

AHCCCS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by AHCCCS staff.

Date: 1/18/22

Name and contact information of provider:

Recovery Empowerment Network 212 E. Osborn Rd. Phoenix, AZ 85012 -
April Dickerson 602-489-6666 adickerson@renaz.org

Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
	Supported Employment
X	Consumer Operated Services
	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

- We had a positive experience during the review process. Questions and support came quickly. We felt very supported during the process.

What was most helpful about the fidelity review process for your agency?

- The completed report was the most helpful part of the process. We are currently adopting recommendations provided. We appreciate the outside insight. Mandatory training schedule including crisis training have been implemented post the review process based on suggestions.

What suggestions would improve the review process?

- Some of the questions we not very intuitive however support from the team clarified any questions we had.

Comments from your agency regarding the findings of the review and/or the fidelity report:

Section 2.1.3 – Our location is open Monday – Friday 7:30 – 3:30 pm Saturday 7:30 – 3pm (Correction)

Weekends traditionally include two days on site and two off site activities. Offsite activities do require sign up to ensure adequate staffing for the event. Late afternoon and evening activities occur monthly but are traditionally offsite with registration needed also to ensure proper staffing.

