



## NON-EMERGENCY TRANSPORTATION (NEMT) CONTACTS FOR AHCCCS MEMBERS

AHCCCS Health Plan	How to schedule non-emergency transportation (NEMT)
<b>Banner University Family Care</b>	800-582-8686, Option 3 Hours: Mon.–Fri. 7:30 a.m.–5 p.m.
<b>Banner University Family Care: Long Term Care</b>	833-318-4146, Option 3 Hours: Mon.–Fri. 7:30 a.m.–5 p.m.
<b>Mercy Care</b>	1-800-624-3879 Hours: Mon.–Fri. 7 a.m.–6 p.m.
<b>Mercy Care RBHA</b>	1-800-564-5465 Hours: Mon.–Fri. 7 a.m.–6 p.m.
<b>United Health Care</b>	1-888-700-6822 Hours: 24 hours a day, 7 days a week
<b>Care1st</b>	602-778-1800 or 1-866-560-4042 Hours: 24 hours a day, 7 days a week
<b>Health Choice Arizona</b>	602-386-3447 or 1-800-322-8670 Hours: 24 hours a day, 7 days a week
<b>Magellan Complete Care</b>	1-800-424-5891, Option 1 or 1-833-474-5060 Hours: Mon.–Fri. 8 a.m. –6 p.m.
<b>Arizona Complete Health</b>	1-888-788-4408 Hours: Mon.–Fri. 8 a.m.–5 p.m.