

Welcome!

We will begin shortly. All lines have been automatically muted.

Please mute your phone AND computer microphone to avoid feedback.
Please do not put us on hold during today's meeting.

If you are joining via web, there are two ways to ask questions or make comments:

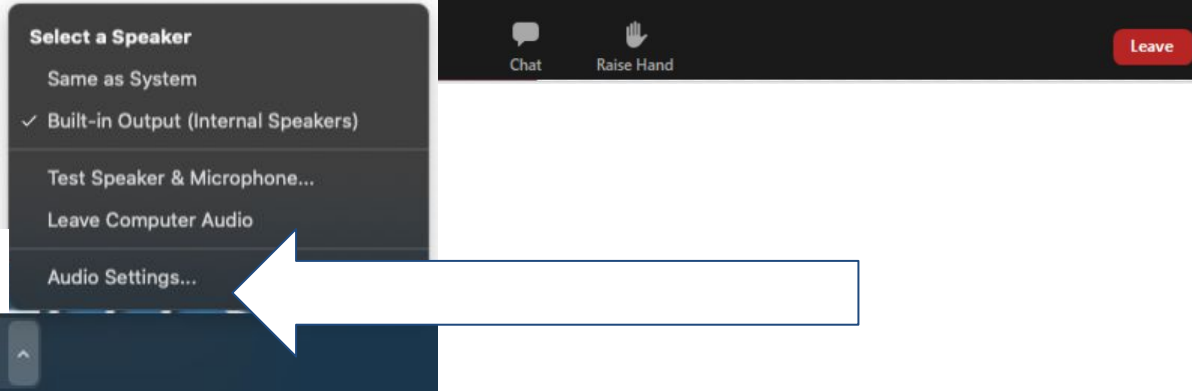
1. Utilizing the chat feature
2. Raise your hand to be unmuted

All the Controls - Zoom Webinar

Navigating your bar on the bottom...



- **Windows:** You can also use the **Alt+Y** keyboard shortcut to raise or lower your hand.
- **Mac:** You can also use the **Option+Y** keyboard shortcut to raise or lower your hand.



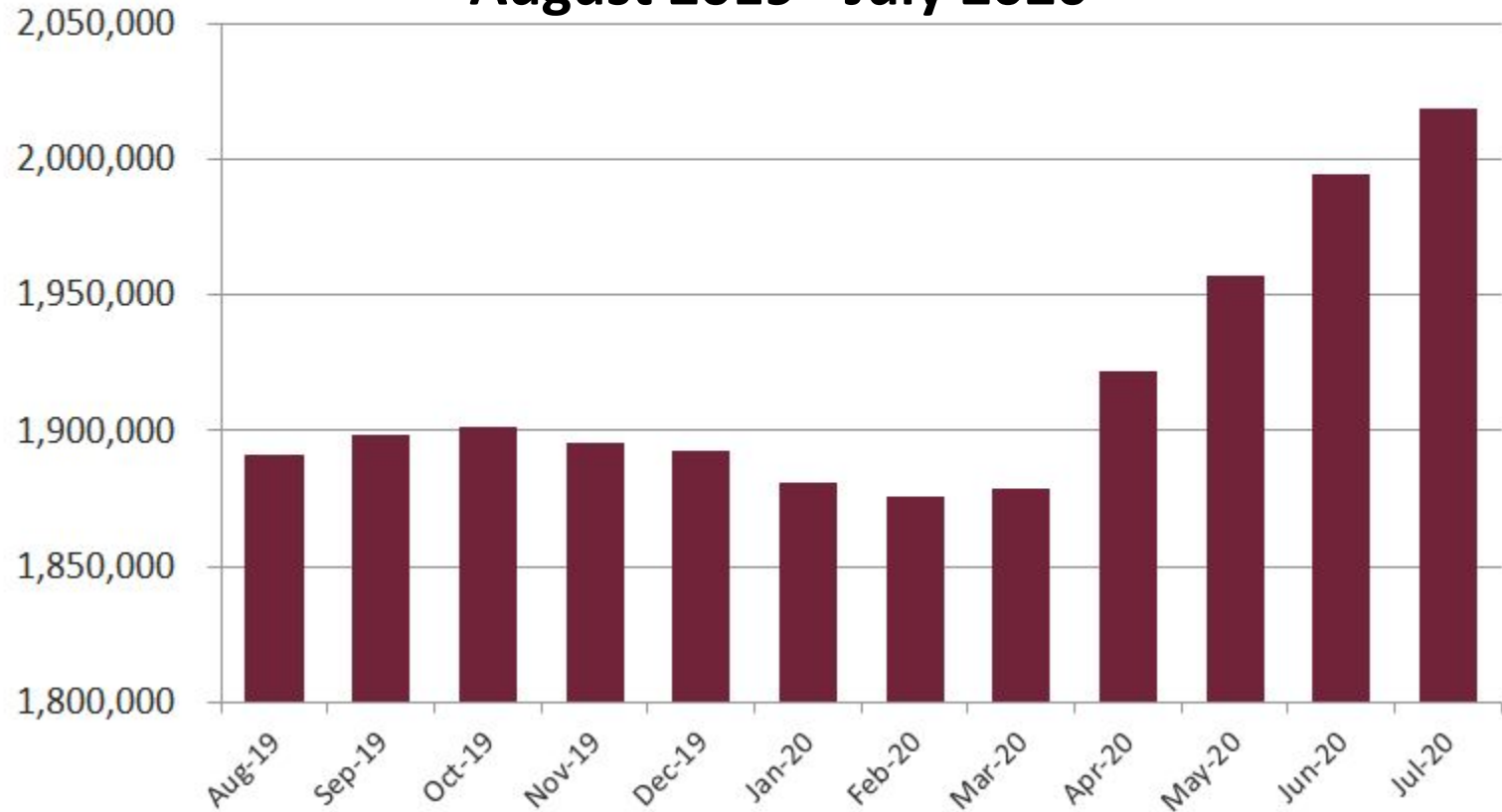


Special Tribal Consultation Meeting

July 07, 2020

AHCCCS Enrollment Trends

AHCCCS Enrollment August 2019 - July 2020





Arizona AHCCCS COVID-19 RESPONSE

Where do I find the latest information about COVID-19?

- AHCCCS updates the FAQ document daily to reflect the latest guidance for providers, members and plans.
- Please find guidance at: <https://azahcccs.gov/AHCCCS/AboutUs/covid19FAQ.html>
- These are in English and Spanish.

The screenshot shows the top navigation bar of the AHCCCS website. It includes links for 'State Agencies', 'State Services', 'Visit OpenBooks', and 'Ombudsman-Citizens Aide'. On the right, there is a search bar labeled 'AZ.Gov' and the 'az.gov' logo. Below the navigation bar is a yellow banner with the text 'Learn more about coronavirus (COVID-19)'. A large red arrow points from the right side of the banner towards the text. Below the banner is the AHCCCS logo (Arizona Health Care Cost Containment System) on the left, a photograph of a diverse group of people in the center, and a 'Google Custom Search' box on the right with a search button and the text 'Advanced search' below it.

AHCCCS Support of Federal Financial Relief

- \$720M in funding supplied to 3,990 Arizona providers to date (hospital systems, provider practices)
- Funding for Medicaid predominant providers
 - Submitted two years (calendar years 2018 and 2019) of data to HHS, detailing every payment for medical services by AHCCCS and its MCOs
 - Participating in ongoing talks with HHS officials
 - Posting information on AHCCCS web page regarding this tranche of funding - \$15B for Medicaid providers
 - <https://www.azahcccs.gov/shared/News/GeneralNews/HHSAnnouncesReliefFundDistributions.html>
 - Also pushing out same news to associations and partners

HHS Funding Announcement

- **Total Amount:** \$15 billion for Medicaid providers
- **Eligibility:** Any provider that did NOT receive a funding award from the first \$50 billion in awards made to providers with some level of Medicare utilization, and directly billed a state Medicaid program or Medicaid managed care plan between January 1, 2018 and May 31, 2020
- **Award Amounts:** Minimum of two percent of gross patient care revenues, with final amount determined by provider-submitted data including number of Medicaid patients served
- **Resources:** HHS has published more information on the [provider relief fund website](#) including:
 - [A set of instructions for providers](#), including a deadline of July 20, 2020 to submit an application
 - [The application form itself](#)
 - [The portal to complete the application process](#)

Continuation of Flexibilities Post Public Health Emergency

- Telehealth/telephonic service allowances
- Provision of dialysis services in a nursing facility
- Allow for verbal consent (in lieu of written signature) on plan of care when identity can be reliably established (documented in member's record)
- Add an electronic method of signing off on required documents for ALTCS members

The Agency will engage CMS to find the best path forward to incorporate these flexibilities into Arizona's 1115 Waiver, State Plan, and other authorities.



1115 Waiver Renewal

Arizona's 1115 Waiver Renewal Timeline





System Project Updates

Electronic Visit Verification

AHCCCS Provider Enrollment Portal

Health-e-Arizona Plus

Electronic Visit Verification (EVV) Update

- Timeline for compliance extended to 01/01/21, considers and additional 3 month grace period for claims submission
- Business requirements and technical specifications for 3rd Party (ALT EVV) Vendors posted to the website (www.azahcccs.gov/EVV)
- ALT EVV Webinar scheduled for July 15th. Agenda will include a review of Q&A received by AHCCCS as well as information about how to interface with EMR/EHR systems

AHCCCS Provider Enrollment Portal (APEP) Update

- 08/31/2020 - APEP will be available to all Providers
- 07/20/2020 - The following items will launch on the AHCCCS website:
 - Two demonstration videos - registration and new enrollment
 - APEP implementation timeline
 - Email address for APEP questions from providers
- 08/03/2020 - Written Instructional tutorials will be posted to the web
- 08/17 - 08/28 - Virtual training sessions for providers will be conducted
- Mid August - Will begin mailing letters to providers inviting them to create their new account in APEP and to validate their converted data is correct (re-register)

Health-e-Arizona Plus (HEAplus)

- Contract award for maintenance and operations of the Health-e-Arizona Plus (HEAplus) eligibility and enrollment system to Accenture.
- Total award of \$121 million
 - \$39 million over five years for maintenance and operations of the system
 - \$82 million over five years for new development and infrastructure that may occur over the term of the contract
- The contract award scheduled start date is October 1, 2020. More information is available in the [AHCCCS Solicitations and Procurements Bidder's Library](#) for RFP YH20-0001 HEAplus Maintenance and Operations RFP.

Housing Administrator Solicitation Update

Housing Services Request for Proposal

AHCCCS intends to issue an RFP for a single statewide Housing Administrator for its Housing Subsidy programs on September 1, 2020

- Goal of issuing a Notice of Award by December 1, 2020
- Awarded Contractor is expected to begin planning and transition activities on January 1, 2021
- Contracted Housing Administrator to begin contracted services effective October 1, 2021

Housing Administrator will be responsible for management and administration of all AHCCCS permanent supportive housing subsidies.

- SMI Housing Trust Fund oversight for capital projects for members determined SMI will remain with AHCCCS as will oversight and distribution of housing funds to the TRBHAs

Resources

AHCCCS COVID-19

- AHCCCS COVID-19 Information:
<https://azahcccs.gov/AHCCCS/AboutUs/covid19.html>
- AHCCCS FAQs Regarding COVID-19:
<https://azahcccs.gov/AHCCCS/AboutUs/covid19FAQ.html>
- AHCCCS Federal Authorities Request:
<https://www.azahcccs.gov/Resources/Federal/PendingWaivers/1135.html>

Future Integration

Future Integration

- Department of Economic Security- Tribal Consultation on June 25, 2020
- DD-American Indian Health Plan
- DES and AHCCCS are contemplating future integration efforts and overall improved system delivery for DD-AIHP
- Goal: Improve care coordination and increase system transparency for members and providers

Next Special Tribal Consultation:

July 31, 2020 at 10 am (AZ time)

Please check [AHCCCS Tribal Consultation Webpage](#) for meeting information.

*Please send any agenda item recommendations to Amanda.Bahe@azahcccs.gov by July 24, 2020.

Thank You.