



Welcome to AHCCCS Hot Topics

While you are waiting TEST YOUR AUDIO.

LISTEN FOR MUSIC.

You were automatically muted upon entry.

Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.



Thank you.

Statewide Arizona Crisis Hotline

Call: 1-844-534-HOPE (4673) or

Text: 4HOPE (44673)

Chat: Crisis Response Network



Arizona Crisis Hotlines by County

Local Suicide and Crisis Hotlines by County

Phone

Maricopa, Pinal, Gila Counties served by Mercy
Care: **1-800-631-1314** or **602-222-9444**

Cochise, Graham, Greenlee, La Paz, Pima, Santa Cruz and Yuma Counties
served by Arizona Complete Health: **1-866-495-6735**

Apache, Coconino, Mohave, Navajo and Yavapai Counties served by Care1st:
1-877-756-4090

Gila River and Ak-Chin Indian Communities: **1-800-259-3449**

Especially for Teens

Teen Life Line phone or text: **602-248-TEEN (8336)**



How to access the crisis line in your area

Statewide:

Call: **1-844-534-HOPE (4673)**, Text: **4HOPE (44673)** or

Chat: [Crisis Response Network](#)

North GSA

- **Counties: Coconino, Mohave, Navajo, Yavapai:**
Health Choice Arizona: **1-877-756-4090**

Central GSA

- **Maricopa County, Pinal, Gila:** Mercy Care **1-800-631-1314**

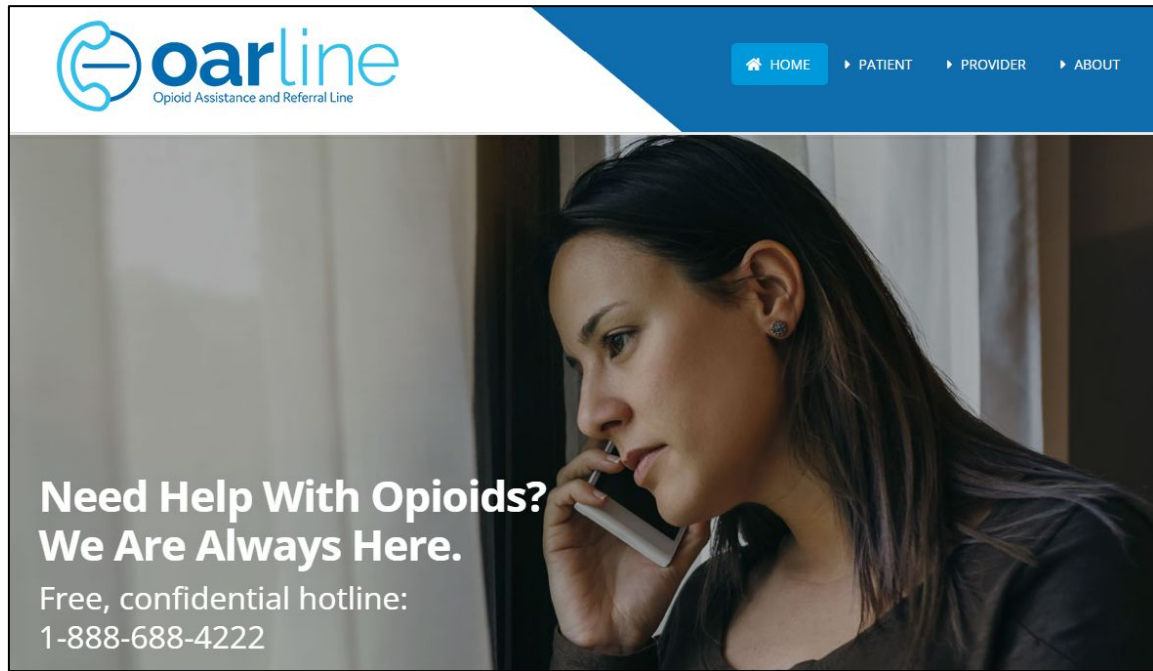
South GSA

- **Counties: Apache, Cochise, Graham, Greenlee, La Paz County, Pima, Santa Cruz, Yuma:**
Arizona Complete Health - Complete Care Plan
1-866-495-6735

Tribal

- **Ak-Chin Indian Indian Community:**
1-800-259-3449
- **Gila River Indian Community:**
1-800-259-3449
- **Salt River Pima Maricopa Indian Community:**
1-855-331-6432
- **Tohono O'odham Nation:**
1-844-423-8759

OARLine



The screenshot shows the top portion of the OARLine website. The header features the OARLine logo on the left, which consists of a stylized 'e' icon and the text 'oarline' in a lowercase, sans-serif font, with 'Opioid Assistance and Referral Line' written in smaller text below it. To the right of the logo is a blue navigation bar with white text and arrows pointing right, containing the links 'HOME', 'PATIENT', 'PROVIDER', and 'ABOUT'. Below the navigation bar is a large hero image of a woman with long dark hair talking on a mobile phone. In the bottom left corner of the hero image, there is white text that reads: 'Need Help With Opioids? We Are Always Here. Free, confidential hotline: 1-888-688-4222'.

Email:

AzOarline@gmail.com

www.azdhs.gov/oarline

Members: Make Sure Your Contact Info Is Current In Health-e-Arizona PLUS

Need to report a change?

The screenshot shows the Health-e-Arizona PLUS website interface. The 'I Want To...' menu on the left has 'Report a Change' highlighted with a red box. The main content area shows 'My Account' information, including a verified ID, address (701 E Jefferson St, Phoenix, AZ, 85034-2215), and email. Below this is 'My Medical Assistance' with a table showing one entry: AHCCCS Medical Assistance starting on 09/01/2021. At the bottom, 'My Applications' shows a table with one application: Application Number 2021272000237, Date Started 9/30/2021, Date Sent MA 9/30/2021, Status Submitted, and a View link.

Name	Program	Begin Date	End Date
	AHCCCS Medical Assistance	09/01/2021	

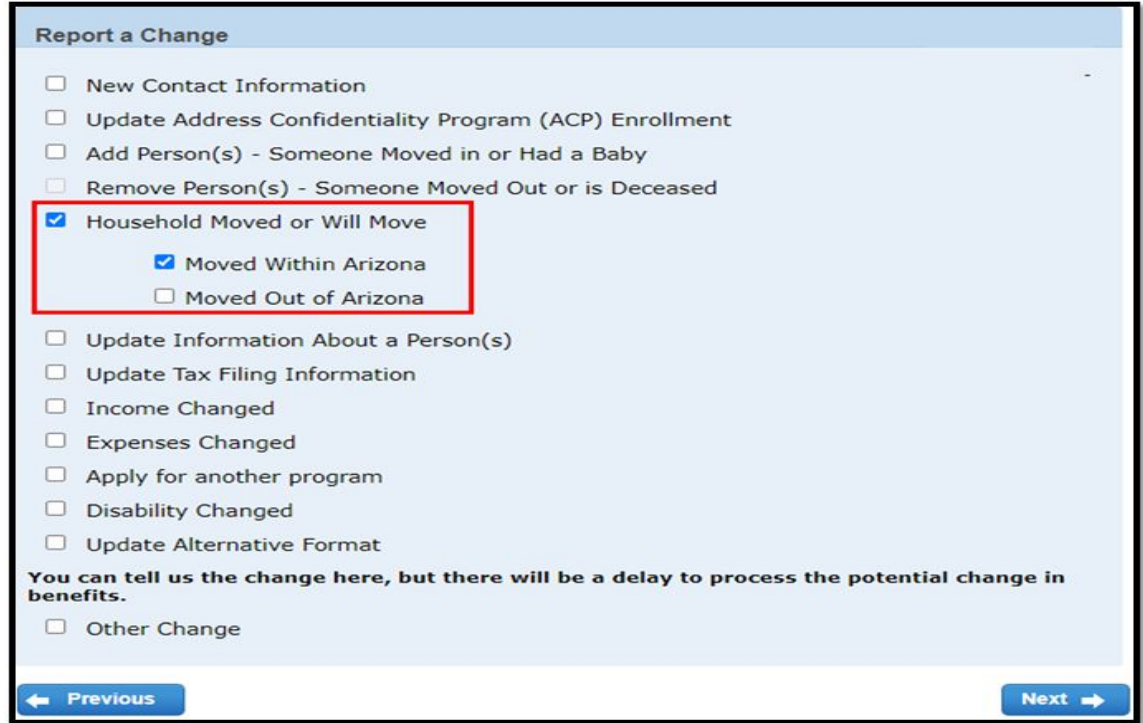
Application Number	Date Started	Date Sent	Status	View
2021272000237	9/30/2021	MA 9/30/2021	Submitted	Provide/View Documents View Application Summary

The graphic features a laptop displaying the website. The URL www.healthearizonaplus.gov is shown in a search bar. The main text reads 'UPDATE YOUR INFORMATION TODAY!' followed by the instruction: 'Make sure your contact information is up to date so AHCCCS can contact you, if needed.' Below this is a section for 'INDIVIDUAL AND FAMILY' with a photo of a family and the text 'Connecting individuals and families to coverage, plans and services.' The AHCCCS logo is at the bottom left.

Log in or create an account today at www.healthearizonaplus.gov

Health-e-Arizona PLUS Address Changes

Address changes can be reported online using Health-e-Arizona PLUS.



Report a Change

- New Contact Information
- Update Address Confidentiality Program (ACP) Enrollment
- Add Person(s) - Someone Moved in or Had a Baby
- Remove Person(s) - Someone Moved Out or is Deceased
- Household Moved or Will Move
 - Moved Within Arizona
 - Moved Out of Arizona
- Update Information About a Person(s)
- Update Tax Filing Information
- Income Changed
- Expenses Changed
- Apply for another program
- Disability Changed
- Update Alternative Format

You can tell us the change here, but there will be a delay to process the potential change in benefits.

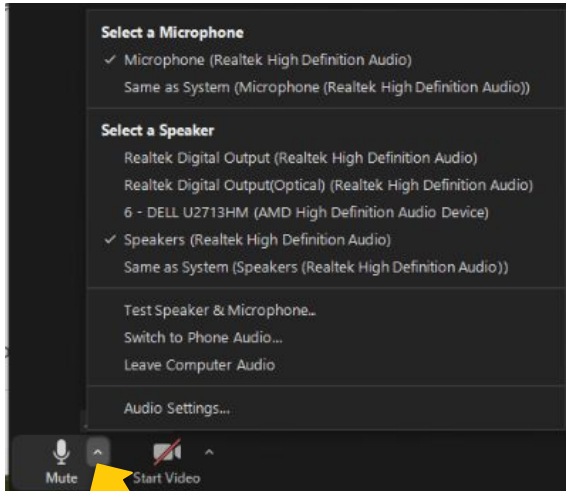
- Other Change

← Previous Next →

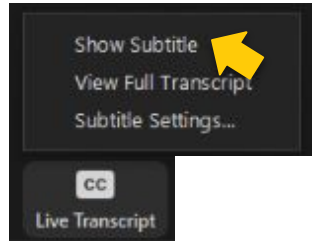
Zoom Webinar Controls

Navigating your bar on the bottom...

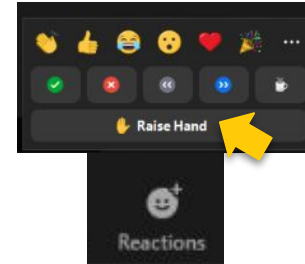
Audio Settings



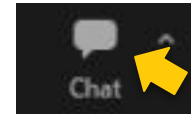
Turn on Closed Captioning



Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Tips for successful ZOOM PARTICIPATION



MUTE your mic
when you're not
speaking



BACKGROUND
NOISE watch when
turning on mic



Limit the
DISTRACTIONS
around you



Look at the
CAMERA
not your screen



PREPARE & queue
docs or links that
you plan to share



Stay FOCUSED by
not texting or side
conversations



Use GALLERY
VIEW to see all
participants



Use CHAT to ask
questions or share
resources

This Meeting Is Being Recorded

The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.

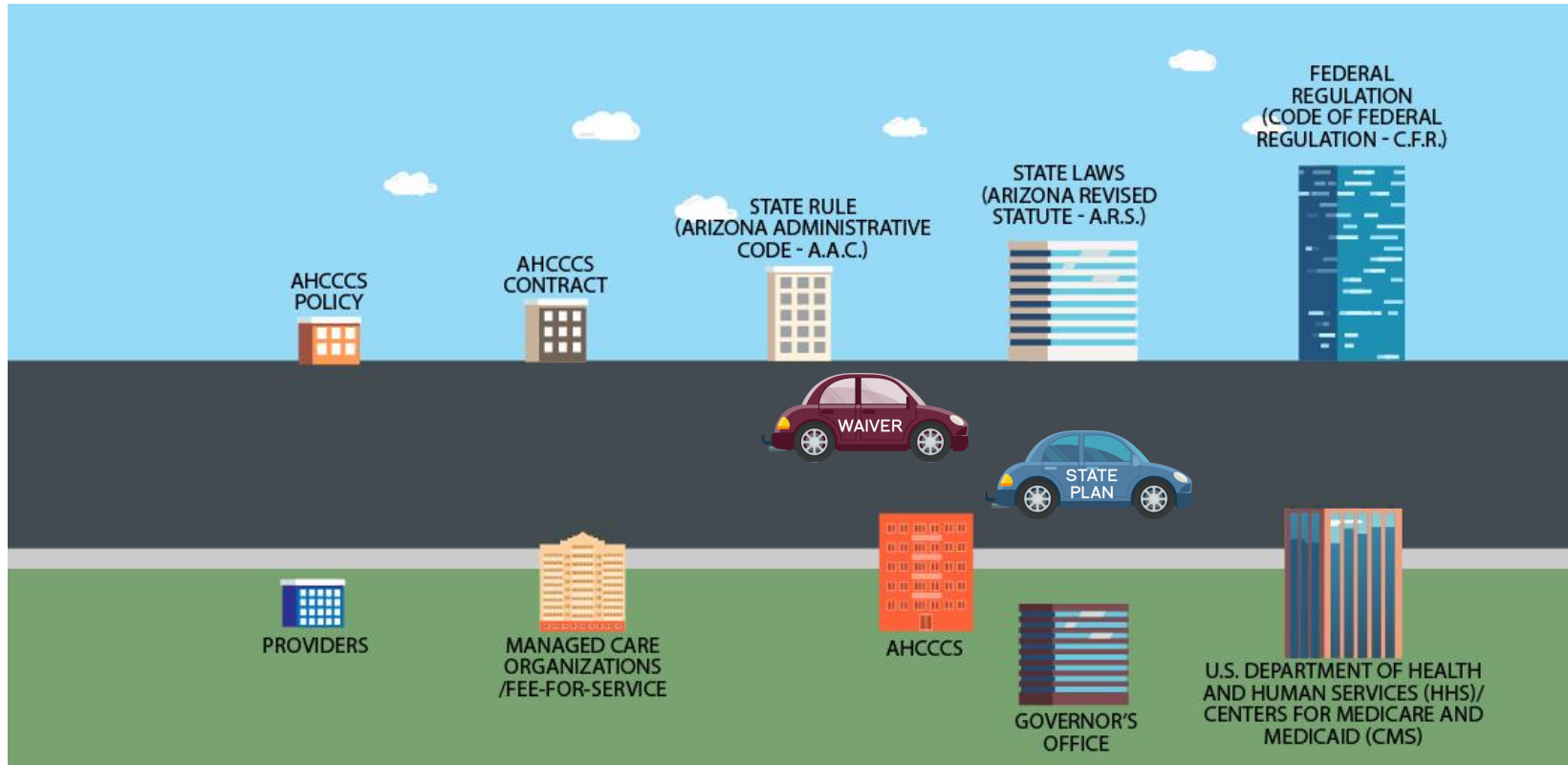


Overview and Upcoming Initiatives for the AHCCCS 1115 Demonstration Waiver

Shreya Arakere, Federal Waiver and Evaluation Administrator
Division of Community Advocacy and Intergovernmental Relations



Making Healthcare Change



Section 1115 of the Social Security Act

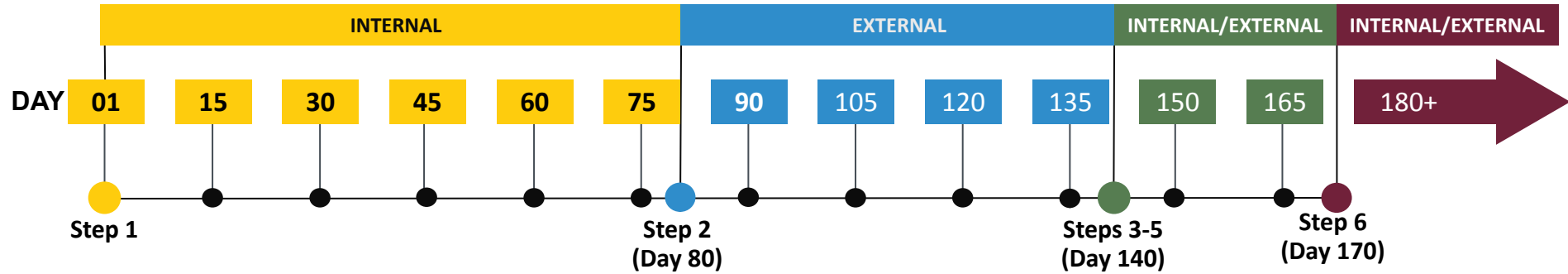
- Allows states flexibility to design Demonstration projects that promote the objectives of the Medicaid program,
- Demonstration projects are typically approved for a five-year period and can be renewed every five years, and
- Must be budget neutral, meaning that federal spending under the waiver cannot exceed what it would have been in absence of the waiver.

Waiver Process Timeline

- ✓ Waiver Conceptualization & Draft (≈ 50 pages)
- ✓ Formulate Hypothesis, Narrative, Evaluation Design
- ✓ Calculate Budget Neutrality
- ✓ Complete Review Process
- ✓ Prep for Public Input
- ✓ Collaboration with Subject Matter Experts (SMEs)
- ✓ Create Necessary Announcements

- ✓ Public Input Process
- ✓ Post to the website
- ✓ 30-day public comment period begins, includes minimum of 2 public hearings
- ✓ Tribal Consultation

- ✓ Review all public comment
- ✓ Draft Modifications based on stakeholder input
- ✓ Communications with Stakeholders
- ✓ Waiver Finalization
- ✓ Submit to CMS
- ✓ Begin negotiation process
- ✓ ≈ 6-12 months from submission date



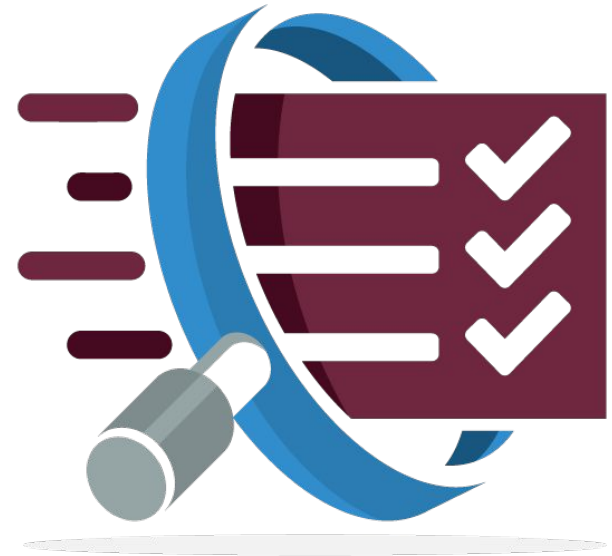
1115 Waiver Renewal Approval

- On Oct.14, 2022 CMS approved Arizona's request for a five-year extension of its 1115 Waiver
 - October 14, 2022 through Sept. 30, 2027
- Continues:
 - Retroactive Eligibility
 - HCBS
 - Managed Care
 - ACC
 - ALTCS
 - CHP
 - ACC-RBHA




Independent Evaluation

- AHCCCS contracted with Health Services Advisory Group (HSAG) to conduct an independent evaluation of Arizona's current Demonstration.
- Evaluation consist of three main phases of work:
 - **Phase I:** Develop the Evaluation Design Plans
 - **Phase II:** Conduct Interim Evaluations & Develop Interim Evaluation Reports
 - **Phase III:** Conduct Summative Evaluations & Develop Summative Evaluation Report



New 1115 Waiver Initiatives



1115 Waiver Renewal Approval- Dental for AI/AN Adults

- Authorizes payment for medically necessary diagnostic, therapeutic, and preventative dental services for American Indian/Alaskan Native (AI/AN) beneficiaries.
- Reimbursement for services beyond the current \$1,000 dental limit for individuals age 21 or older when provided by Indian Health Services or tribally operated 638 facility.

Targeted Investments 2.0

- \$250 million authorized by CMS in October, 2022 as a part of 1115 waiver .
- Five year project providing resources to PCP and BH outpatient providers to support
 - Effective coordination with health care providers and community partners, and
 - Identify and reduce inequitable health outcomes of their patient population.
- Incentive payments based on meeting process- based milestones and performance measure targets.

AHCCCS Housing & Health Opportunities (H2O) Demonstration Goals

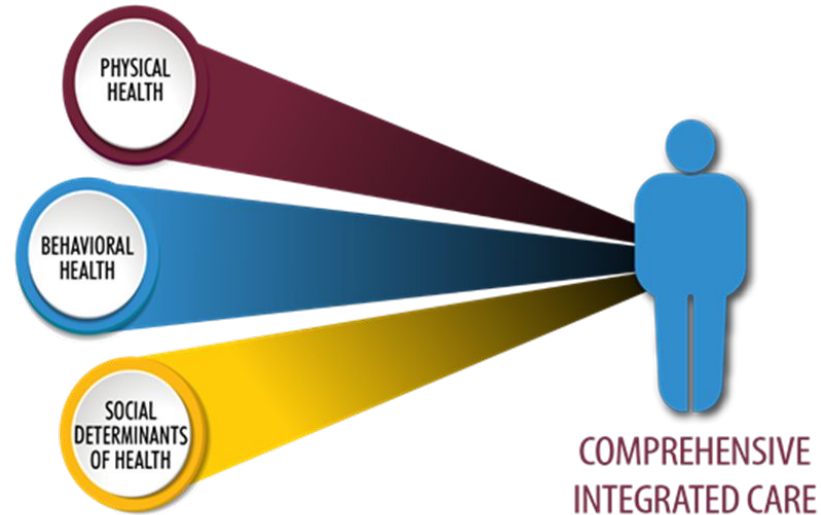
Increase positive
health and
wellbeing outcomes
for target
populations

Reduce the cost of
care for individuals
successfully housed

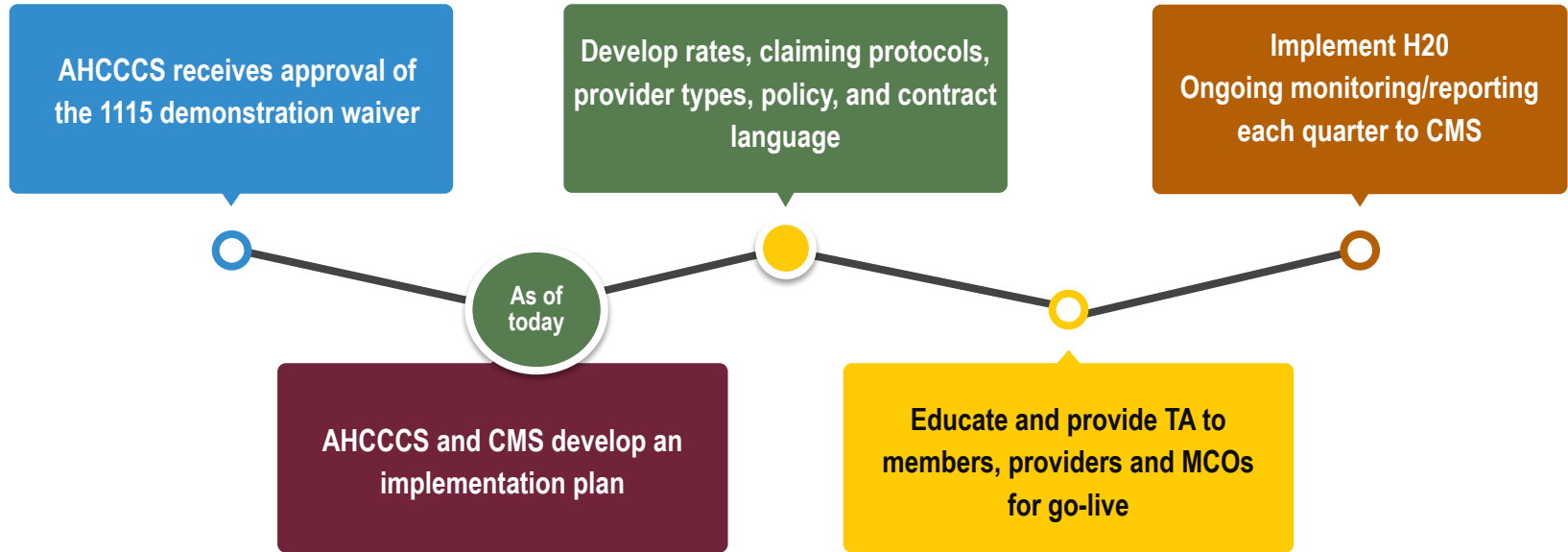
Reduce
homelessness and
maintain housing
stability

Services

- Outreach and Education Services
- Transitional Housing - 6 Months
 - Transitional Housing Setting (Enhanced Shelter)
 - Apartment or Rental Unit (Rental Assistance)
- One-time Transition and Moving Costs
- Home Accessibility Modifications and Remediation
- Housing Pre-Tenancy Services
- Housing Tenancy Services




Waiver Implementation - H20



**Deliverables are ongoing throughout the entire demonstration period.

Future 1115 Waiver Initiatives

Parents as Paid Caregivers

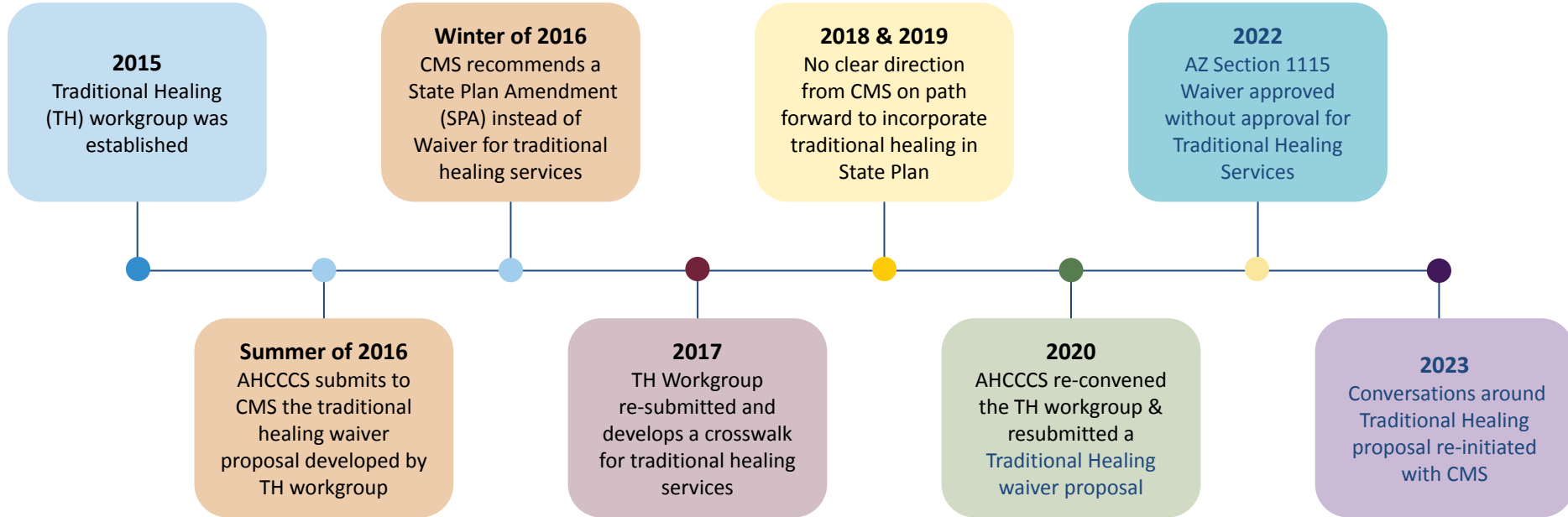


Pre-PHE (1988-2020)	During-PHE (2020-2023)	After-PHE (2023- →)
<p>No ability for parents to be paid as caregivers for their minor children</p> <p>Ability for parents of adult children (and other family members) to provide care has been a long standing feature of the ALTCS program</p>	<p>Parents as Paid Caregivers of their Minor Children- Temporary flexibility offered by CMS to address challenges presented by PHE.</p> <p>Includes:</p> <ul style="list-style-type: none"> - Paying parents for services such as attendant care and habilitation - No hourly limitations <p>Parents of adult children (and other family members) remained in place</p>	<p>Proposal looks to continue aspects of the program including:</p> <ul style="list-style-type: none"> - Paying parents for attendant care and habilitation - 40 hour limitation for parents with a phase down approach - Inclusion of family support services for ALTCS members and families <p>Parents of adult children (and other family members) will remain in place</p>

Re-entry Amendment

- Originally included within the H2O proposal, a new CMS SMDL was released in April of 2023. As a result, AHCCCS has decided to revise its proposal to include:
 - Eligible populations with complex medical and behavioral health conditions,
 - Services such as
 - Targeted Case Management,
 - Medication Assisted Treatment (MAT),
 - 30-day supply of prescription medications,
 - Durable Medical Equipment (DME), peer support services, rehabilitation services, and medical respite, and
 - Participating facilities such as state prisons, county/city jails, and youth correctional facilities.

Traditional Healing Timeline



Traditional Healing

- Tribes that reside in the state of Arizona utilize traditional healing practices
- Supported primarily through tribal funds, various pilot programs, grants, and individual personal resources
- AHCCCS is seeking waiver authority to reimburse traditional healing services and claim FFP for these services when provided by I/T/U facilities at the 100% FMAP
- The goal of this Demonstration is to improve the health outcomes of AHCCCS members by making traditional healing services available in, at, or as part of services offered by I/T/U facilities and clinics in a complementary fashion with allopathic medicine (i.e. Western medical approaches).

Former Foster Youth Annual Automatic Renewal - Current Program Overview

- Eligible Group: Youth who age out of foster care and are on Medicaid when they reach the age of majority.
- This is otherwise known as the ‘Young Adult Transitional Insurance (YATI)’ group.
- Maintaining eligibility: Young Adult Transitional Insurance (YATI) eligibility will be automatically renewed without requiring additional information from the individual until the individual reaches 26 years of age.

Importance of and How to Use the 1115 Waiver

1115 Waiver - Public Engagement

- All 1115 Waiver Amendments must undergo at least a 30 day public engagement process.
- Public comment is input given by the public on any proposed government action and can be sent on behalf of yourself or a group (such as an organization or community).
 - Public comment can be sent to waiverpublicinput@azahcccs.gov
- AHCCCS has a [web page](#) showcasing all pending waiver amendments.
- All public engagement is reviewed by the corresponding AHCCCS staff.

1115 Waiver - Public Engagement

Public comment:

- allows AHCCCS to better understand the needs of members and stakeholder,
- allows stakeholders to share unique lived experiences to impact future policy and programmatic decisions,
- is often used in every step of the amendment process, from the initial draft to the final implementation, and
- is open to everyone for any range of formality. All comments are important, have great influence on the agency, and are encouraged!

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Handle:

[@AHCCCSgov](https://twitter.com/AHCCCSgov)

Handle:

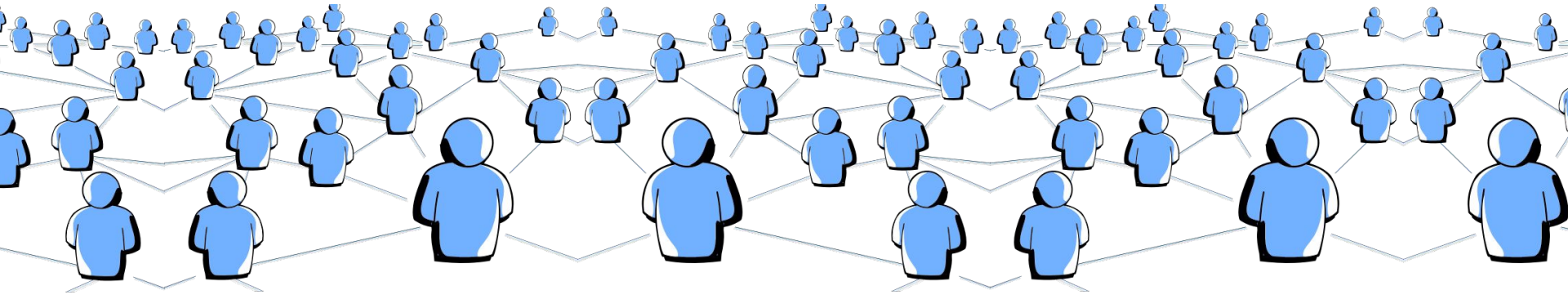
[@AHCCCSGov](https://www.instagram.com/AHCCCSGov)

Handle:

[@AHCCCS](https://www.linkedin.com/company/AHCCCS)

Channel:

[AHCCCSgov](https://www.youtube.com/channel/AHCCCSgov)



Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)



Please take the survey

to help us better
tailor meetings to
meet your needs.