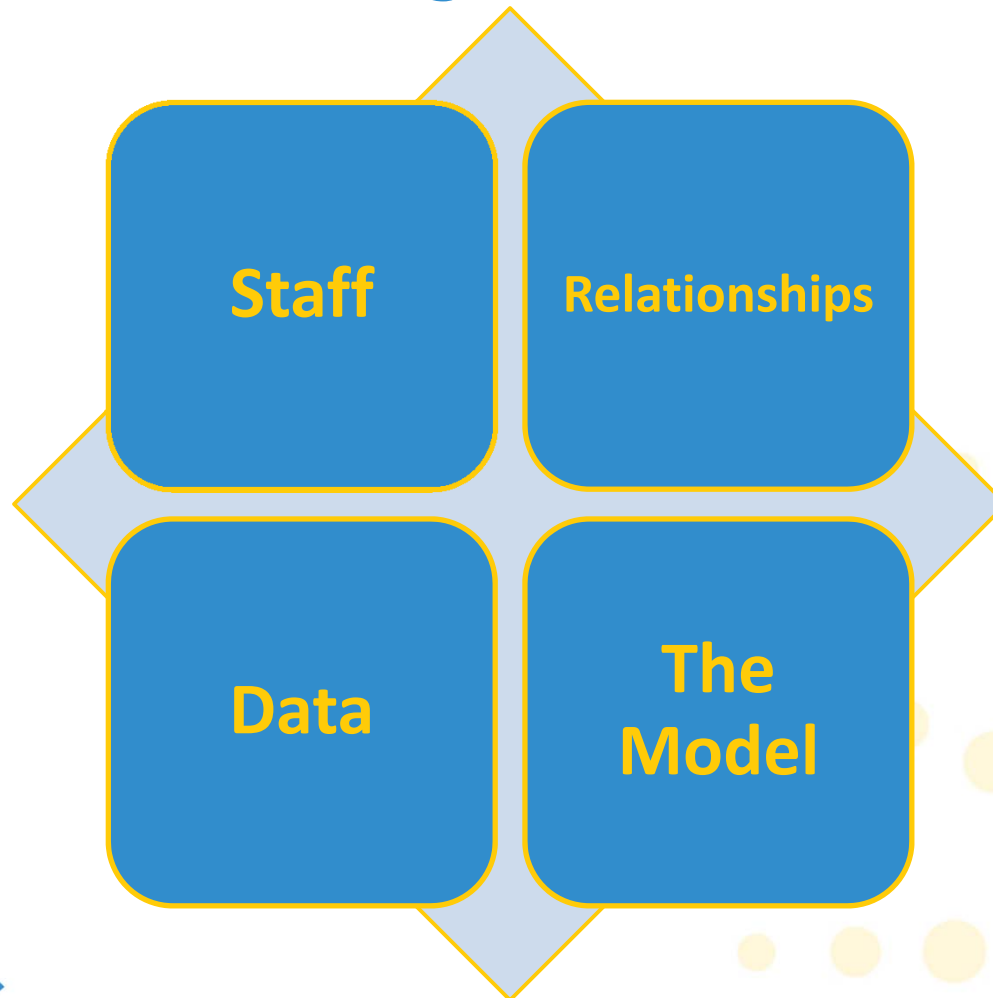




AHCCCS Tribal Care
Coordination Initiative
Tribal Consultation Update
October 2014

The Four Strategic Areas of Focus



AHCCCS Care Coordination Team

- UM/CM Manager- Karen Grady
- Nurse Case Manager- Lynn Bergeson
- Nurse Case Manager- Catherine Geiger
- Case Management Support- Jamaal Mathews
- Transportation Coordinator- Vacant

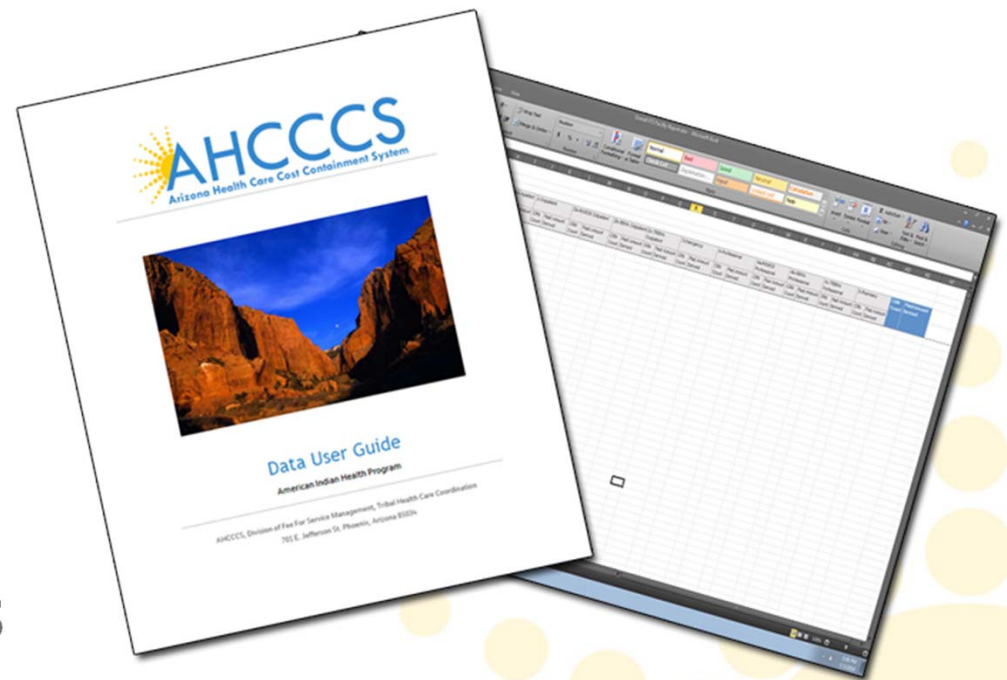
Building and Maintaining Relationships-Outreach Visits



- 3 IHS Areas (Navajo, Phoenix, Tucson)
- 9 IHS/638 Facilities
- 4 RBHAs/2 TRBHAs-
On-going meetings
- 30 Presentations
- 2 Tribally Funded Programs/1 Urban Program

Improving Information and Data Sharing Capabilities

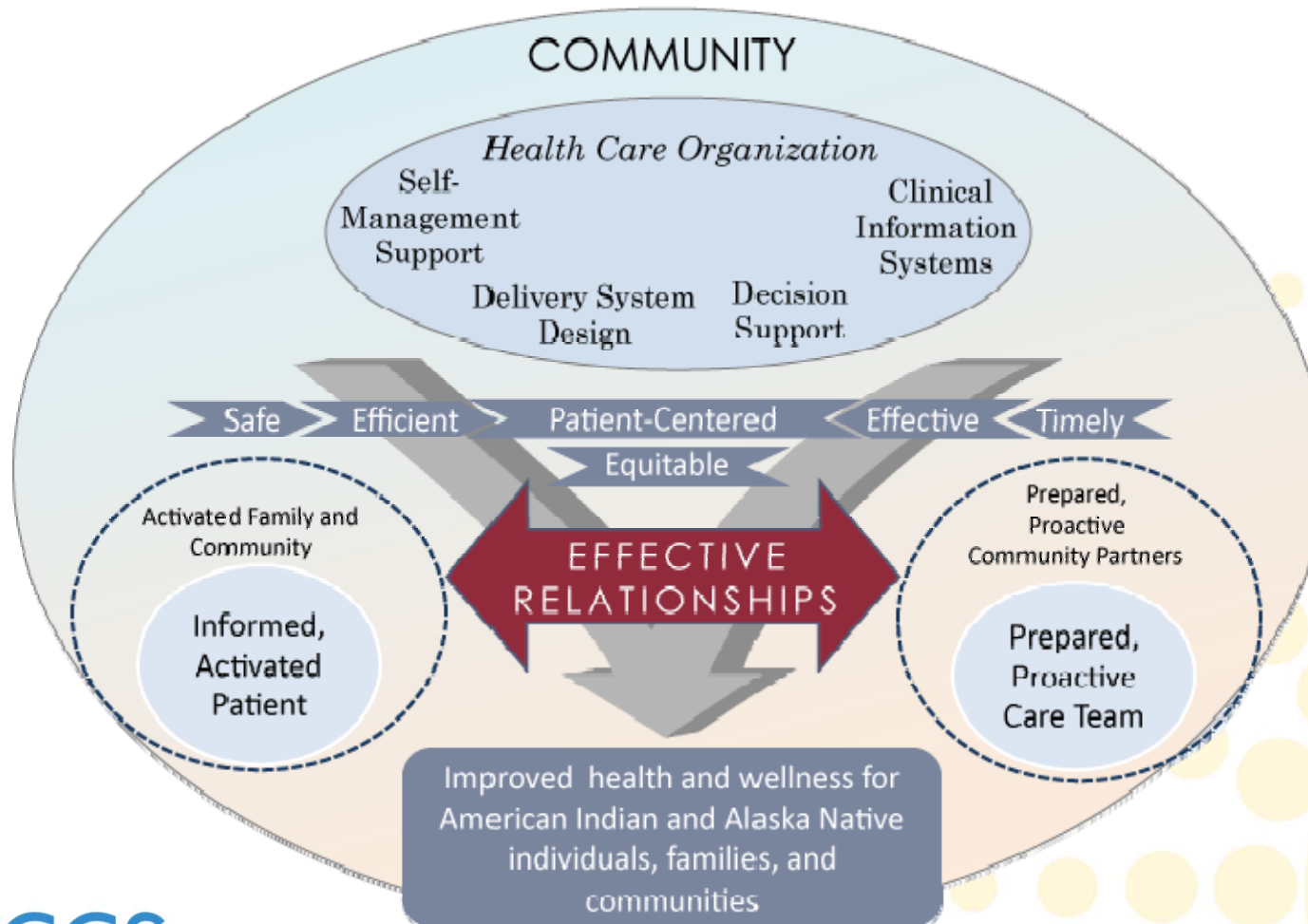
- Data User Guide
- Census Documents
- Customized Reports- Supporting work already being done
- Data Sharing
- RBHAs- Data analytics and staffing forms



Implementation of a Robust Tribal Care Coordination Model

- Established weekly clinical conference meetings
- Establishing a care coordination strategic plan and performance metrics
- Flagstaff Medical Center Project
- Supporting our tribal partners

Tribal Care Coordination Model



Contact Information

- Elizabeth Carpio, DFSM Care Coordination Administrator
E-mail: Elizabeth.Carpio@azahcccs.gov
- Karen Grady, DFSM UM/CM Unit Manager
E-mail: Karen.Grady@azahcccs.gov
- Denise Taylor-Sands, Tribal Health Care Coordinator
E-mail: Denise.Taylor-Sands@azahcccs.gov
- Markay Adams, Behavioral Health Coordinator
E-mail: Markay.Adams@azahcccs.gov

Questions?



Thank You!

