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Our first care is your health care
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

Project: 2013 Consumer Assessment of Healthcare Providers and Systems (CAHPS)

Contractor: Health Services Advisory Group, Inc. (HSAG)

Populations:

- Acute Care Medicaid (includes CMDP)
- Acute Care KidsCare
- Seriously Mentally Ill (Pre-Integration and Post-Integration)
- Children's Rehabilitative Services (Pre-Integration and Post-Integration)

Stratification:

- Acute Care Medicaid – by Health Plan and Overall
- Acute Care KidsCare – by Program
- Seriously Mentally Ill – by Program
- Children's Rehabilitative Services - by Program

Process:

- Three mail attempts
- Three telephone attempts

Results:

- KidsCare results will be available, submitted to CMS and posted to the AHCCCS website by during December 2013
- All other populations are expected to be available, submitted to CMS and posted to the AHCCCS website during January 2014