

DATE: November 15, 2017
To: Holders of the AHCCCS Medical Policy Manual
FROM: Contracts and Policy Unit
Division of Health Care Management, AHCCCS
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

PLEASE NOTE: We are currently converting the AMPM Headers and Footers to a new format, aligning Policy language for consistency, and changing Exhibits to Attachments. Changes will be done over the next several months

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

AHCCCS MEDICAL POLICY MANUAL (AMPM)

CHAPTER 300, EXHIBIT 300-1, AHCCCS COVERED SERVICES ACUTE CARE

AMPM Exhibit 300-1 was revised to align covered services and add new covered services, including an emergency dental benefit and outpatient occupational therapy, as a result of Senate Bill 1527.

Post Tribal Consultation Notice/Public Comment period changes to AMPM Exhibit 300-1:

- Changed term “Durable Medical Equipment,” to “Medical Equipment and Appliances” to reflect current terminology.
- Clarified outpatient Speech Therapy is covered for ALTCS members age 21 years and older, stating, “See AMPM Policy 310-X Regarding Limitations.”

The effective date for this policy is 10/01/2017.

CHAPTER 300, POLICY 310-N, LABORATORY

AMPM Policy 310-N was revised to reflect AHCCCS best practice and to comply with HB 2419. Genetic Testing language was removed from this Policy to new stand-alone AMPM Policy 310-II, Genetic Testing. Clarification also added surrounding Clinical Laboratory Improvement Act (CLIA). *The effective date for this policy is 10/01/2017.*

CHAPTER 300, POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES AND MEDICAL SUPPLIES

The title for AMPM Policy 310-P, formerly Medical Supplies, Durable Medical Equipment and Orthotic/Prosthetic Devices was changed to Medical Equipment, Medical Appliances and Medical Supplies and was updated to comply with new Managed Care regulations, which requires a face-to-face evaluation of a FFS member's need for medical equipment, appliances and supplies prior to the start of service. The regulations further required AHCCCS to ensure no absolute exclusions of medical equipment, appliances and supplies. AHCCCS also removed Orthotics and Prosthetics to a separate, stand-alone policy, and incorporated language from Retired AMPM Policies 1250-F and 310-EE. Finally, the Policy was streamlined for brevity and clarity.

Post Tribal Consultation Notice/Public Comment period changes to AMPM Policy 310-P:

- Added Section B.6. to ensure appropriate coverage of customized medical equipment, stating, "The Contractor shall ensure the provider network includes a choice of vendors for customized medical equipment and corrective appliances for members with special healthcare needs. The Contractor shall include, in the contract with the vendor, timeliness standards for creation, repair and delivery of customized equipment and appliances. The Contractor shall monitor the standards and take action when the vendor is found to be out of compliance."

The effective date for this policy is 10/01/2017.

CHAPTER 300, POLICY 320-R, SPECIAL ASSISTANCE FOR MEMBERS DETERMINED TO HAVE A SERIOUS MENTAL ILLNESS

AMPM Policy 320-R was revised to simplify, clarify and incorporate ALTCS/EPD and Tribal ALTCS into the Policy as a result of changes implemented with ALTCS/EPD RFP #YH18-0001. Attachment A was updated to include the same, and was replaced with a fillable .pdf version for ease of use. Further, the Policy was updated for consistency to align with AHCCCS Policy formatting and uniform language.

The effective date for this policy is 10/01/2017.

CHAPTER 1000, POLICY 1060, TRAINING REQUIREMENTS FOR RBHAs AND BEHAVIORAL HEALTH PROVIDERS

AMPM Policy 1060 was updated to reflect current practices and personnel training requirements, as well as changes in other policies affecting AMPM Policy 1060. Policy was revised to eliminate the mandatory 90 day training requirement for all newly hired personnel. The Annual Workforce Development and Training Plan was modified to reflect the broader training and development needs of the workforce beyond initial orientation.

Post Tribal Consultation Notice/Public Comment period changes to AMPM Policy 1060:

- Corrected erroneous internal references in Section B.1.a, which read, “the in B.2.a Section One, b. Section Two and c. Section Three of this policy” to “the approved training content specified in B.1.d - Section One, B.1.e - Section Two and B.1.f.- Section Three, of this policy.”
- Updated citation in B.1.e, Section Two, from “ASAM PPC 2R” to “ASAM Criteria – Third Edition.”
- Clarified reference in B.1.f, Section Three, to “Confidentiality (Health Insurance Portability and Accountability Act (HIPAA),” adding “at 45 CFR Part 164, and Confidentiality of Substance Use Disorder Patient Records, at 42 CFR Part 2.”
- Removed Section B c. information was no longer needed the training requirements are broke down in d. Section One, e. Section Two, and f. Section Three.

The effective date for this policy is 11/15/2017.

APPROVED NOT YET EFFECTIVE

To view the policies and attachments, please access the following link:

[AMPM Approved Not Yet Effective](#)

None at this time.