



Tribal Consultation

May 18, 2016



ADHS process

- ADHS stakeholder process regarding treat and refer
 - Arizona Chapter of the American College of EMS Physicians
 - Pediatric Advisory Committee for Emergency Services
 - Professional Fire Fighters of Arizona
 - Arizona Fire Chiefs Association
 - Arizona Ambulance Association
 - Arizona Fire District Association
- Approval through EMS Council and MDC
- New AHCCCS Provider Type – Target 10/1
(Register by 8/1)

Treat and Refer

- Treat and Refer is interaction through 9-1-1 when illness or injury does not require ambulance transport to ED
- Must include:
 - Documented evaluation
 - Treatment/referral plan for social, behavioral and healthcare services that address immediate needs
 - Evidence of follow-up
 - Assessment of customer satisfaction

Participation Requirement

- Organizational Support (CEO and Med Director)
- EMS Personnel Training
- Medical Director Training
- Standing Orders
- Performance Monitoring and Improvement Plan (including sampling for compliance and program quality monitoring)
- Participation in ADHS data registry
- Follow up

Training Requirements

- EMCTs must complete:
 - 12 hours of initial education (in person, or computer-based)
 - Must demonstrate competency
 - 4 hours annual continuing education.
- Programs must include behavioral health assessment protocol.
- Medical Directors must
 - Have specific supplemental training addressing Treat and Refer services or community paramedicine practices.
 - Should obtain specific education offered by national professional organizations and participate in annual continuing education

Standing Orders

- Treat and Refer standing orders should be consistent with medical necessity and consider patient preference when the clinical condition allows.
- Must include assessment process for individuals experiencing behavioral health emergencies.

Performance Monitoring

- Programs must include a performance monitoring plan which measures
 - Quality
 - Safety
 - Effectiveness
- Programs must collect and submit complete data quarterly to ADHS following the AZ-PIERS v3 data standard.

Application Process

- Submit application and materials to ADHS
- Initial recognition for 1 year with continuation process
- Opportunity for provisional status
- Loss of status – 1 year waiting period for reapplication

AHCCCS Next Steps

- Create new provider type for 10/1 (8/1 registration)
- Identify appropriate billing codes
- Establish rates