

Welcome!

We will begin shortly. All lines have been automatically muted.

You may ask questions or make comments utilizing the following functions:

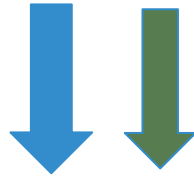
1. Chat feature
2. Raise your hand to be unmuted

When unmuted by the host, avoid feedback by:

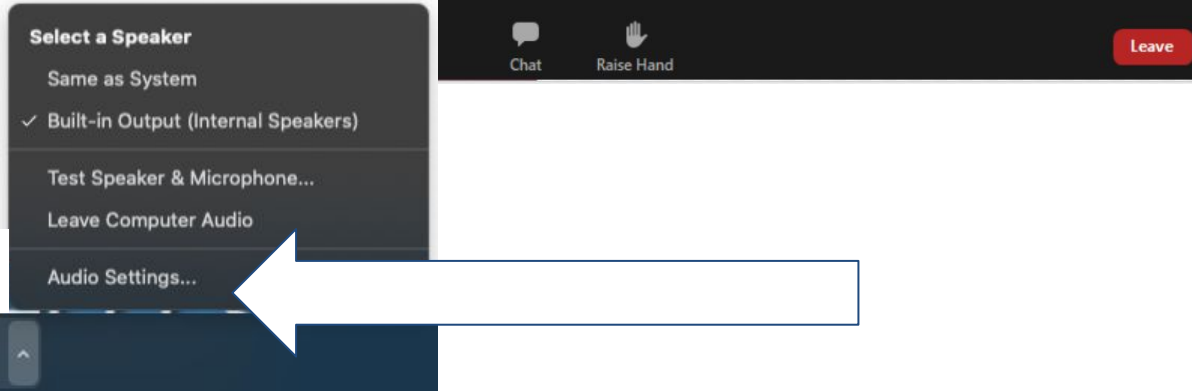
- Ensuring your phone AND computer microphone are muted
 - Refraining from putting us on hold

All the Controls - Zoom Webinar

Navigating your bar on the bottom...



- **Windows:** You can also use the **Alt+Y** keyboard shortcut to raise or lower your hand.
- **Mac:** You can also use the **Option+Y** keyboard shortcut to raise or lower your hand.





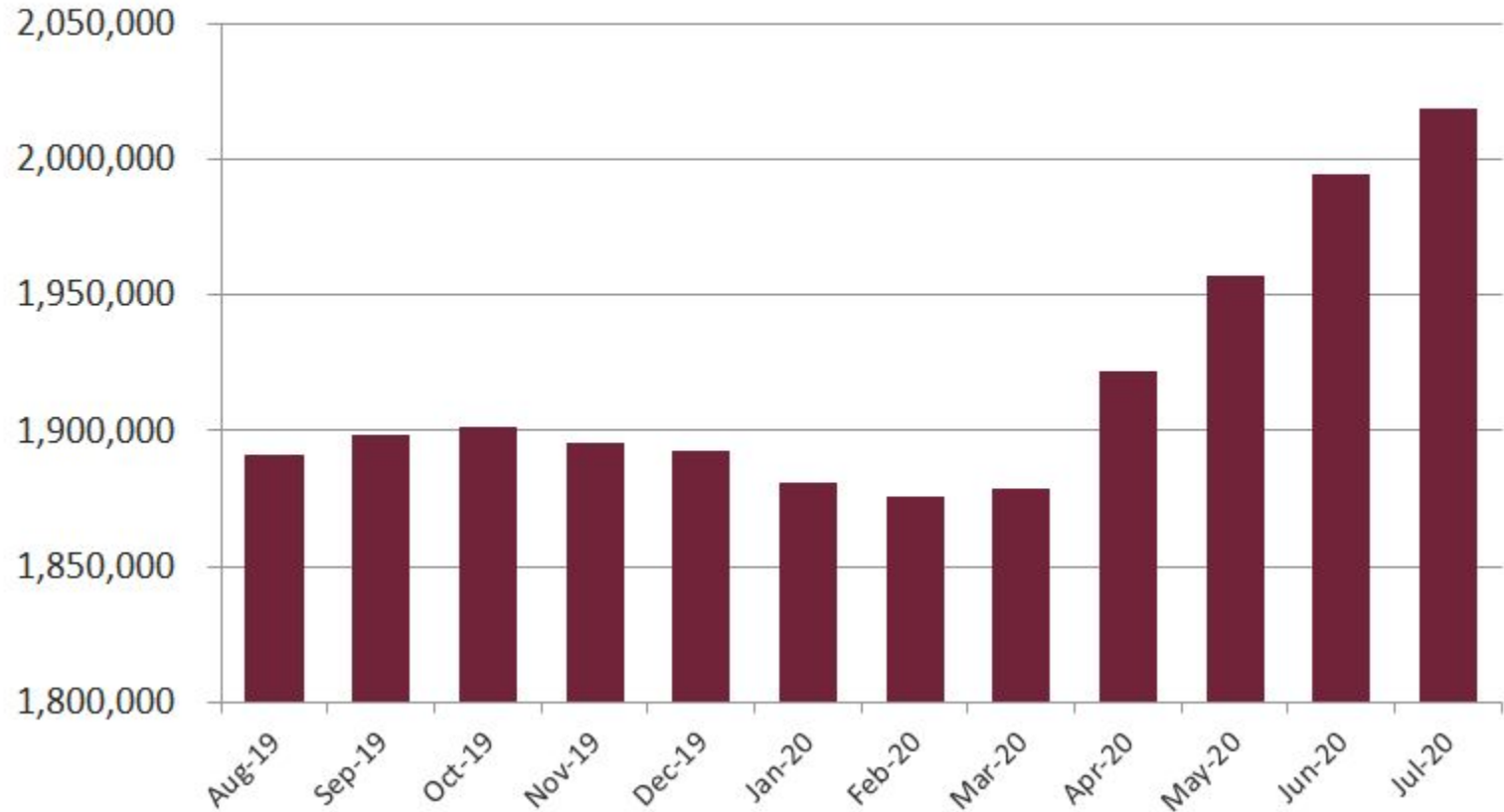
Special Tribal Consultation Meeting

July 31, 2020



Director Jami Snyder Updates

AHCCCS Enrollment: August 2019 - July 2020



Update on 2020 Priorities

- **HEAplus M&O Contract**
 - On track for 10/1 start date
- **AZ Provider Enrollment Portal**
 - Original go-live: 6/1/2020
 - Now: 8/31/2020
- **Electronic Visit Verification**
 - Original go-live: 6/2020
 - Now: 1/1/2021
- **1115 Waiver Renewal Application**
 - Original submission date: 10/1/2020
 - Now: 12/31/2020



APEP Email Address



Providers with questions regarding the APEP process may email:

APEPTrainingQuestions@azahcccs.gov

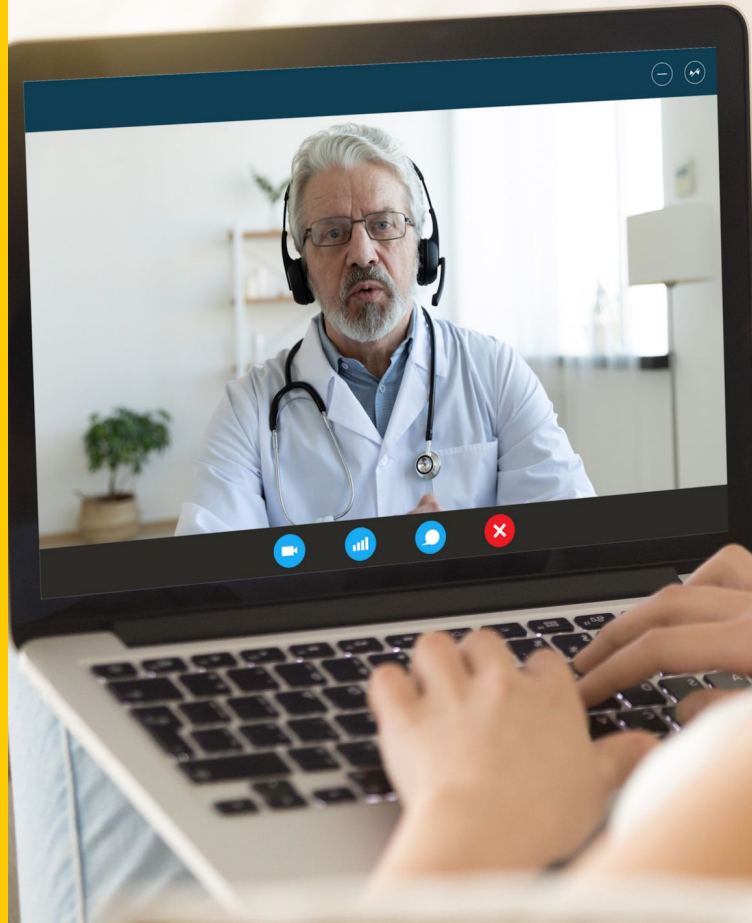
Update on 2020 Priorities

- **CMDP Integrated Care Transition**
 - Original go-live: 10/1/2020
 - Now: 4/1/2021
- **Enhanced School Based Claiming Program**
 - Original go-live: 10/1/2020
 - Now: 10/1/2021
- **RBHA Competitive Contract Expansion**
 - Original go-live: 10/1/2021
 - Now: 10/1/2022
- **Development of MMIS Roadmap**
 - Finalize in Fall 2021
 - On hold



On The Horizon

- Long Term Telehealth Enhancements
- Value-Based Purchasing Strategy Improvements
- Quality Strategy - Continued Alignment
- SDOH/WPCI Closed Loop Referral System
- 1115 Waiver Renewal - Public Input - 10/1/20 - 11/31/20
- Workplace Changes
- Continued Enrollment Growth
- State Budget - Unfavorable Projections
- Need for Enhanced FMAP Longer Term (not tied to PHE)
- Medicaid Fiscal Accountability Rule (MFAR)



Division of Grants Administration

Emergency Grant to Address Mental and Substance Abuse Disorders During COVID-19



- Awarded \$2 million to support efforts throughout Arizona
- Working with RBHAs and TRBHAs to implement specific grant requirements in their network and/or service areas
- Areas of focus:
 - Recovery housing for those who cannot return home or to alternative care levels due to COVID-19 symptoms
 - Counseling and support groups for healthcare workers
 - Increased engagement for Substance Use needs
 - PPE for service providers within the grant scope

Crisis Counseling Program

- FEMA and SAMHSA Grant Awarded to AHCCCS on 6.2.2020; AHCCCS partnered with The Crisis Response Network as the statewide contractor
- CRN launched Resilient Arizona Crisis Counseling Program 6.22.2020
- Public Service Announcements and education focused on reduction of effects of trauma related to COVID-19
 - Provision of individual and group counseling, assessment and referral, resource linkages; telephonic and virtual services
 - Utilization of existing services to support immediate needs within the emergency period
 - Open to all Arizonans with a focus on healthcare workers, those over 65, families, children and Tribal Communities-free and confidential services
 - Regular Services Program Grant submitted on 6.29.2020 to continue CCP



PATH Grant



Project for Assistance in Transition from Homelessness

- Awards have been made and are broken out by county coverage
 - Catholic Charities: Coconino, Mohave and Yavapai County
 - Community Bridges Inc.: Maricopa County
 - La Frontera: Pima County
 - Good Neighbor Alliance: Cochise County

Opioid Grant - SOR

State Opioid Response Grant

- Submission date of May 19th and still awaiting SAMHSA decision with new anticipated start is 9/1/2020
- Statewide focus of service
- Focus
 - Increase access to OUD treatment
 - Integrated and coordinated care
 - Recovery support services and prevention activities
 - Stimulant Use Disorder services
 - Decrease Opioid related deaths



COVID-19 Emergency Response for Suicide Prevention Grant



- AHCCCS awarded \$800,000
 - Funding period: 7/31/2020-11/30/2021
 - To be implemented in Pima County
 - Project pairs suicide prevention services with domestic violence services, including emergency housing. AHCCCS is working with Arizona Complete Health, Community Bridges, CODAK, and EMERGE Domestic Violence Center on this grant.
- AHCCCS will be adding a full time project director for this work. The person will join the suicide prevention team in the Office of the Director.
 - Other recipients in Arizona include: EMPACT and the Pasqua Yaqui Tribe.

*Happy
Birthday
Medicaid!*





1115 Waiver Renewal

Arizona's 1115 Waiver Renewal Timeline



1115 Waiver Evaluation

The Independent evaluator is evaluating Arizona's Section 1115 Waiver demonstrations by three main phases of work:

- Phase I: Develop the Evaluation Design Plans;
- Phase II: Conduct Interim Evaluations & Develop Interim Evaluation Reports; and
- Phase III: Conduct Summative Evaluations & Develop Summative Evaluation Reports

1115 Waiver Evaluation

- ACC, ALTCS, AHCCCS Works*, CMDP, RBHA, PQC and TI demonstrations included in the Evaluation
- Objectives of the 1115 Waiver Evaluation:
 - (1) quality health care to members
 - (2) ensuring access to care for members
 - (3) maintaining or improving member satisfaction with care, and
 - (4) continuing to operate as a cost-effective managed care delivery model within the predicted budgetary expectations.

* Not included in the Interim evaluation as the program has not been implemented.

1115 Waiver Evaluation Hypotheses

AHCCCS Complete Care (ACC)

- H1: Health plans encourage and/or facilitate care coordination among primary care practitioners (PCPs) and behavioral health practitioners.
- H2: Access to care will maintain or improve as a result of the integration of behavioral and physical care.
- H3: Quality of care will maintain or improve as a result of the integration of behavioral and physical care.
- H4: Beneficiary self-assessed health outcomes will maintain or improve as a result of the integration of behavioral and physical care.
- H5: Beneficiary satisfaction with their health care will maintain or improve as a result of the integration of behavioral and physical care.
- H6: The ACC program provides cost-effective care.

Arizona Long Term Care System (ALTCS)

- H1: Access to care will maintain or improve over the waiver demonstration period.
- H2: Quality of care will maintain or improve over the waiver demonstration period.
- H3: Quality of life for beneficiaries will maintain or improve over the waiver demonstration period.
- H4: ALTCS encourages and/or facilitates care coordination among PCPs and behavioral health practitioners.
- H5: ALTCS provides cost-effective care.

Comprehensive Medical and Dental Program (CMDP)

- H1: Access to care will be maintained or increased during the demonstration.
- H2: Quality of care for beneficiaries enrolled in CMDP will be maintained or improved during the demonstration.
- H3: CMDP encourages and/or facilitates care coordination among PCPs and behavioral health practitioners.
- H4: CMDP provides cost-effective care.

Regional Behavioral Health Authority (RBHA)

- H1: Access to care for adult beneficiaries with an SMI enrolled in a RBHA will be maintained or increased during the demonstration.
- H2: Quality of care for adult beneficiaries with an SMI enrolled in a RBHA will be maintained or improved during the demonstration.
- H3: Health outcomes for adult beneficiaries with an SMI enrolled in a RBHA will be maintained or improved during the demonstration.
- H4: Adult beneficiary satisfaction in RBHA health plans will be maintained or improved over the waiver demonstration.
- H5: RBHAs encourage and/or facilitate care coordination among PCPs and behavioral health practitioners.
- H6: RBHAs will provide cost-effective care for beneficiaries with an SMI.

1115 Waiver Evaluation Hypotheses Contd.

Prior Quarter Coverage (PQC) Waiver

- H1: Eliminating prior quarter coverage will increase the likelihood and continuity of enrollment.
- H2: Eliminating prior quarter coverage will increase enrollment of eligible people when they are healthy relative to those eligible people who have the option of prior quarter coverage.
- H3: Health outcomes will be better for those without prior quarter coverage compared to Medicaid beneficiaries with prior quarter coverage.
- H4: Eliminating prior quarter coverage will not have adverse financial impacts on consumers.
- H5: Eliminating prior quarter coverage will not adversely affect access to care.
- H6: Eliminating prior quarter coverage will not result in reduced member satisfaction.
- H7: Eliminating prior quarter coverage will generate cost savings over the term of the waiver.
- H8: Education and outreach activities by AHCCCS will increase provider understanding about the elimination of PQC.

Targeted Investments (TI)

- H1: The TI program will improve physical and behavioral health care integration for children.
- H2: The TI program will improve physical and behavioral health care integration for adults.
- H3: The TI program will improve care coordination for AHCCCS-enrolled adults released from criminal justice facilities.
- H4: The TI program will provide cost-effective care.
- H5: Providers will increase the level of care integration over the course of the demonstration.
- H6: Providers will conduct care coordination activities.

Arizona 1115 Waiver Evaluation Timeline

Phase I- Waiver Evaluation Design Plan Timeline - May 2019- December 2020 Milestones					Phase II- Interim Evaluation and Report Timeline- January, 2020- June,2021 Milestones							Phase III- Summative Evaluation Report Timeline - Due March 30, 2023 Milestones	
2019					2020					2021	2023		
May 22 Kick off meeting with HSAG	Jul 17 AHCCCS Submits AW and PQC Design plans	Sept 20 CMS recommends revisions to AW/ PQC Design Plans	Nov 13 AHCCCS Submits Core programs & TI Design plans Nov 19 AHCCCS submits revised AW & PQC Design plans	Dec 30 CMS provides feedback on all 7 design plans	Feb 28 AHCCCS submits revised design plans	May 27 CMS recommends further revisions	Jul 24 AHCCCS submits revised evaluation design plans	TBD Receive approval from CMS					
					Feb 5 Began Interim Evaluation work	March - June Qualitative measures put on hold due to COVID-19	July 24 RBHA data extract provided	Sept 25 HSAG submits final draft of Interim Evaluation report to AHCCCS	Oct 1- Nov 30 AHCCCS presents findings of the Interim Evaluation	Dec 31 AHCCCS Submits Interim Evaluation report along with Waiver renewal packet to CMS	May/Jun AHCCCS submits revised Interim report with qualitative analysis		
												March 30 AHCCCS Submits a summative evaluation report CMS provides feedback TBD Within 60 days of receipt of CMS' comments-AHCCCS submits the revised summative evaluation report.	



State Plan Amendments (7/31/20)

Feedback Requested

Nursing Facility AIR/Tribal Dental SPA Updates

The NF AIR and Tribal Dental (HB 2244) SPAs are being closely reviewed by CMS, currently. Both are still in the very early stages of CMS review and feedback.

- For the Tribal Dental SPA, CMS has requested data as part of their first round of informal questions.
 - Some of the requested data includes: utilization of the dental benefit as a whole, cost of member emergency dental care (FFS vs Managed care), member access to dental care (FFS vs Managed Care), data on the higher cost of care for IHS/638 facilities to provide dental services.
 - AHCCCS has been working internally and with the ITCA to gather the requested data.
 - AHCCCS also passed along the written comment received from the Arizona Advisory Council on Indian Health Care.

Other Updates

- The only other update is that AHCCCS officially withdrew the submission of SPA 20-007 (HCBS Directed Payment).
 - CMS provided guidance that this language needs to be in AHCCCS' 1115 Appendix K, where the rest of our COVID-related HCBS authorities are.

Future Integration

Future Integration

- DES and AHCCCS are contemplating future integration efforts and overall improved system delivery for DD-AIHP members
- Tribal Consultations: Department of Economic Security- June 25, 2020 and AHCCCS- Tribal Consultation on July 7, 2020
- Goal: Improve care coordination and increase system transparency for members and providers

Guide to Acronyms

BH	Behavioral Health
CRS	Children's Rehabilitative Services
DDD-AIHP	DDD-American Indian Health Plan
DDD	Division of Developmental Disabilities
DFSM	Division of Fee-for-Service Management
LTSS	Long Term Care Services and Supports
PH	Physical Health
TRBHA	Tribal Regional Behavioral Health Authorities
SMI	Serious Mentally Ill

AHCCCS Division of Fee for Service Management & DES Division of Developmental Disabilities

Current Health Plan Enrollment/Assignments	Proposed Division of Developmental Disabilities Options for American Indians/Alaska Natives	
Health Plan (United or Mercy Care)= PH +BH (CRS/SMI), DDD= LTSS	Member choice will remain	Approx. 1,780 members
Health Plan (United or Mercy Care)= PH (CRS), TRBHA= BH (SMI), DDD= LTSS	Member choice will remain	Approx. 212 members
DDD-AIHP= PH (CRS) TRBHA= BH (SMI) DDD= LTSS	Member choice will remain *AHCCCS DFSM would become responsible for PH claims/care management, no sooner than 10/1/21 (including SMI) *DDD = LTSS	Approx. 313 members
DDD-AIHP= PH +BH (CRS/SMI), DDD= LTSS	Member choice will remain *AHCCCS DFSM would become responsible for PH and BH claims/care management, no sooner than 10/1/21 (including SMI) *DDD = LTSS	Approx. 209 members

The State Medicaid Advisory Committee (SMAC) is Accepting Nominations for Open Board Member Positions

SMAC:

- Provides guidance on the strategic direction of Arizona's Medicaid program.
- Provides input on agency planning efforts and operational protocols that may impact the member services and supports.
- Acts in an advisory capacity to AHCCCS' Director on topics including the 1115 waiver, system transformation efforts, and the prioritization of initiatives aimed at enhancing and/or maintaining a stable health care delivery system.

OPEN POSITIONS (term runs Oct. 2020 - Sept. 2022):

- **Five public member positions**
- **Two professional member positions**

Find the nomination form and more information on the [SMAC web page](#).

**YOUR INPUT
MATTERS**



Next Quarterly Tribal Consultation:

August 13, 2020 at 1 pm (AZ time)

Please check [AHCCCS Tribal Consultation Webpage](#) for meeting information.

*Please send any agenda item recommendations to Amanda.Bahe@azahcccs.gov by August 6, 2020.

Thank You.