

DATE: September 17, 2021
To: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

The Contract and Policy Unit will begin transitioning the Policies from the *Approved Not Yet Effective* section of the ACOM webpage to the ACOM final publishing section. Some Policies may have additional changes since the date they were first posted to the Approved Not Yet Effective section. In the event additional changes were made, those revisions are indicated below with each Policy. The transitioned policies have a 10/01/21 effective date.

[INFORMATION REGARDING COVID-19](#)

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

[NAME CHANGE](#)

Effective April 1, 2021 Comprehensive Medical and Dental Program (CMDP) will be changing to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

[AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS](#)

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. Although currently the Dictionary reflects only definitions from the ACOM and AMPM, in the future it will include definitions from the Contracts as well. Definitions found in the Dictionary will be removed from the ACOM and AMPM Policies as they are published and a hyperlink to the AHCCCS Contract and Policy Dictionary will be included. Some policies have specific terms/definitions that will need to apply to the respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy' only.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM EXHIBIT 1620-1 - CASE MANAGEMENT TIMEFRAMES

AMPM Exhibit 1620-1 was revised for general review and alignment with Contract and Policy standards. An update to the Acute Care Only members' reassessment visits and timeline was completed. Language pertaining to DD & Intellectual/Developmental Disability (IDD) was updated to align with standard Contract language. Service Initiation language was added for clarification.

AMPM EXHIBIT 1620-2 – ALTCS MEMBER CHANGE REPORT

AMPM Exhibit 1620-2 has received a general review. References to form DE-701 have been removed as this form is no longer in use. PC for program coordinator was revised to Contractor throughout exhibit. Additionally, the Exhibit was revised for grammatical and formatting changes.

AMPM EXHIBIT 1620-8 – CONTRACTOR CHANGE REQUEST FORM

AMPM Exhibit 1620-8 received a general review and minor formatting updates.

**AMPM POLICY 320-N – HEPATITIS C PRIOR AUTHORIZATION REQUIREMENTS FOR DIRECT ACTING ANTIVIRAL
MEDICATION TREATMENT**

AMPM Policy 320-N was revised to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration. Minor clarification and formatting were done throughout the policy. Definitions were removed and moved to newly created AHCCCS Contract and Policy Dictionary. Additional revisions include removing Substance Use Disorder (SUD) requirements, revising age requirement for prior authorization approval, removal of discontinued drugs, and the addition of physician attestation requiring member's adherence.

Implementation Date 10/01/21.

PREVIOUSLY APPROVED NOT YET EFFECTIVE

AMPM POLICY 310-B, TITLE XIX/XXI BEHAVIORAL HEALTH SERVICE BENEFIT

See Revision Memo dated 08/02/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES, AND MEDICAL SUPPLIES

See Revision Memo dated 05/03/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 310-BB – TRANSPORTATION

See Revision Memo dated 06/01/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 320-U - PRE-PETITION SCREENING, COURT ORDERED EVALUATION AND COURT ORDERED TREATMENT

See Revision Memo dated 06/17/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 520 – MEMBER TRANSITIONS

See Revision Memo dated 06/02/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 950 – CREDENTIALING AND REREDENTIALING PROCESSES

See Revision Memo dated 06/01/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 963, PEER AND RECOVERY SUPPORT SERVICE PROVISION REQUIREMENTS

See Revision Memo dated 08/02/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 1010, MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS

See Revision Memo dated 08/02/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 1024, DRUGS UTILIZATION REVIEW

See Revision Memo dated 08/02/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 1630, ADMINISTRATIVE STANDARDS

See Revision Memo dated 08/02/21 for summary of changes.
Implementation Date 10/01/21.