

DATE: May 30, 2018
To: Holders of the AHCCCS Medical Policy Manual
FROM: Contracts and Policy Unit
Division of Health Care Management, AHCCCS
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

PLEASE NOTE: We are currently converting the AMPM Headers and Footers to a new format, aligning Policy language for consistency, and changing Exhibits to Attachments. Changes will be done over the next several months.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

POLICY 310-BB, TRANSPORTATION

Policy 310-BB was updated based on public comment feedback to clarify non-emergency transportation services coverage.

ATTACHMENT A, COMMUNITY BASED SUPPORT PROGRAMS

Post-Tribal Consultation Notification/Public Comment Change to Policy 310-BB, Attachment A:

Based on feedback received, the following programs were added:
NAMI Family Support and Living Well with a Disability and Working Well with a Disability Program. AMPM Policy 310-BB, Attachment A, had a title update to, “Community Based Support Programs”.

POLICY 310-II, GENETIC TESTING

Policy 310-II was updated for general formatting and revised for content clarity to reduce administrative burden for Contractors by encompassing all details related to Genetic Testing into one Policy.

POLICY 620, RESERVED

Policy 620, *AHCCCS FFS Minimum Network Requirements*, was reserved based on legal review; there is no requirement parallel to 42 CFR 438.207 that requires FFS to have minimum network requirements.

POLICY 910, QUALITY MANAGEMENT-PERFORMANCE IMPROVEMENT QM-PI PROGRAM SCOPE

Policy 910 was revised to align language with ALTCS E/PD Request for Proposal (RFP) and to incorporate definitions from new Managed Care Regulation 42 CFR 438.320. AMPM Policy 910 had a numbering order change and was formerly known as AMPM Policy 920.

ATTACHMENT A, AHCCCS CONTRACTOR SERVICES-SERVICE SITE MONITORING

Attachment A, formerly known as Exhibit 920-1 had minor formatting revisions.

ATTACHMENT B, CONTRACTOR MONITORING OF DIRECT CARE WORKER (DCW) TRAINING AND TESTING STANDARDS

Attachment B, formerly known as Exhibit 920-2 had minor formatting revisions.

POLICY 920, QUALITY MANAGEMENT/PERFORMANCE IMPROVEMENT (QM/PI) PROGRAM ADMINISTRATIVE REQUIREMENTS

Policy 920 was revised to align language with ALTCS E/PD Request for Proposal (RFP) and to incorporate definitions from new Managed Care Regulation 42 CFR 438.320. AMPM Policy 920 had a numbering order change and was formerly known as AMPM Policy 910.

ATTACHMENT A, QM-PI PROGRAM ANNUAL PLAN SUBMISSION CHECKLIST

Attachment A, formerly known as Exhibit 910-1 had minor formatting and checklist numbering revisions.

ATTACHMENT B, INTEGRATED HEALTH CARE REPORT CHECKLIST

Attachment B, formerly known as Exhibit 910-2 had minor formatting revisions and a title update to *“Integrated Health Care Report Checklist”*.

Post-Tribal consultation notification/public comment change for Policy 920, Attachment B:

Removed “or” from AMPM 920, Attachment B., #5.

5. Documentation of continued monitoring to evaluate the effectiveness of integration, including data and/or activities related to the following:

- a. Housing waitlist time
- b. Employment rates
- c. Hospital discharge planning and coordination including member outcomes for follow-up care
- d. Coordinated communication among providers
- e. Any other elements that the MCO deems important for consideration

POLICY 990, RESERVED

Policy 990, *Reporting Requirements* was reserved as the language has been transitioned, as appropriate, to AMPM Policy 910 with reference to Contract for required deliverables and submission due dates.

EXHIBIT 1620-8, PROGRAM CONTRACTOR CHANGE REQUEST (PCCR)

Exhibit 1620-8 was revised to re-add “Program” to its title to align with the commonly used acronym “PCCR”.

NEWLY ADDED APPROVED NOT YET EFFECTIVE

To view the policies and attachments, please access the following link:

[AMPM Approved Not Yet Effective](#)

POLICY 310-D1, DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE AND OLDER

Policy 310-D1 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and minor formatting. *This Policy will have an implementation date of 10/01/18.*

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

To view the policies and attachments, please access the following link:

[AMPM Approved Not Yet Effective](#)

The following Policies are posted for Contactor reference. However, the below Policies will not be in effect until the date referenced in each Policy. Policies which are newly approved but not yet effective will be added at the beginning of this section.

EXHIBIT 300-3B, RESERVED

Exhibit 300-3B, *Inpatient Limit: Members & Contractor Responsibility Acute & ALTCS Members 21 Years of Age and Older (Medicaid Only, QMB Dual and Non QMB Dual Status)* has been Reserved due to the 25 day limitation being repealed from rule A.A.C. R9-22-204(c). *This Exhibit will have an implementation date of 10/01/18.*

EXHIBIT 300-3A, RESERVED

AMPM Exhibit 300-3A, *Application of Physical Therapy Visit Outpatient Limit Acute & ALTCS Members 21 Years of Age and Older* is being reserved due to the contents are duplicative of what is currently outlined in AMPM Policy 310-X. *This Exhibit will have an Implementation Date of 10/01/18.*

POLICY 310-O, RESERVED

Policy 310-O, *Maternal and Child Health Services* is being reserved due to no substantive information being contained in this Policy. See AMPM Chapter 400 for Maternal and Child Care Policies. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 330, RESERVED

Policy 330, *Covered Conditions and Services for Children's Rehabilitative Services (CRS) Program* is being reserved due to information is no longer applicable with 10-01-18 integration. Pertinent information is being moved to AMPM Policy 560, *CRS Care Coordination and Service Plan Management* as a result of the AHCCCS Complete Care RFP YH19-0001. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 930, RESERVED

Policy 930, *Member Rights and Responsibility* is being reserved due to language being available within other areas: Contracts, HIPAA regulations, AHCCCS Privacy Notice. Pertinent information will be incorporated into The Handbook for Members of the American Indian Health Program and/or the Tribal Regional Behavioral Health Authorities and Tribal ALTCS Member Handbooks to include language regarding members obtaining services from any FFS provider. *This Policy will have an Implementation Date of 10/01/18.*

POLICY 970, PERFORMANCE MEASURES

AMPM Policy 970 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) to provide additional clarification throughout the policy. *This policy will have an implementation date of 10/01/18.*

POLICY 1060, RESERVED

Policy 1060, *Training Requirements for RBHAs and Behavioral Health Providers* is being reserved. A new Policy is being developed in ACOM Policy 407, Workforce Development to incorporate training requirements for all lines of business. *This Policy will have an Implementation Date of 10/01/18.*

APPENDIX F, (RESERVED)

AMPM Appendix F, *Adult Behavioral Tool Kits* is being Reserved as AHCCCS is moving away from maintaining clinical tool kit documents and will instead refer to nationally recognized resources. Appendix F includes the following list of tools: Adult ADHD, Adult Anxiety, Adult Depression, Postpartum Depression. *This Appendix will have an implementation date of 10/01/18.*