

**DATE:** May 01, 2024  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)**

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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### **AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

#### **[AHCCCS CONTRACT AND POLICY DICTIONARY](#)**

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

### **AMPM POLICY 581 – WORKING WITH THE BIRTH THROUGH FIVE POPULATION**

AMPM Policy 581 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tools 210 and 211. This policy outlines requirements for the Contractor to ensure their subcontracted network of providers utilize the best practices outlined in this policy in meeting the unique needs of children ages birth through five. This Policy remains an optional resource for Fee-for-Service Programs. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and including language in alignment with Contract.

#### **POST PUBLIC COMMENT CHANGES:**

AMPM Policy 581 was revised to further clarify original changes after being posted for public comment on 02/12/24.

- **ATTACHMENT A – CHILD’S ADJUSTMENT TO OUT OF HOME PLACEMENT TEMPLATE**

Attachment A incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 210, Attachment A.

- **ATTACHMENT B – BACKGROUND AND EVIDENCE**

Attachment B is a new attachment providing additional information on background and evidence; the former AMPM Behavioral Health Practice Tool 210, Attachment B was reserved.

- **ATTACHMENT C – INITIAL ENGAGEMENT SESSION TEMPLATE**

Attachment C incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 210, Attachment C; general formatting updates were made.

- **ATTACHMENT D – POPULATION RECOMMENDED RESOURCES**

Attachment D incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 210, Attachment E; general formatting updates were made.

**AMPM POLICY 582 – SUPPORT AND REHABILITATION SERVICES FOR CHILDREN, YOUTH, AND YOUNG ADULTS**

AMPM Policy 582 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 230. This policy establishes expectations for the implementation of Support and Rehabilitation Services as they are utilized in the Children’s System of Care. This Policy remains an optional resource for Fee-for-Service Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, reorganizing existing AMPM Behavioral Health Practice Tool language for grammar and flow, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and general formatting.

**POST PUBLIC COMMENT CHANGES:**

AMPM Policy 582 was revised to further clarify original changes after being posted for public comment on 02/12/24.

**AMPM POLICY 583 - FAMILY INVOLVEMENT IN THE CHILDREN’S BEHAVIORAL HEALTH SYSTEM**

AMPM Policy 583 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 240. This policy outlines requirements for the Contractor to ensure the System of Care has a culture that promotes meaningful family involvement at all levels. This Policy remains an optional resource for Fee-for-Service (FFS) Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and including language in alignment with Contract.

**POST PUBLIC COMMENT CHANGES:**

AMPM Policy 583 was revised to further clarify original changes after being posted for public comment on 02/12/24.

**AMPM POLICY 584 - YOUTH INVOLVEMENT IN THE CHILDREN’S BEHAVIORAL HEALTH SYSTEM**

AMPM Policy 584 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 250. This policy is intended to provide guidance for youth involvement in the children’s behavioral health system. This policy remains an optional resource for Fee-for-Service (FFS) Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and including language in alignment with Contract.

**POST PUBLIC COMMENT CHANGES:**

AMPM Policy 584 was revised to further clarify original changes after being posted for public comment on 03/04/24.

**AMPM POLICY 585 – THE UNIQUE NEEDS OF CHILDREN, YOUTH, AND FAMILIES INVOLVED WITH DEPARTMENT OF CHILD SAFETY (DCS)**

AMPM Policy 585 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 260. This policy is intended to provide an understanding of the unique needs of children involved with the Department of Child Safety (DCS) and to provide guidance to Child and Family Teams (CFTs) responding to those needs by outlining the clinical considerations for serving children involved with DCS, their families, and other caregivers. This policy remains an optional resource for Fee-for-Service (FFS) Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, updating terminology for consistency with other policies and Arizona Department of Child Safety (DCS), removing duplicative language, removing language to reduce stigmatization, addition of integrated care language, addition of policy references, included family as part of CFT for clarity, and added additional revisions for Contract alignment.

**POST PUBLIC COMMENT CHANGES:**

AMPM Policy 585 was revised to further clarify original changes after being posted for public comment on 03/04/24.

**AMPM POLICY 586 – CHILDREN’S OUT OF HOME SERVICES**

AMPM Policy 586 is a new policy that incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 270. This policy operationalizes the use of Child and Family Team (CFT) Practice to ensure that treatment interventions for children and youth receiving out of home services are consistent with the Arizona Vision and the 12 Principles for Children’s Service Delivery. This Policy remains an optional resource for Fee-for-Service (FFS) Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, reorganizing existing AMPM Behavioral Health Practice Tool language for grammar and flow, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and general formatting.

**POST PUBLIC COMMENT CHANGES:**

AMPM Policy 586 was revised to further clarify original changes after being posted for public comment on 02/12/24.

### **AMPM POLICY 587 – TRANSITION TO ADULTHOOD**

AMPM Policy 587 incorporates pertinent information from the former AMPM Behavioral Health Practice Tool 280. This policy outlines requirements for the Contractor to ensure that their subcontracted network of providers utilize the best practices for supporting individuals transitioning into early adulthood in ways that reinforce their health and wellness. This Policy remains an optional resource for Fee-for-Service Providers. Major policy revisions include removing previous AMPM Behavioral Health Practice Tool language no longer pertinent to Policy, updating terminology for consistency with other policies, removal of duplicative language, enhancing clarity, and including language in alignment with Contract.

### **POST PUBLIC COMMENT CHANGES:**

AMPM Policy 587 was revised to further clarify original changes after being posted for public comment on 02/12/24.