



Welcome to today's Tribal Consultation Meeting!

We will begin shortly. All lines have been automatically muted.

While you are waiting TEST YOUR AUDIO.
LISTEN FOR MUSIC.



Please use the chat feature for questions or raise your hand.

Thank you.

This Meeting Is Being Recorded

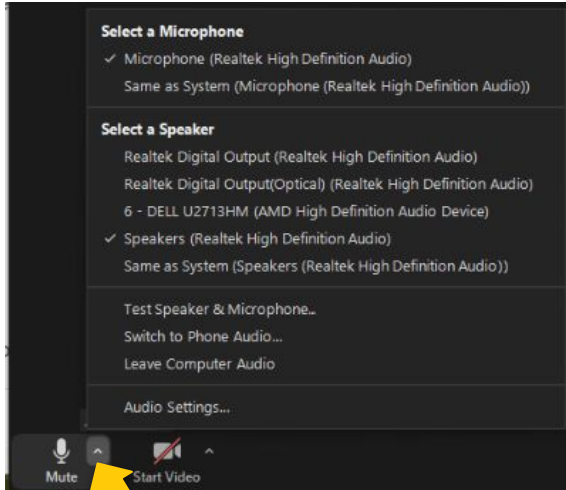
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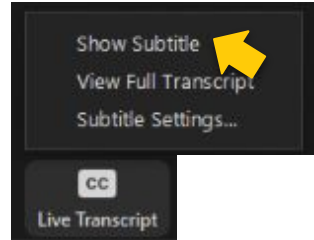
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Navigating your bar on the bottom...

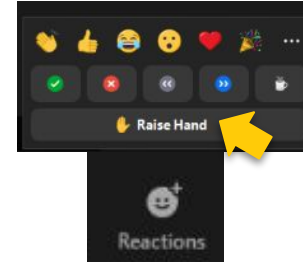
Audio Settings



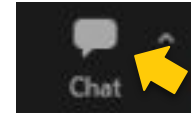
Turn on Closed Captioning



Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand



Special Tribal Consultation Session: Community Health Worker (CHW) Voluntary Certification and AHCCCS Reimbursement

October 05 2022

Agenda

- Overview - CHW/CHR
- CHW Voluntary Certification Update
- CHW State Plan Amendment (SPA) Update
- Operational Considerations
- Discussion/Stakeholder Input
- Questions
- Announcements

What is a Community Health Worker or Community Health Representative?

- A frontline public health worker who is a trusted member of and has an unusually close understanding of the community served.
 - This trusting relationship enables the CHW to serve as a liaison between health and social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.
 - CHWs build individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy.
- Their goal is to help people:
 - Navigate a complex health care system,
 - Encourage preventive care (as mammograms, cervical cancer screenings, and immunizations),
 - Manage chronic illnesses (blood sugar, follow treatment plans, and lower blood pressure),
 - Maintain healthy lifestyles, and
 - Assist people in receiving the care they need in culturally and linguistically relevant ways.

CHW/CHR Role in the Member Care Delivery System



CHWs/CHRs in Arizona

- Arizona has a long-standing CHW/CHR workforce in communities and organizations across Arizona.
- At least 5 AHCCCS contracted health plans (MCOs) currently utilize CHWs & utilize them for nearly the full range of CHW core competencies.
 - Health plans pay for CHW/CHR using administrative funds but cannot count these costs as medical services or submit encounters to AHCCCS.
- 19 of the 22 Tribes in Arizona employ CHRs.
 - CHRs have traditionally been funded through the IHS system.
 - CHRs currently make up roughly 30% of the CHW workforce in Arizona.



CHW Voluntary Certification Update

CHW Voluntary Certification Rule

- The final CHW Voluntary Certification rules were approved by the Governor's Regulatory Review Council (GRRC) and were filed with the Secretary of State on September 7, 2022.
- The rules do not go into effect until November 6, 2022.
- The ADHS Special Licensing department plans to begin accepting applications on November 7, 2022 through an online portal.

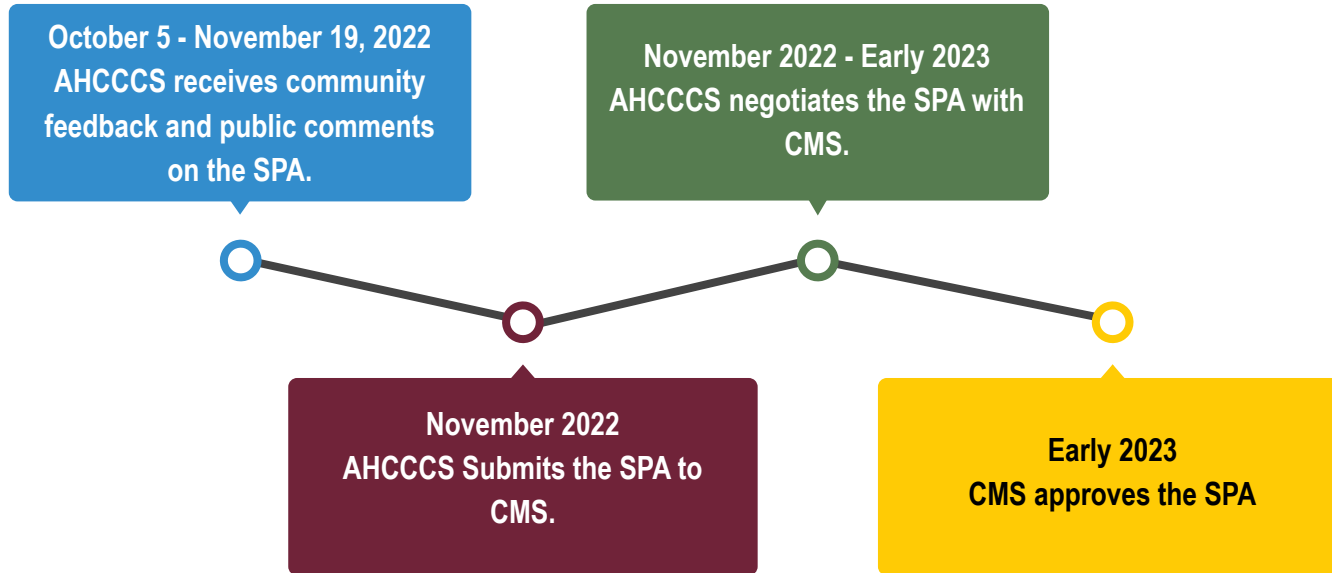


CHW State Plan Amendment (SPA) Update

Overview of State Plan/ State Plan Amendments (SPAs)

- Each state has a Medicaid state plan that describes how the state will administer its Medicaid program.
- States must follow broad federal rules in order to receive federal matching funds, but have flexibility to design their own version of Medicaid within the federal statute's basic framework.
- In order to alter a State Plan, states must submit State Plan Amendments (SPAs), and receive approval from CMS.

Projected Timeline - SPA Processing



CHW SPA Language

Certified Community Health Workers (CHW) acting within their scope of practice as defined in state law may provide AHCCCS-covered patient education and preventive services.



Operational Considerations

Proposed Reimbursable Service Codes

- Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) each billed in 30 minutes increments;
 - 98960- education and training provided for an individual patient for each 30 minutes of service.
 - 98961- for a group of two to four patients.
 - 98962- or a group of five to eight patients.

Reimbursement Pathways

Phase 1

CHW/CHR obtains certification



CHW/CHR is employed by a currently registered provider.



CHW/CHR delivers a covered service within their scope of practice.



Registered provider submits a claim for the covered service provided by the CHW/CHR.



Medicaid Claim Reimbursement

Phase 2

CHW/CHR obtains certification



CHW/CHR is employed by a CHW/CHR organization.



CHW/CHR delivers a covered service within their scope of practice.



CHW organization submits a claim for the covered service provided by the CHW/CHR.



CHW/CHR organization will enroll with AHCCCS through the AHCCCS provider enrollment process.

Proposed List of Providers for Phase 1

- Federally Qualified Health Center (FQHC)
- Community/Rural Health Center
- Doc General Provider
- Hospital
- Clinic
- Chiropractor
- Naturopath
- Habilitation Providers
- Physicians Assistant
- Registered Nurse Practitioner
- DO-Physician Osteopath
- Dialysis Clinic
- Optometrist
- BH Outpatient Clinic
- Integrated Clinic
- MD-Physician
- Dentist
- Attendant Care Providers



Listening Session and Dialogue

Facilitated by: Isabella Denton and Kim Russell of the Arizona Advisory Council on Indian Health Care

Questions for Open Discussion

- What prospective services do you provide to your clients?
- Which services would you recommend being reimbursable?
- Which reimbursement model do you anticipate using?
- What is unclear about how CHWs/CHRs will be reimbursed by AHCCCS?
 - Do you foresee your program needing any technical assistance?
- Do you predict any barriers to submitting reimbursement claims to AHCCCS?
- Are there additional service codes AHCCCS should consider for reimbursement?

General Discussion

Feedback Deadline Specific to this Session:

November 19, 2022

*comments may be submitted via the SPA public notice
inbox

Public Comments

Public Comments or Written Testimony on this SPA may be submitted to AHCCCS at the following addresses:

Email: publicinput@azahcccs.gov

Postal Mail:

AHCCCS Attn: Division of Community Advocacy and
Intergovernmental Relations (DCAIR)
801 E. Jefferson St., MD 4200 Phoenix, AZ 85034

Announcements

Next AHCCCS Tribal Consultation:

November 07, 2022 at 1 p.m.

Please check [AHCCCS Tribal Consultation Web page](#) for meeting information.

*Please send any agenda recommendations to Amanda.Bahe@azahcccs.gov by October 10, 2022.

2022-2023 Tribal Consultation Calendar

- **November 7, 2022: Regular Quarterly TC Session**
 - Hosted Virtually via Zoom only
 - Agenda Item Request Deadline: October 10, 2022
- **February 9, 2023: Regular Quarterly TC Session**
 - Hosted Virtually via Zoom only
 - Agenda Item Request Deadline: January 16, 2023

For all AHCCCS Tribal Consultation Dates and Meeting Materials, see the following link: <https://www.azahcccs.gov/AmericanIndians/TribalConsultation>

Affordable Connectivity Program



ACP Affordable Connectivity Program

Save up to \$30 a month on your internet service bill

The Affordable Connectivity Program (ACP) is a new government program that helps low income households pay for broadband service and internet connected devices.
See if your household is eligible by visiting:

Details:

- Provides eligible households up to \$30/month or \$75/month on tribal lands off internet bills as well as one time \$100 discount off a connected device.
- All Medicaid members eligible regardless of how they are eligible with no out of pocket costs.
- [GetInternet.gov](https://www.getinternet.gov) or can call **877-384-2575** to check eligibility and sign up.

Upcoming OIFA Events



To register for events, please links on the AHCCCS OIFA webpage:

<https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/OIFA.html>

AHCCCS Community Forum	Monday, October 17 10:00 am - 12:00 pm	This two-hour event will inform and gather feedback from the community on AHCCCS updates and initiatives. Topics for October include Health Equity Committee Update, Parents as Paid Caregivers American Rescue Plan (ARP), Arizona Crisis and 988, and more.
Building Partnerships Community Policy Meeting	Monday, October 24 12:00 pm - 1:00 pm	Meetings are facilitated monthly and provide the opportunity to learn about the AHCCCS Tribal Consultation/Public Comment process on AHCCCS Policy Review, open discussions and how to provide direct input into AHCCCS policies that are "Open for Comment."
OIFA Healthcare Navigation Tools Meetings	Tuesday, October 25 12:00 pm - 12:30 pm	Learn about Credentialed Family Support Partners, what a Family Support Partner does for families, and how to become a Family Support Partner.

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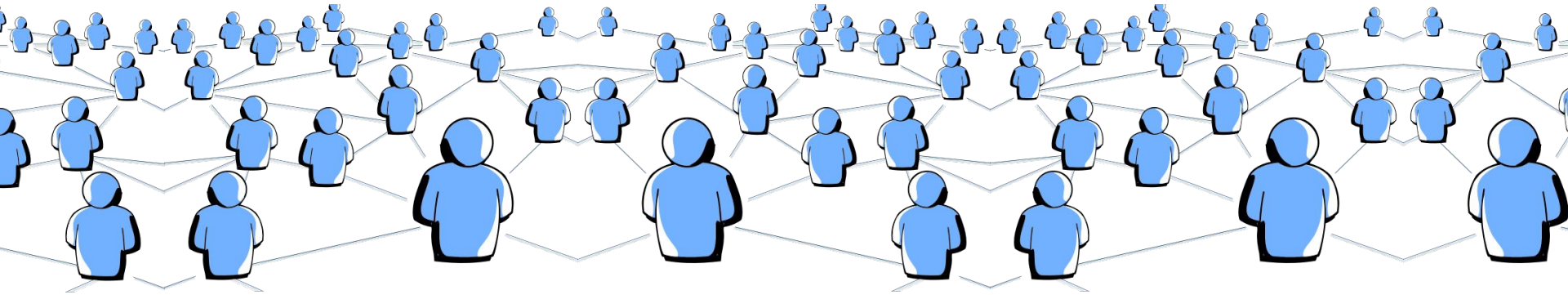
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Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)

Thank You.

Have a great day!