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1 message

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To: "Centene-WellCareMerger@azahcccs.gov" <Centene-WellCareMerger@azahcccs.gov>

The major concern revolves around transition of members in the Central region from Care 1st to AZCH. Since 10-1-18, members in Maricopa County have been subject to a number of plan changes over which they have had little to no control. This transition will be another in that parade of changes. Will members be able to pick a different plan if they do not choose to go to AZCH?

Claims payment is another area of concern given the poor record that AZCH has demonstrated in the south region. Will providers be able to get paid without having to wait months while AZCH sorts out their claims issues?

Thank you for the opportunity to provide this feedback



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