

**DATE:** November 03, 2020  
**To:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **Information Regarding COVID-19**

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances, the FAQs take precedence and are controlling.

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#### **UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

#### **[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

[https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies\\_CMDP\\_Integration\\_Changes\\_To\\_Publish.pdf](https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf)

None at this time.

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)****AHCCCS MEDICAL POLICY MANUAL (AMPM)****APPROVED NOT YET EFFECTIVE****AMPM EXHIBIT 1620-14, RESERVED**

AMPM Exhibit 1620-14, formerly titled, “ALTCS Member Contingency/Back Up Plan” is being reserved. AHCCCS will be implementing the AHCCCS Electronic Visit Verification program known as EVV pursuant to Section 1903 of the Social Security Act (42 U.S.C. 1396b), also known as the 21st Century Cures Act. Please note: AMPM Policy 540, Electronic Visit Verifications is still under development.

*The Exhibit will be reserved effective 01/01/2021.*

**PREVIOUSLY APPROVED NOT YET EFFECTIVE**

*Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.*

**AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN**

See Revision Memo dated 10/30/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM EXHIBIT 1620-13, ALTCS MEMBER SERVICE PLAN**

See Revision Memo dated 07/01/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD**

See Revision Memo dated 08/14/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*