



Tuesday, August 25, 2020

Dear Provider:

As of January 1, 2021 and in response to a federal mandate known as the 21st Century Cures Act, the AHCCCS program will begin using an Electronic Visit Verification (EVV) system for selected home and community-based services. The legislation outlines key data points that must be collected and electronically verified, but states create their own systems and decide how to gather and report data, as well as whether to include additional compliance rules.

AHCCCS is using EVV to help ensure, track and monitor timely service delivery and access to care for members. This means AHCCCS wants to use EVV to make sure members get the service that they need when they need them. AHCCCS' contracted vendor, Sandata Technologies LLC, will deliver the EVV system and associated devices, as well as provide system orientation and training to providers.

Many agency providers will use the EVV system provided by Sandata. However, some agency providers may choose to use an alternate EVV system, which is permissible if they meet the business requirements and alternate data collection specifications found in the following documents available on the AHCCCS website (<http://www.azahcccs.gov/evv>):

- Alternate EVV Process Overview and Timeline
- Business Requirements for Alternate EVV Data Collection Components
- Alternate Data Collection Systems Interface Technical Specifications
- Generic Alternate EVV Specification

If you plan to use an alternate EVV system, please contact AZAltEVV@sandata.com to initiate the process to link to the Sandata aggregator. Your system should be ready to begin testing by 10/15/2020. It is important to allow sufficient time for development and testing.

If you have questions about using an alternate EVV system, please call the EVV Customer Care line at 1-844-289-4246.

We look forward to working with you on a successful EVV program. If you have general questions about EVV, please refer to the AHCCCS website (www.azahcccs.gov/evv) or contact AHCCCS at EVV@azahcccs.gov.

Stay Informed and Engaged!

Information and updates about EVV are available on the [AHCCCS website](http://www.azahcccs.gov). Please sign up for any and all EVV communications and notices under the Stay Informed tab.

Sincerely,



Dara Johnson
Program Development Officer