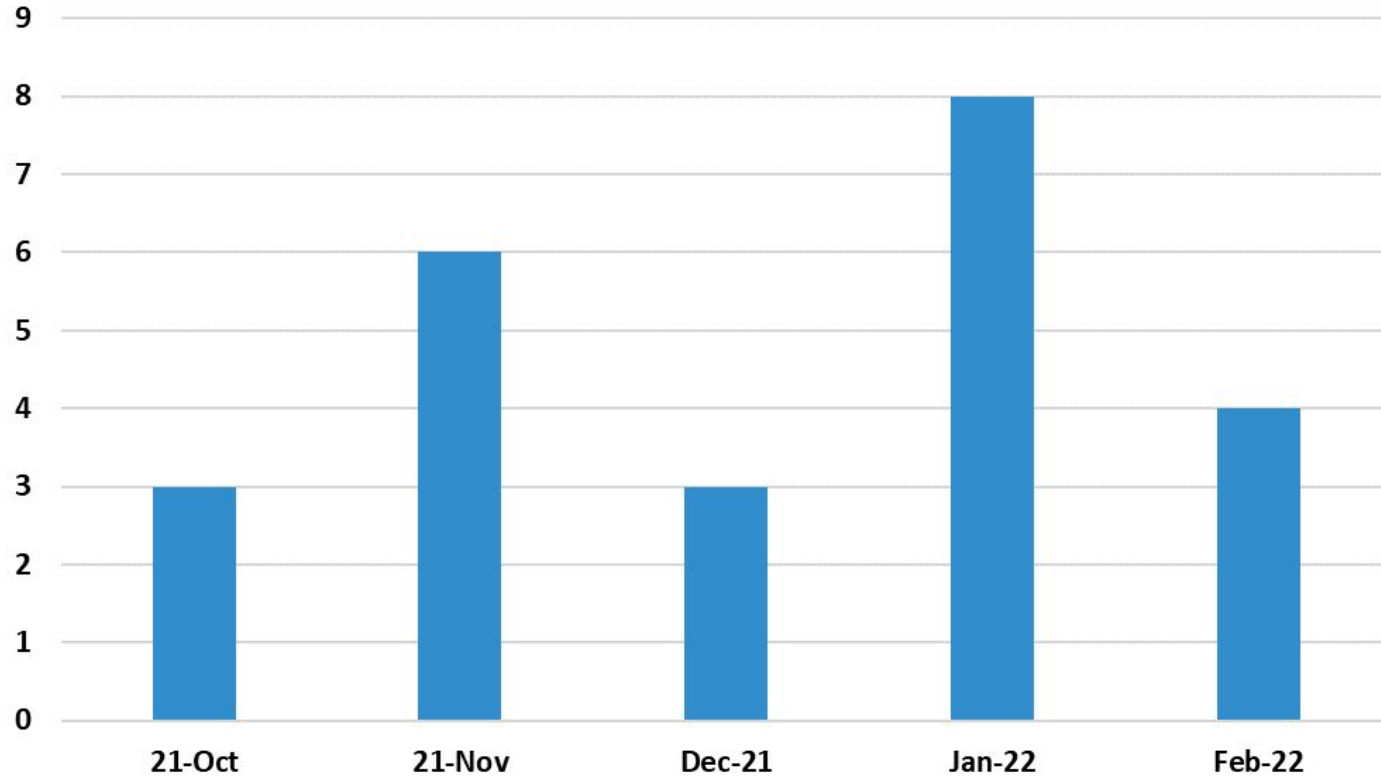


# ACOM 449 – Liaison and After-Hours Call Volume – HP Self Reported<sup>1</sup>



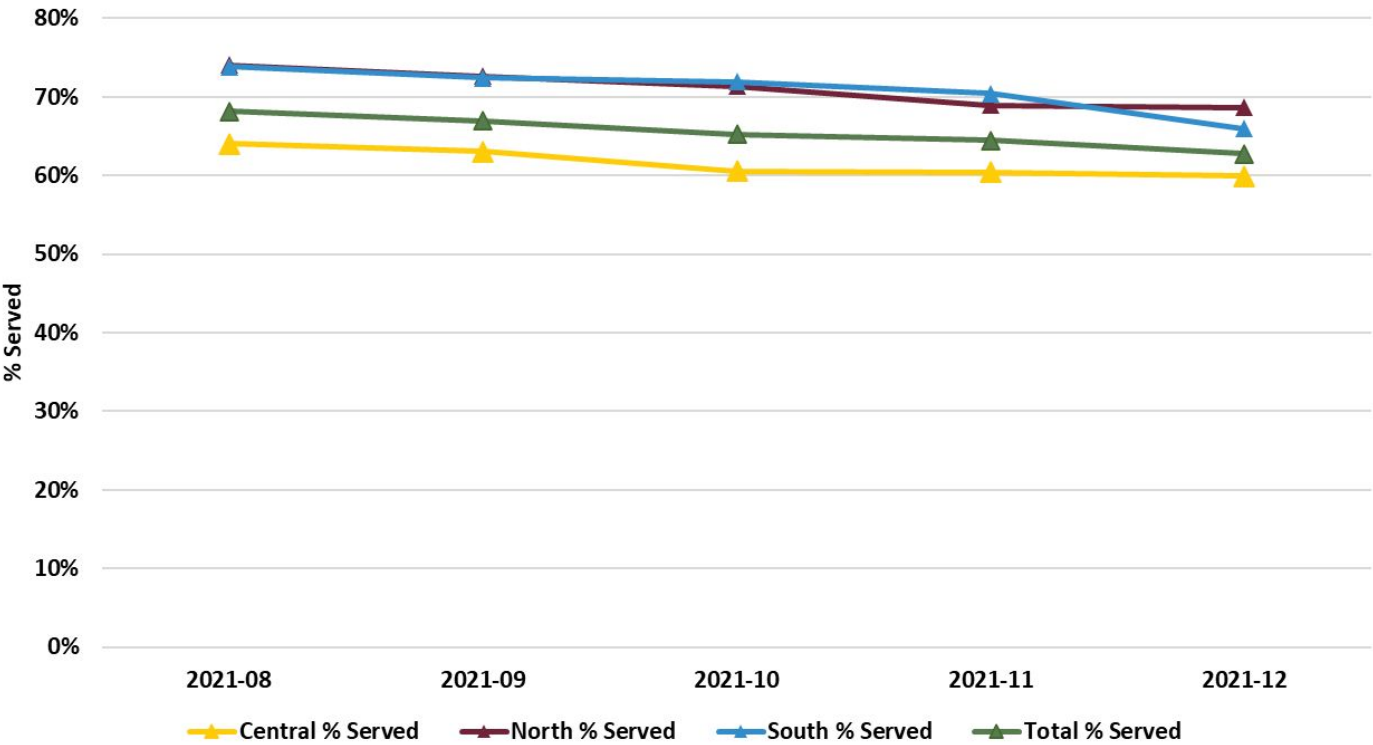
<sup>1</sup>The methodology and the data source remain unchanged.

# AHCCCS Clinical Resolutions – Jacob’s Law Call Volume<sup>1</sup>



<sup>1</sup>The methodology and the data source remain unchanged.

# CHP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated<sup>1</sup>



<sup>1</sup>The methodology and the data source remain unchanged.