

DATE: May 18, 2021
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

[INFORMATION REGARDING COVID-19](#)

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

[NAME CHANGE](#)

Effective April 1, 2021 Comprehensive Medical and Dental Program (CMDP) will be changing to Comprehensive Health Plan (CHP). AHCCCS is in the process of revising all pertinent documents to reflect the new name.

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

[AMPM POLICY 510 – PRIMARY CARE PROVIDERS](#)

AMPM Policy 510 was revised to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021 due to CHP behavioral health integration. Clarification requirement was added that the Contractor shall make Primary Care Provider (PCP) assignment rosters available to providers within 10 business days of a provider's request, as specified in ACOM Policy 416. The Contractor shall provide information to the member on how to contact the member's assigned PCP as specified in 42 CFR 457.1230(c), 42 CFR 438.208(b)(1). The Contractor shall assign members with complex medical conditions, who are age 12 and younger, to board certified pediatricians and shall develop a methodology to assign

members to those providers participating in value-based purchasing initiatives who have demonstrated high value services or improved outcomes.

PREVIOUSLY APPROVED NOT YET EFFECTIVE

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES, AND MEDICAL SUPPLIES

See Revision Memo dated 05/03/21 for summary of changes.
Implementation Date 10/01/21.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN

See Revision Memo dated 04/01/21 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-13, RESERVED.

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-14, RESERVED.

See Revision Memo dated 11/03/20 for summary of changes.
Implementation Date Upon Publishing

AMPM EXHIBIT 1620-17, HOME AND COMMUNITY BASED SERVICES NEEDS TOOL GUIDELINES

See Revision Memo dated 01/11/21 for summary of changes.
Implementation Date Upon Publishing.